

The Samsung logo is located in the top right corner of the page. It consists of the word "SAMSUNG" in white, uppercase letters, centered within a dark blue, horizontally-oriented oval shape.

# E-MANUAL

Thank you for purchasing this Samsung product.  
To receive more complete service, please register  
your product at

[www.samsung.com/register](http://www.samsung.com/register)

Model \_\_\_\_\_ Serial No. \_\_\_\_\_

# Contents

## Quick Guide

Using the Smart TV

Using Voice Control

Using Motion Control

Using the Samsung Smart Control

Using the Soccer Mode / Football Mode

Using the Multi-Link Screen

Editing channels

## Connecting Antenna and External devices

Aerial Connection

Video Device Connection

13 HDMI Connection

14 Component Connection

15 External Input Connection

TV Audio through the External Speakers

16 HDMI (ARC) Connection

17 Digital Audio (Optical) Connection

18 Audio Output Connection

Connecting to a Computer

20 Connecting via HDMI Port

21 Connecting with the HDMI (DVI) Port

22 Connecting via Samsung Link

22 Connecting via Home Network (DLNA)

Connecting with a Mobile Device

24 Connecting with MHL-to-HDMI Cable

25 Mobile Device Screen on TV (Screen Mirroring)

25 Connecting Mobile Devices without a Wireless Router (Wi-Fi Direct)

25 Connecting via Smart View

26 Connecting via Samsung Link

26 Connecting via Home Network (DLNA)

27 Name of TV on Network

Input Signal Selection

## Using Remote and Peripheral Devices

Inserting Batteries into Samsung Smart Control

28 When you see this alarm icon on the screen...

Pairing Samsung Smart Control

29 Reconnecting Samsung Smart Control

Using Samsung Smart Control

30 Button Functions

32 Using the TV by Moving the Samsung Smart Control

33 Using the TV with the Touchpad

35 Displaying the Remote Control on the Screen (virtual remote control)

Controlling External Devices with the TV Remote (Universal Remote Setup)

37 Setting Up the Universal Remote Control

38 Controlling External Devices with the TV Remote

39 Universal Remote Features

Controlling the TV with a Keyboard

40 Connecting a Keyboard

41 Using the Keyboard

Controlling the TV with a Mouse

42 Connecting a Mouse

42 Using the Mouse

Entering Text Using QWERTY

44 Using Additional Functions

## Internet Connection

### Establishing a Wired Internet Connection

- 45 Connecting a LAN Cable
- 46 Connecting to a Wired Internet Network Automatically
- 46 Connecting to a Wired Internet Network Manually

### Establishing a Wireless Internet Connection

- 48 Connecting to a Wireless Internet Network Automatically
- 49 Connecting to a Wireless Internet Network Manually
- 50 Connecting to a Wireless Internet Network with WPS

### Troubleshooting Internet Connectivity Issues

- 51 Troubleshooting Wired Internet Connectivity Issues
- 52 Troubleshooting Wireless Internet Connectivity Issues

### Checking the Internet Connection Status

## Smart Features

### Multiple Functions on a Single Screen

- 54 Launching Multi-Link Screen
- 54 Using Multi-Link Screen
- 54 Selecting a Feature
- 54 Changing the Channel/Volume
- 55 Pairing Bluetooth Headphones
- 55 Selecting the Audio-Source Screen

### Smart Hub

- 56 Testing Smart Hub connections
- 57 Using the Smart Hub Tutorial
- 57 Resetting Smart Hub

### Using Smart Hub with Samsung Account

- 58 Creating a Samsung Account
- 60 Signing into Samsung Account
- 61 Linking My Samsung and App Accounts
- 62 Changing and Adding Information to Samsung Account
- 62 Deleting All Samsung Accounts from the TV

### Using the NewsON Panel

- 63 News
- 63 Weather

### Using SAMSUNG APPS Panel

- 65 Using Pop-Up Menu Functions
- 66 Installing an App
- 67 Default Apps
- 67 Rearranging Apps on the SAMSUNG APPS Screen
- 68 Removing an App from the TV
- 69 Updating an App
- 69 SAMSUNG APPS Features

### Using MOVIES & TV SHOWS Panel

- 71 Preventing Children from Watching Adult UHD Content
- 72 Watching a Movie/TV Programme

### Playing Photos, Videos, and Music (MULTIMEDIA)

- 73 Playing Media Content from a USB Device
- 74 Playing Multimedia Content Saved in a Computer/Mobile Device
- 76 Playing Media Content from a Storage Service
- 77 Buttons and Functions Available while Viewing Photos
- 78 Buttons and Functions Available while Watching Video
- 80 Buttons and Functions Available while Playing Music
- 81 Functions on the Media Content List Screen

### TV Control using your Voice

- 82 Enabling Voice Control
- 84 Using Voice Control Interactively

### TV Control using Motions

- 85 Testing Ambient Illumination Using the TV Camera
- 86 Activating Motion Control
- 88 Motion Control Screen Layout

### Signing in with Face Recognition

- 91 Registering Your Face to Your Samsung Account
- 92 Changing Login Method to Face Recognition
- 92 Signing into Samsung Account with Your Face

## TV Viewing and Recording Features

### Digital Broadcast Information at a Glance

- 93 Using the Guide
- 94 Checking the Current Programme Info
- 94 Change the Broadcast Signal

94 Digital Signal Info and Strength

## Recording Programmes

95 Creating a USB Recording Device

97 Recording Programmes

98 Buttons and Functions Available While Recording a Programme

99 Managing the Schedule Recording List

100 Viewing Recorded Programmes

103 Managing Recorded Files

## Setting Up a Schedule Viewing

104 Setting Up Schedule Viewing

105 Managing the Schedule Viewing List

## Using Timeshift

## Using the Channel List

## Registering, Removing, and Editing Channels

108 Registering and Removing Channels

109 Editing Registered Channels

109 Enabling/Disabling Password Protection on Channels

109 Locking/ Unlocking Channels

## Creating a Personal Favourites List

110 Registering a Channel as Favourites

111 Viewing Favourites List Channels Only

111 Editing a Favourites List

## Adding Realism to Sports

114 Enabling Soccer Mode / Football Mode

114 Extracting Highlights Automatically

115 Functions Available in Soccer Mode / Football Mode

116 Viewing a Sports Event Recorded in Soccer Mode / Football Mode

## TV-Viewing Support Features

117 Showing Subtitles

117 Subtitle Options

118 PIP Broadcast Viewing

119 Scanning for Available Channels

120 Selecting the Broadcast Audio Options

120 Audio Description

## Using the Channel Settings

121 Manual Tuning

122 Fine-Tuning the Screen

122 Clear Scrambled Channel

122 Digital Text

# Picture and Sound Settings

## Changing the Picture Mode and Adjusting the Picture Quality

123 Choosing the Right Picture Mode for the Viewing Environment

124 Adjusting the Picture Quality for Each Picture Mode

125 Fine-Tuning Each Picture Mode (Advanced Settings)

127 Adjusting the Picture for Easier Viewing (Picture Options)

## Viewing in 3D

130 Starting 3D

131 Changing the 3D Mode

132 Adjusting the 3D Effect

## Picture Support Functions

133 Changing the Picture Size and Position

134 Listening to Audio Only with the Screen Turned Off (Picture Off)

134 Resetting the Picture Mode Settings

## Changing the Sound Mode and Using Sound Effects

135 Choosing the Right Sound Mode for the Environment

136 Using Sound Effects

## Sound Support Functions

137 Selecting Speakers

137 Designating the TV's Installation Type

137 Listening to TV Sound through Samsung Bluetooth Audio

138 Enabling the Sound (Additional Settings)

139 Listening to 3D Audio in 3D Mode

139 Resetting All Sound Settings

# General

## Setting the Time and Using the Timer

140 Setting the Current Time

141 Using the Timers

## Using the Screen Burn Protection and Energy Saving Features

143 Preventing Screen Burn

143 Using Energy Saving Features

## Using Anynet+ (HDMI-CEC)

144 Setting Up Anynet+ (HDMI-CEC)

145 Using Anynet+ (HDMI-CEC)

## Using the e-Manual

146 Launching the e-Manual

146 Additional e-Manual Features

147 Updating the e-Manual to the Latest Version

## Updating the Software

148 Updating Software over the Internet

148 Updating Software using a USB connection

149 Enabling Automatic Software Updates

## Protecting the TV from Hacking and malicious code

149 Checking the TV and Connected Storage Media

150 Automatically Scanning when the TV is Powered On

150 Automatically Adding malicious code to the Blocked List

## Using Other Functions

151 Enabling Voice Guide for the Visually Impaired

152 Enabling the High Contrast

152 Adjusting the Menu Transparency

153 Expanding the Smart Hub's Focus Area

153 Changing the Menu Language

153 Checking Notifications

153 Setting Up a Password

154 Enabling Game Mode

154 Enjoying Rich Colours and Superior Picture Quality (BD Wise)

155 Enabling/Disabling Sound Feedback

155 Locking/Unlocking the Panel Keys

155 Showing/Hiding the Samsung Logo while Booting

155 Enabling the TV to Boot Faster

155 Enabling/Disabling the Front Indicators

155 Flash Adjustment

156 Evolution Kit Backup

157 Registering the TV as a DivX-Certified Device (Watching Paid DivX Movies)

158 Restoring the TV to the Factory Settings

158 Turning the TV into a Display Model (for retail stores)

# Troubleshooting

## Getting Support

159 Support through Remote Management

161 Finding the Information You Need for Service

## There is a problem with the screen

161 Testing the Picture

## I can't hear the sound clearly

164 Testing the Sound

## I can't see 3D images clearly

165 Testing 3D Picture Quality

## There is a problem with the broadcast

## The computer won't connect

## I can't connect to the Internet

## Data Service

The Schedule Recording/Timeshift function isn't working

Anynet+ (HDMI-CEC) isn't working

I am having trouble launching/using apps

My file won't play

I want to reset the TV

## Other Issues

# Notes and Precautions

## Before Using the Recording and Timeshift Functions

173 Before Using the Recording and Schedule Recording Functions

174 Before the Using Timeshift Function

## S-Recommendation Disclaimer

175 S Recommendation with Voice Interaction

175 S Recommendation

## Before Using 3D Viewing Mode

176 3D Precautions

179 Supported Resolutions for each 3D Mode

## Read Before Using Voice, Motion, or Face Recognition

181 Precautions for Voice, Motion and Face Recognition

183 Requirements for Using Voice, Motion, or Face Recognition

## Read Before Using SAMSUNG APPS

### Web Browser Restrictions

### Photo, Video, and Music File Limitations

188 Storage Device File Transfers

189 Supported External Subtitles

189 Supported Internal Subtitles

190 Supported Image Formats and Resolutions

190 Supported Music Formats and Codecs

191 Supported Video Codecs

### Read After Installing the TV

194 Picture Sizes and Input Signals

194 Installing an Anti-Theft Kensington Lock

195 Read Before Setting Up a Wireless Internet Connection

### Computer Connection Precautions

196 IBM

196 MAC

197 VESA DMT

### Licence

### Glossary

# Using the Smart TV

## 1 Connecting the TV to the internet

1. Connect the TV to the internet via wired or wireless connection.
2. Set up Network Settings via MENU > Network > Network Settings.



## 2 Setting up Smart Hub

The first time you start Smart Hub, you need to set it up. Follow the directions on the screen.



### 3 Using Smart Hub

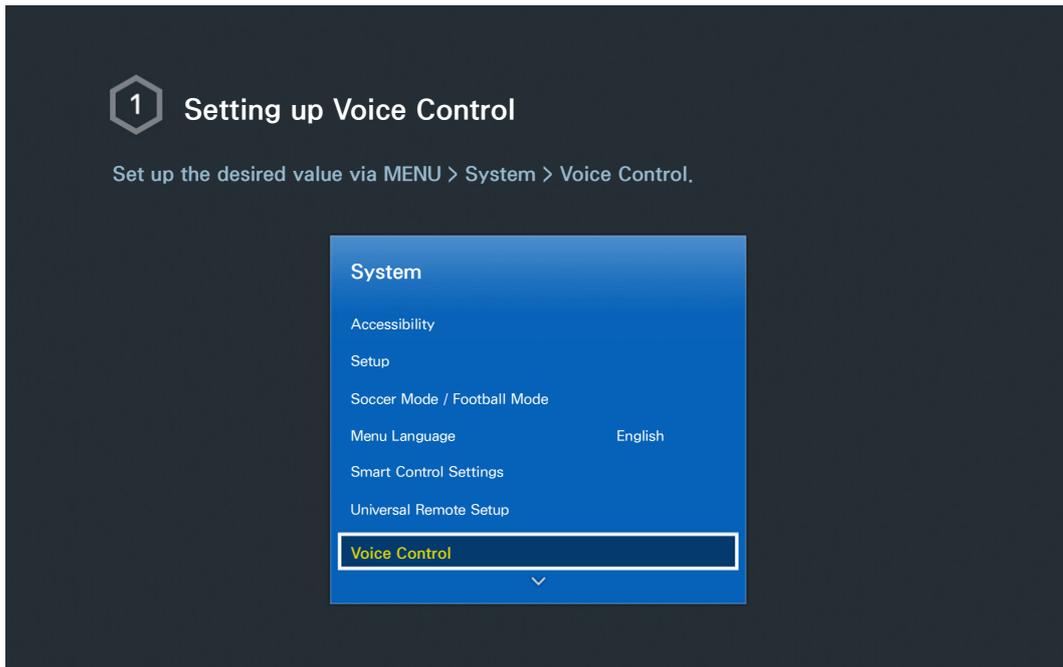
Go to Smart Hub > Apps and download applications from Samsung Smart TV.



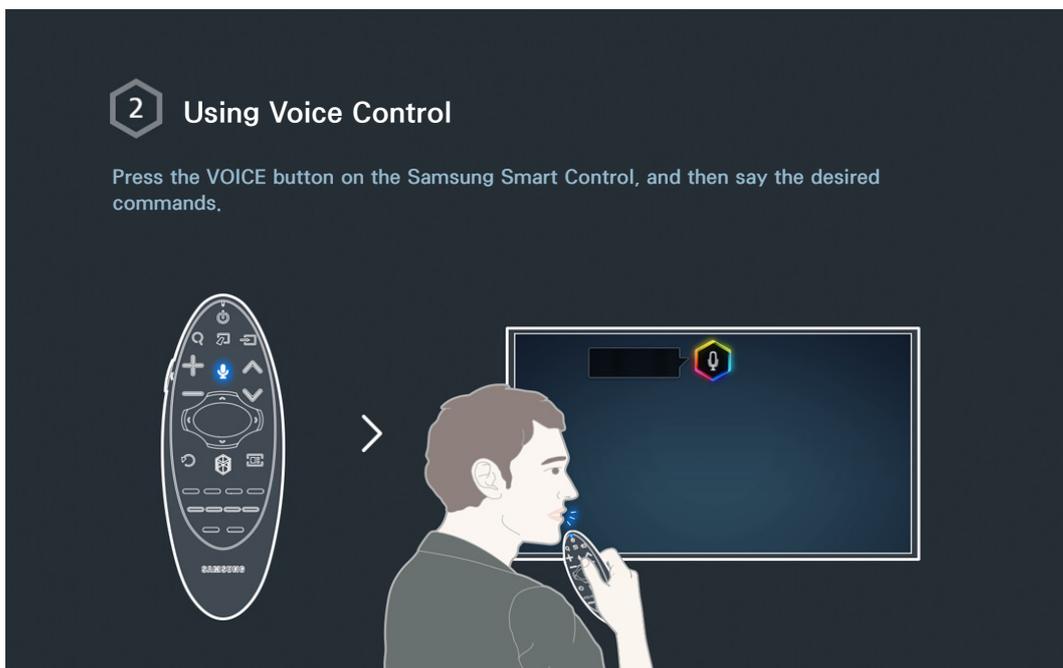
 For more information, refer to "Smart Hub".

# Using Voice Control

 Availability depends on the specific model and area.



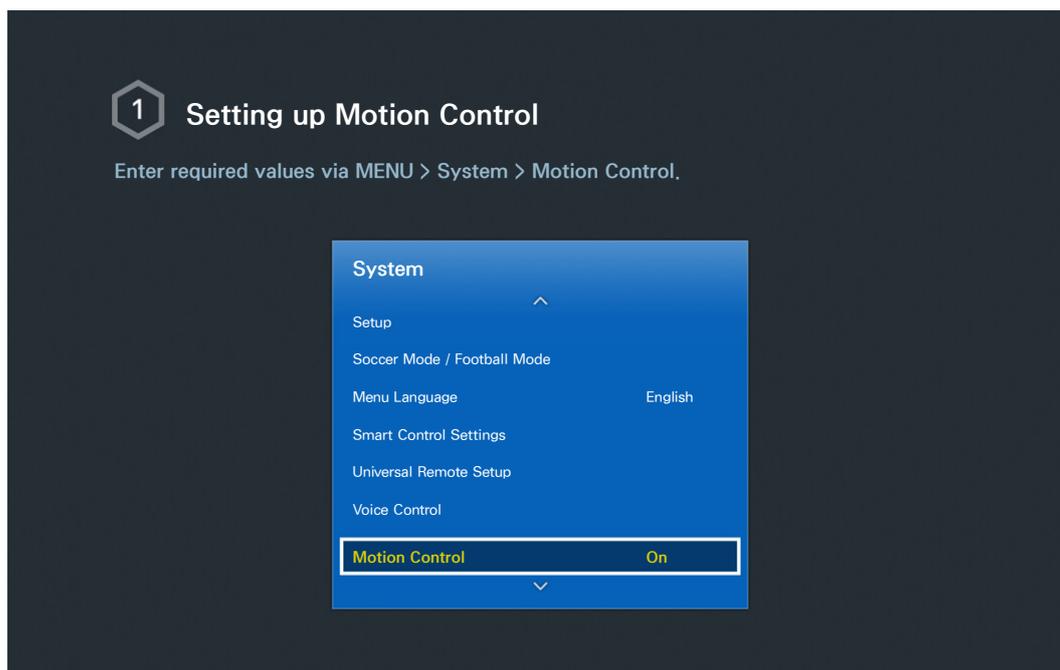
 Actual menu screen may differ depends on the specific model and area.



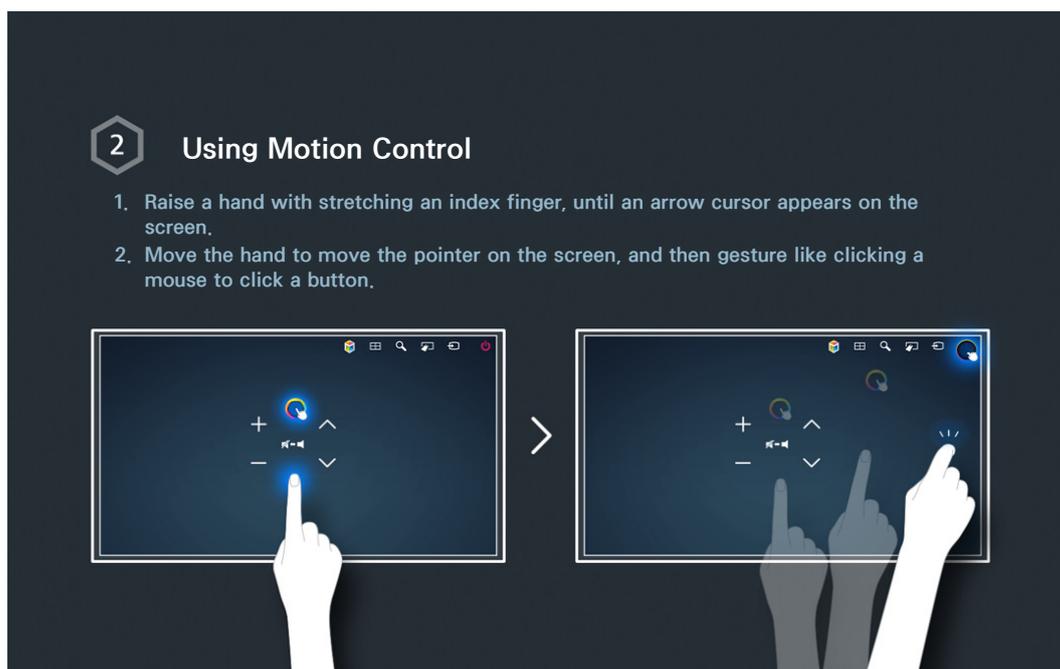
 For more information, refer to "TV Control using your Voice".

# Using Motion Control

 Availability depends on the specific model and area.



 Actual menu screen may differ depends on the specific model and area.

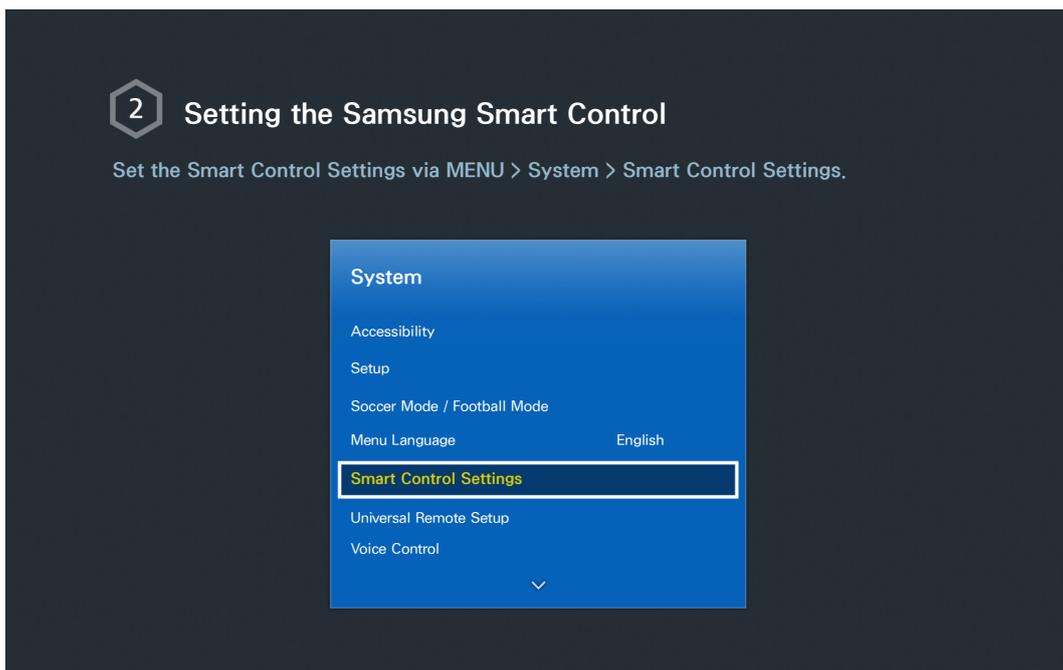


 A TV camera (sold separately) needs to be connected in order to use Motion Control.

 For more information, refer to "TV Control using Motions".

# Using the Samsung Smart Control

 Availability depends on the specific model and area.



 Actual menu screen may differ depends on the specific model and area.

### 3 Using the Samsung Smart Control

Use the buttons to perform actions.



Move the Samsung Smart Control while touching the touchpad to move the focus.

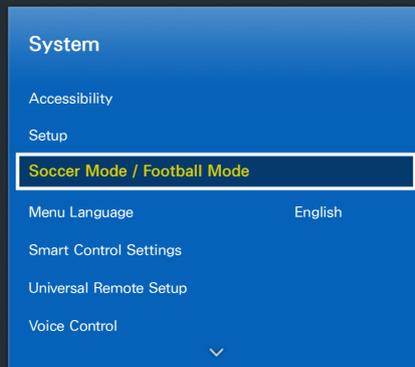


 For more information, refer to "Using Samsung Smart Control".

# Using the Soccer Mode / Football Mode

## 1 Activating Soccer Mode / Football Mode

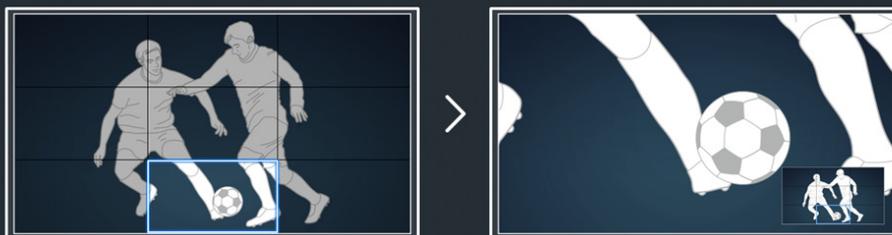
To record the sports game, connect the USB device to the TV and go to MENU > System > Soccer Mode / Football Mode. Set Soccer Mode / Football Mode to On.



 Actual menu screen may differ depends on the specific model and area.

## 2 Using Soccer Mode / Football Mode

Press Touchpad / Enter button while watching a sports game and then press the desired button on the screen. Record, use social media, zoom, and save and view highlights.



 For more information, refer to "Adding Realism to Sports".

# Using the Multi-Link Screen

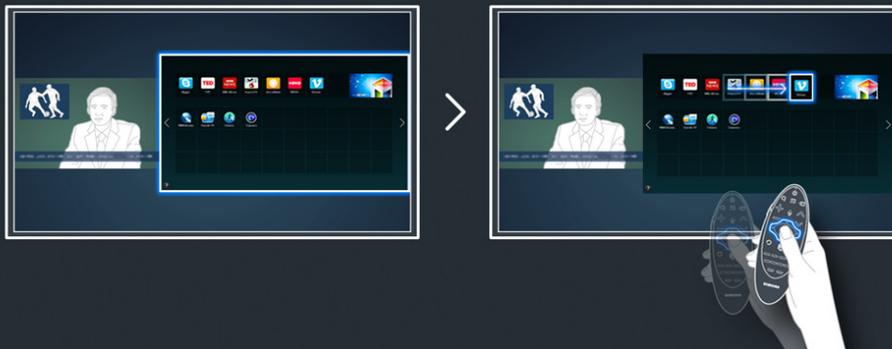
## 1 Running Multi-Link Screen

Press the M.SCREEN button.



## 2 Using the Multi-Link Screen

Search the internet or use apps while watching TV.

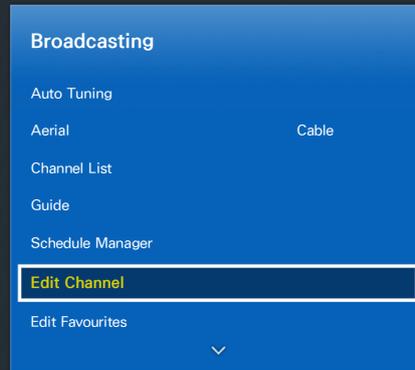


 For more information, refer to "Multiple Functions on a Single Screen".

# Editing channels

## 1 Running Editing Channel

Run Edit Channel and go to MENU > Broadcasting > Edit Channel.



## 2 Change the channel number or name

Select a digital channel in the list, Select Change Number, and then change the channel's order in the list.



### 3 Sorting the channel list

1. Select a digital channel in the list and then select Options > Sorting.
2. Select a desired method for sorting the list.



# Aerial Connection

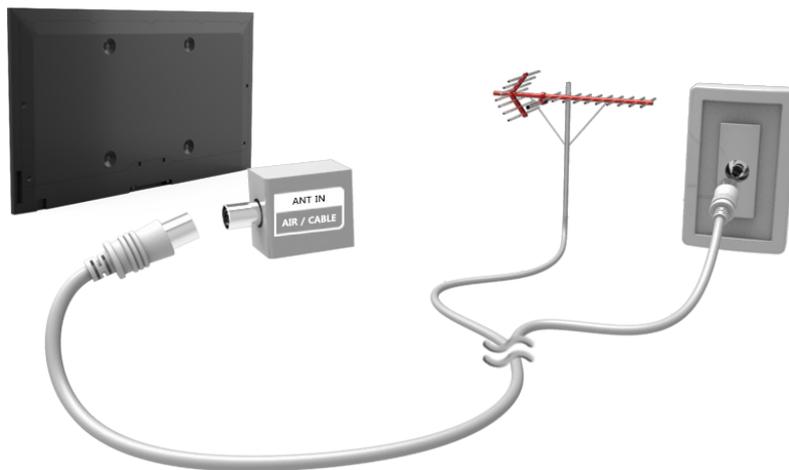
 Availability depends on the specific model and area.

Before connecting any external devices and cables to the TV, first verify the model number. A sticker containing the model number is attached to the back of the TV. The connection method varies depending on the model.

An aerial must be connected to the TV in order to receive broadcast signals.

 An aerial connection is not necessary when a cable box is used.

Connect the correct aerial cable according to your viewing environment to the TV's aerial connector, as shown in the diagram.



# Video Device Connection

 Availability depends on the specific model and area.

Your TV has a variety of connectors for video input from external devices such as cable boxes, Blu-ray players, DVD players, camcorders, and gaming consoles. Below is a list of featured connectors shown in descending order of picture quality.

- HDMI
- Component
- External Input

Connect a video device to the TV via an HDMI connector for the best picture quality. If the device does not have an HDMI connector, try a component connector to get the next best picture quality.

 The number of connectors and their names and locations may vary depending on the model.

 Refer to the external device's operating manual when connecting it to the TV. The number of external device connectors and their names and locations may vary depending on the manufacturer.

## HDMI Connection

Before connecting any external device or cable to the TV, first verify the TV's model number. A sticker containing the model number is attached to the back of the TV. The connection method varies depending on the model.

The following types of HDMI cables are recommended:

- High-Speed HDMI Cable
- High-Speed HDMI Cable with Ethernet

HDMI cables have certain requirements:

- ✎ Use an HDMI cable with a thickness of 14 mm or less.
- ✎ Using a non-certified HDMI cable may result in a blank screen or a connection error.
- ✎ Some HDMI cables and devices may not be compatible with the TV due to different HDMI specifications.
- ✎ This TV does not support HDMI Ethernet Channel. Ethernet is a LAN (Local Area Network) built with coaxial cables standardised by the IEEE.
- ✎ Use cable shorter than 3M to get the next best UHD 60P viewing quality.
- ✎ HDCP 2.2 can only use the HDMI(MHL) port. HDCP is short for 'High-bandwidth Digital Content Protection' and is for video copyright protection.

Refer to the diagram and connect the HDMI cable to the video device's HDMI OUT connector and the TV's HDMI IN connector.

- ✎ The number of connectors and their names and locations may vary depending on the model.



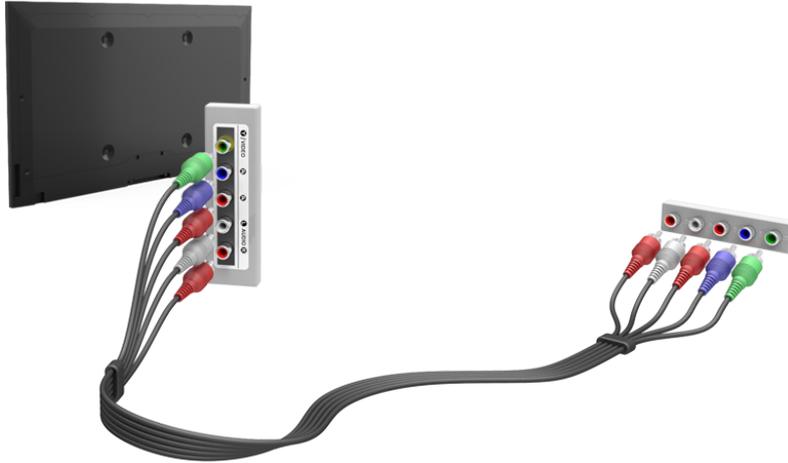
Once the connection has been made, you will be able to select the connected external device using the **SOURCE** button.

## Component Connection

Before connecting any external devices and cables to the TV, first verify the model number of the TV you purchased. A sticker containing the model number is attached to the back of the TV. The connection method varies depending on the model.

Refer to the diagram and connect the Component cable to the TV's component input connectors and the device's component output connectors.

Make sure the cable colours match the connector colours.



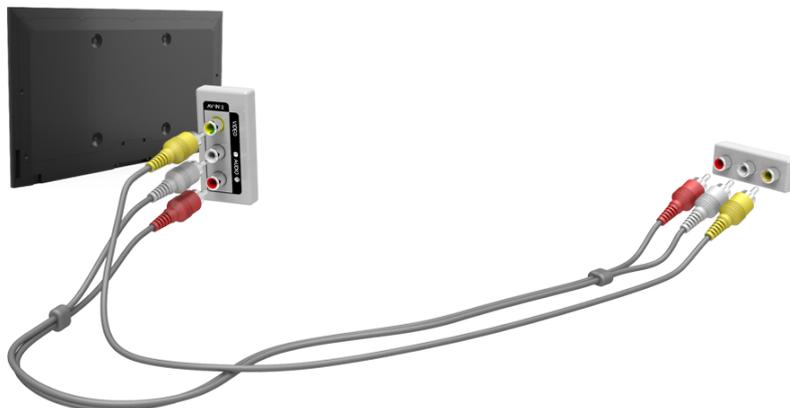
Once the connection has been made, you will be able to select the connected external device using the **SOURCE** button.

## External Input Connection

Before connecting any external device or cable to the TV, first verify the TV's model number. A sticker containing the model number is attached to the back of the TV. The connection method varies depending on the model.

Refer to the diagram and connect the AV cable to the TV's AV input connectors and the device's AV output connectors.

If you are using the TV's AV input connectors, connect the video cable to the Y connector. Some models feature a video connector as well. In this case, connect the cable to the video connector.



Once the connection has been made, you will be able to select the connected external device using the **SOURCE** button.

# TV Audio through the External Speakers

Your TV has a variety of connectors for audio input from devices such as Blu-ray players and DVD players and for audio output to such devices as amplifiers. The connectors are listed below.

- ARC (Audio Return Channel)
- Digital Audio (Optical)

There are several issues to bear in mind when using audio input:

- For better audio quality, it is a good idea to use an AV receiver.
- The number of connectors and their names and locations may vary depending on the model.
- Refer to the external device's operating manual when connecting it to the TV. The number of external device connectors and their names and locations may vary depending on the manufacturer.

## HDMI (ARC) Connection

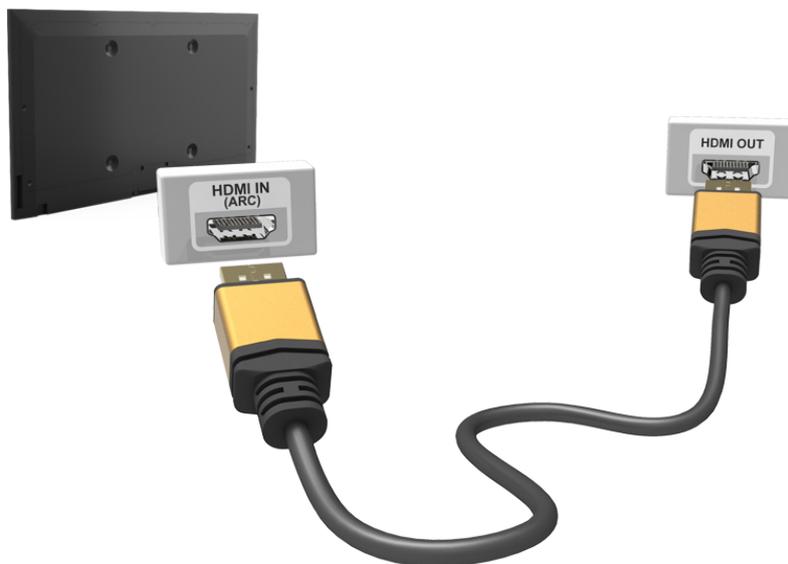
 Some models may not support ARC.

Before connecting any external devices and cables to the TV, first verify the model number of the TV you purchased. A sticker showing the model number is attached to the back of the TV. The connection method varies depending on the model.

ARC (Audio Return Channel) enables digital sound output using just an HDMI cable. However, ARC is only available through the HDMI IN (ARC) port and only when the TV is connected to an ARC-enabled AV receiver.

 The number of connectors and their names and locations may vary depending on the model.

Connect an HDMI cable to the TV's HDMI IN (ARC) connector and the device's HDMI OUT connector.



## Digital Audio (Optical) Connection

 Availability depends on the specific model and area.

Before connecting any external device or cable to the TV, first verify the TV's model number. A sticker showing the model number is attached to the back of the TV. The connection method varies depending on the model.

Connecting an AV receiver to the TV via a digital audio (optical) connector lets you listen to digital audio.

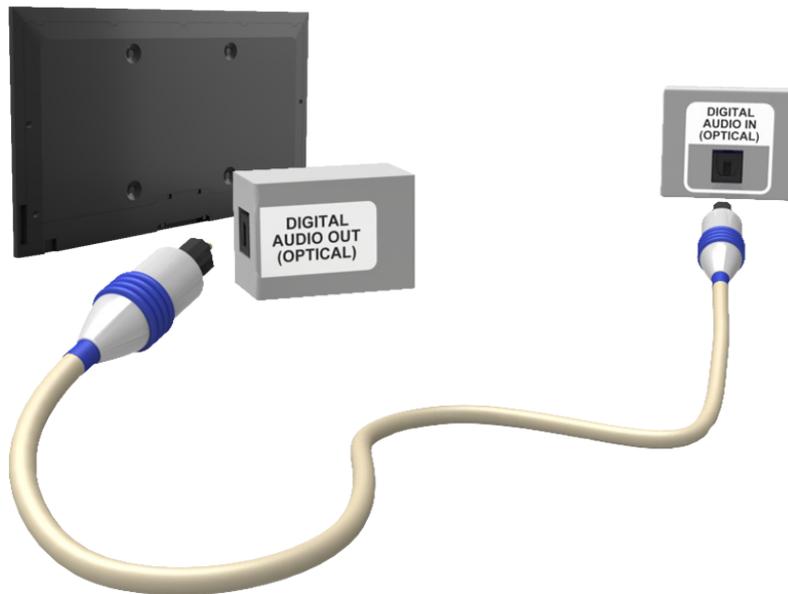
Connecting a device using an optical cable does not automatically turn off the TV speakers. To turn off the TV's speakers, set **TV Sound Output** (**Sound** > **Speaker Settings** > **TV Sound Output**) to something other than TV Speaker.

Adjust the audio device's volume using its remote control.

 An unusual noise coming from the audio device while you are using it may indicate a problem with the audio device itself. If this occurs, ask for assistance from the audio device manufacturer.

 Digital audio is only available with 5.1-channel broadcasts.

Refer to the diagram and connect the optical cable to the TV's DIGITAL AUDIO OUT(OPTICAL) connector and the device's DIGITAL AUDIO IN(OPTICAL) connector.



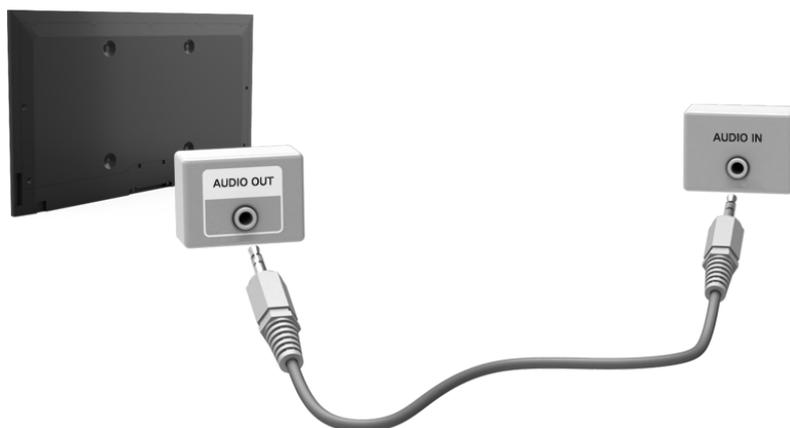
## Audio Output Connection

 Availability depends on the specific model and area.

Before connecting any external device or cable to the TV, first verify the TV's model number. A sticker containing the model number is attached to the back of the TV. The connection method varies depending on the model.

 The connectors names and locations may vary depending on the model.

Refer to the diagram and connect the audio cable to the TV's AUDIO OUT connector and the device's AUDIO IN connector.



# Connecting to a Computer

You can directly connect a computer to the TV or to the network to view the computer screen or content on the TV. Connect the computer to the TV as follows.

- **Connecting via HDMI Port**

You can connect the computer to the TV using the HDMI cable to display the computer screen on the TV.

- **Connecting with the HDMI (DVI) Port**

You can connect a computer to the TV by connecting the computer's DVI port to the TV's HDMI port with the DVI to HDMI cable to display the computer screen on the TV.

- **Connecting via Samsung Link**

Quickly access the photo, video and music files saved on a computer on which Samsung Link software is installed, even if you do not connect the TV directly to the computer.

- **Connecting via Home Network (DLNA)**

Quickly access the photo, video and music files saved on a computer by connecting the TV and the computer to the same router or AP.

## Connecting via HDMI Port

Before connecting any external device or cable to the TV, first verify the TV's model number. A sticker showing the model number is attached to the back of the TV. The connection method varies depending on the model.

For HDMI connection, one of the following HDMI cable types is recommended:

- High-Speed HDMI Cable
- High-Speed HDMI Cable with Ethernet

- ✎ Use an HDMI cable with a thickness of 14 mm or less. Using a non-certified HDMI cable may result in a blank screen or a connection error.
- ✎ Some HDMI cables and devices may not be compatible with the TV due to different HDMI specifications.
- ✎ This TV does not support HDMI Ethernet Channel. Ethernet is a LAN (Local Area Network) built on coaxial cables standardised by the IEEE.
- ✎ Use cable shorter than 3M to get the next best UHD 60P viewing quality.
- ✎ HDCP 2.2 can only use the HDMI(MHL) port, HDCP is short for 'High-bandwidth Digital Content Protection' and is for video copyright protection.
- ✎ Some computers do not support HDMI interface, depending on its graphics adapter specifications. In this case, use a DVI-to-HDMI cable to connect the computer to the TV.

Refer to the diagram and connect the HDMI cable to the external video device's HDMI OUT connector and the TV's HDMI IN connector.



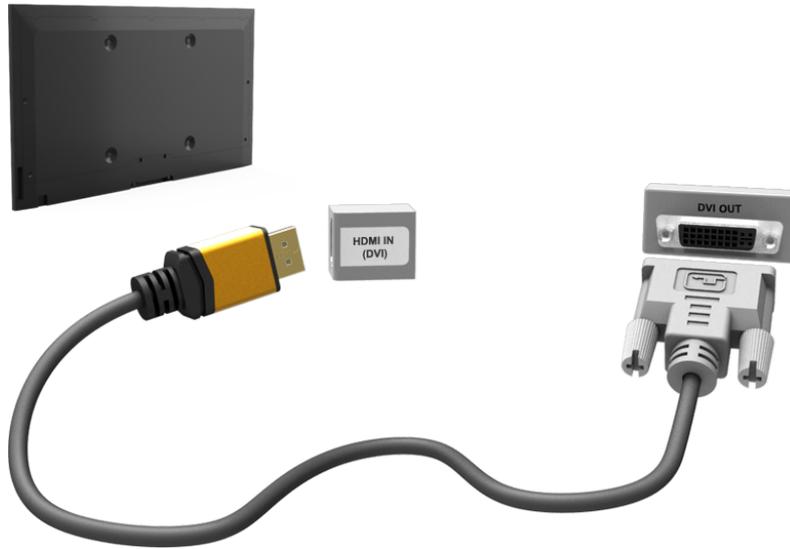
Once the connection has been made, you will be able to select the connected external device using the **SOURCE** button.

## Connecting with the HDMI (DVI) Port

If the graphics adapter of your computer does not support HDMI interface, connect the computer to the TV with the DVI (Digital Visual Interactive) to HDMI cable. However, DVI-to-HDMI connection is supported by the HDMI port for DVI only and does not support audio signal transmission. To listen to the computer sound, connect the external speaker to the computer's audio output connector.

 For information on resolutions supported by the TV, refer to "Computer Connection Precautions".

Refer to the diagram and connect the DVI-to-HDMI cable to the TV's HDMI IN (DVI) port and the computer's DVI OUT port.



Once the connection has been made, you will be able to select the connected external device using the **SOURCE** button.

## Connecting via Samsung Link

Quickly access photo, video and music files saved on a computer with Samsung Link software installed. Also, use Samsung Link to play and view the content of a computer that has been registered to Samsung Link under your Samsung account, even if the computer and the TV are not connected to the same router or AP.

1. Visit the Samsung content and service portal (<http://link.samsung.com>) on a computer and sign into your Samsung account.
  -  To install Samsung Link desktop software, you will need to first sign into your Samsung account. If you don't have a Samsung account, create one first.
2. Install Samsung Link desktop software. When the installation is complete, the computer will be registered to Samsung Link.
3. Specify the folder you wish to link to the TV. You can view and play photo, video and music files contained in the specified folder on the TV screen.

 For more information on using Samsung Link desktop software, refer to the software's Help section.

## Connecting via Home Network (DLNA)

Quickly access and view/play photo, video and music files from a computer on the TV screen.

1. Connect the TV and the computer to the same router or AP. A home network will be configured once the two connections are established.
  -  Home Network (DLNA) enables content-sharing between the TV, computers and mobile devices connected to the same wired or wireless router.
2. From the computer, select [Control Panel] > [Network and Internet] > [Network and Sharing Centre] > [Change advanced sharing settings] and select [Choose media streaming options...] to activate media streaming.
3. From the list, set TV to [Allowed].
4. Launch Windows Media Player from the computer, select [Settings] > [Library Management] and then add the location where the photo, video and music files are saved to view/play the files on the TV screen.

 It will be possible to view/play on the screen files moved to Windows Media Player's default folder.

 As long as File Sharing is activated, unauthorised access may be allowed. Disable File Sharing if data access is not required.

# Connecting with a Mobile Device

Connect mobile device such as a smartphone or tablet to the TV directly or indirectly over a shared network and display the mobile device screen or content on the TV screen. Connect the mobile device to the TV as follows.

- **Connecting with MHL-to-HDMI Cable**

Connect the mobile device's USB port to the TV's HDMI port with the MHL-to-HDMI cable to view the mobile device screen on the TV.

 Availability depends on the specific model and area.

- **Mobile Device Screen on TV (Screen Mirroring)**

Wirelessly connect the TV to the mobile device with the mirroring function to view the mobile device's screen on the TV.

 This option is available only with mobile devices that support mirroring.

- **Connecting Mobile Devices without a Wireless Router (Wi-Fi Direct)**

Wi-Fi Direct enables you to connect the TV to a mobile device without a router or AP. Quickly access and play photo, video and music files from a connected mobile device on the TV screen.

 This option is available only with mobile devices that support Wi-Fi Direct.

- **Connecting via Samsung Link**

Samsung Link enables you to play photo, video and music files from a Samsung Link-enabled mobile device without having to manually connect the device to the TV.

- **Connecting via Home Network (DLNA)**

View/play on the TV photo, video and music files from a mobile device connected to the same router or AP as the TV.

- **Connecting via Smart View**

Install and run the Smart View app on your mobile device, and connect it to the TV in the same network.

However, Smart View 2.0 does not work when this function is in use.

 When you are playing UHD-level video saved on a USB device

 When viewing the digital channel with UHD-level resolution

## Connecting with MHL-to-HDMI Cable

 Availability depends on the specific model and area.

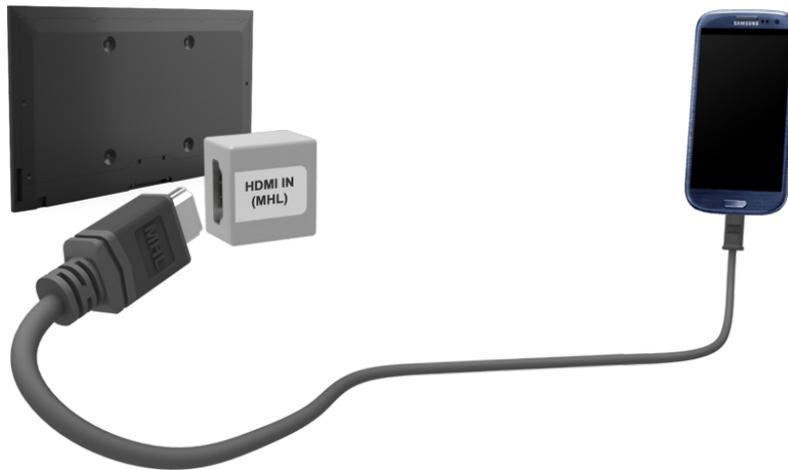
Before connecting any external device or cable to the TV, first verify the TV's model number. A sticker showing the model number is attached to the back of the TV. The connection method varies depending on the model.

Your TV supports MHL (Mobile High-definition Link) via an MHL cable. MHL enables viewing and playing video, image, and audio files from mobile devices on the TV. However, MHL is only available through the TV's HDMI (MHL) port and only when used in conjunction with an MHL-enabled mobile device.

For information on configuring MHL on your mobile device, refer to the device's User Manual.

-  Connecting an MHL-to-HDMI cable automatically switches **Picture Size** to **Screen Fit**. This setting will not change automatically if you are using an HDMI adapter. In this case, change the setting manually in the menu.
-  If you are using an HDMI cable, the TV recognises the signal as an HDMI signal and may respond differently than it would to an MHL-to-HDMI cable connection.
-  Use cable shorter than 3M to get the next best UHD 60P viewing quality.
-  HDCP 2.2 can only use the HDMI(MHL) port. HDCP is short for 'High-bandwidth Digital Content Protection' and is for video copyright protection.

Refer to the diagram and connect an MHL-to-HDMI cable to the TV's HDMI (MHL) port and the mobile device's USB port.



Once the connection has been made, you will be able to select the connected external device using the **SOURCE** button.

# Mobile Device Screen on TV (Screen Mirroring)

[Network](#) > [Screen Mirroring](#) [Try Now](#)

Screen Mirroring lets you display a mobile device's screen on your TV wirelessly.

-  Screen Mirroring is only available with mobile devices that support AllShare Cast. For more information, visit the mobile device manufacturer's website.
  -  Poor network conditions can cause video or audio interruptions while using Screen Mirroring.
  -  Navigate to [Network](#) > [Screen Mirroring](#) > [Device Manager](#) to allow connection requests or remove devices from device list.
1. Run [Screen Mirroring](#). Alternatively, press [SOURCE](#) and then choose [Screen Mirroring](#) from the list.
  2. Launch [Screen Mirroring](#) on your mobile device. Select the TV's name on the mobile device screen.
-  If the connection fails, try again after turning the TV and the mobile device off and then turning them back on again.

# Connecting Mobile Devices without a Wireless Router (Wi-Fi Direct)

[Network](#) > [Wi-Fi Direct](#) [Try Now](#)

Wi-Fi Direct lets you connect mobile devices directly to your TV using wireless technology. After connecting a device to the TV using Wi-Fi Direct, it will be possible to view/play video, photo, and music files from the device on the TV.

-  The mobile device must support Wi-Fi Direct. Make sure the mobile device you intend to use supports Wi-Fi Direct.
1. Enable Wi-Fi Direct on the mobile device and then launch [Wi-Fi Direct](#). The TV automatically scans for and displays a list of available devices. The TV's name also appears on the mobile device.
  2. Select the device from the list to initiate a connection. If a connection request is made by the TV, a permission message appears on the mobile device and vice versa.
  3. Allow the connection. This completes the connection process.

# Connecting via Smart View

By installing and running the Smart View app on the mobile device, you can view the device screen on the TV, or play the device's multimedia content (videos, photos, and music) on the TV.

-  Go to Google Play, and search for and install Smart View on your mobile device. Smart View is a cross-platform multi-screen app that enables you to load the TV screen on a mobile device, share multimedia contents between two devices, and control the TV remotely. For more information, refer to the Smart View manual.

However, Smart View 2.0 does not work when this function is in use.

-  When you are playing UHD-level video saved on a USB device
-  When viewing the digital channel with UHD-level resolution

## Connecting via Samsung Link

Samsung Link enables you to view/play photo, video and music files from a Samsung Link-enabled mobile device with ease. Also, use Samsung Link to play and view the content of a mobile device that has been registered to Samsung Link under your Samsung account, even if the mobile device and the TV are not connected to the same router or AP.

1. Run the Samsung Link app on the mobile device and then sign in with your Samsung account.

 To use Samsung Link, you have to sign in with a Samsung account. If you don't have a Samsung account, create one first.

2. Quickly access and play photo, video and music files from the mobile device running Samsung Link app under your Samsung account.

 For more information on using the Samsung Link app, refer to the Help section of the manual.

## Connecting via Home Network (DLNA)

View/play photo, video and music files from a mobile device on the TV.

1. Connect both the TV and the mobile device to the same router or AP. A home network will be configured once the connections are established.

 Home Network (DLNA) enables content-sharing between the TV, computers and mobile devices connected to the same wired or wireless router.

2. Enable File Sharing on the mobile device. The mobile device's shared content can be viewed/played on the TV.

 As long as File Sharing is activated, unauthorised access may be allowed. Disable File Sharing if data access is not required.

# Name of TV on Network

Network > Device Name [Try Now](#)

Choose or enter a TV name to be displayed on the network.

1. Select **Device Name** from the **Network** menu. A list will appear.
2. Choose a name from the list. Alternatively, select **User Input** to enter a name manually. You can view the specified TV name on the network.

## Input Signal Selection

You can select a connected external device using the **SOURCE** button.

For example, to switch to a gaming console connected to the second HDMI connector, press **SOURCE**. From the **Source** list, select **HDMI2** to change the input signal to HDMI mode. Connector names may vary depending on the model.

The following options are available in the **Source** screen:

- **Options**

Select a port connected to an external device, and press and hold the Touchpad / Enter button. The following functions are available:



Available options for each connector may vary.

- **Edit Name:** Rename devices connected to the TV for easier identification of external sources. For example, you can designate a computer connected to the TV via an HDMI-DVI cable as **DVI PC**. Alternatively, simply designate a computer connected to the TV via an HDMI cable as **PC**. You can also designate an AV device connected to the TV via an HDMI-DVI cable as **DVI Devices**.
- **Information:** View detailed information about the connected devices.
- **Anynet+ (HDMI-CEC):** Displays a list of Anynet+ (HDMI-CEC)-compliant devices that are connected to the TV.
  -  This option is only available with **Anynet+ (HDMI-CEC)** set to **On**.
- **Format Device:** Formats USB recording devices connected to the TV.
  -  This option is only available when a USB device has been selected.
- **Disconnect USB Device:** Used to safely remove a USB device connected to the TV.
  -  This option is only available when a USB device has been selected.

- **Universal remote setup**



Availability depends on the specific model and area.

Select **Universal remote setup** on the screen to configure the universal remote function. By configuring a universal remote control, you can control cable boxes, Blu-ray players, home theatres, and other external devices using a single remote control.

# Inserting Batteries into Samsung Smart Control

 Availability depends on the specific model and area.

 Colours and shape may vary depending on the model.

To use Samsung Smart Control, first refer to the figure below and insert batteries into the unit.



1. Gently pull on the battery cover's notch and then remove the cover completely once it comes loose.
2. Insert 2 AA alkaline batteries, making sure to align the positive and negative polarities correctly.
3. Place the battery cover on the remote control and insert the top part of the cover into the remote control.
4. Press the catches on both sides of the battery cover in the order shown so that the cover is completely attached to the remote control.

## When you see this alarm icon on the screen...

Following alarm icon indicates Samsung Smart Control's batteries are low. If the alarm icon pops up, replace the batteries. Samsung recommends using alkaline batteries for a longer operating life.



<Low Battery Alarm Icon>

# Pairing Samsung Smart Control

 Availability depends on the specific model and area.

To control the TV with Samsung Smart Control, you need to pair Samsung Smart Control to the TV via Bluetooth.

 Samsung Smart Control can only be paired to a single TV.

1. Point Samsung Smart Control at the remote control sensor of the TV and press the **TV** button to turn the TV on.

 Remote control receiver's location may vary depending on the model.

2. The Bluetooth icon will appear on the screen as shown below. The TV will then attempt to connect to the Samsung Smart Control unit automatically.



<Connection attempt and completion icons>

# Reconnecting Samsung Smart Control

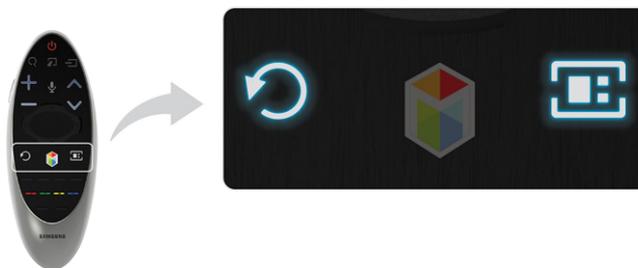
If the Samsung Smart Control stops operating or works abnormally, replace the batteries as this may be due to insufficient battery power.

If the problem persists, the Samsung Smart Control restore pairing with the TV.

1. Press **RETURN** button and **GUIDE** button simultaneously for 3 seconds.

 You must place the Samsung Smart Control approximately 30cm ~ 40cm away from the TV and ensure it is pointing towards the remote control receiver.

2. Connection image is appeared on the screen. And then, Samsung Smart Control is connecting to TV automatically.



# Using Samsung Smart Control

 Availability depends on the specific model and area.

Samsung Smart Control makes it even easier and more convenient to use the TV. Pressing the **KEYPAD** button displays a virtual remote control that allows you to easily enter digits, control content, and activate functions on the screen.

 We recommend using Samsung Smart Control at a distance of less than 6m. Effective range may vary depending on wireless network conditions.

## Button Functions



 Colours and shape may vary depending on the model.

| Button          | Description  |
|-----------------|--|
| TV              | Turns the TV on/off.   |
| SEARCH          | Press this button to use the search window. Available with various services. Use recent-viewing history to check previously watched/accessed channels and content.   |
| KEYPAD          | With the virtual remote control on the screen, you can easily enter digits, control content, and use functions.  |
| SOURCE          | Changes the source.  |
| + ◀ ▶ -         | Changes the volume.  |
| VOICE           | Starts voice recognition. When the microphone icon appears on the screen, say a voice command into the microphone. Say "Help" to learn about basic usage and voice commands.<br>✎ Say a voice command 10cm to 15cm from the microphone and at an appropriate volume. |
| 🔊 / AD          | Turns the sound on/off.  |
| ^ P v           | Changes the channel.   |
| ^, v, <, >      | Moves the pointer or focus.  |
| Touchpad        | Place a finger on the touch pad and move the Samsung Smart Control. The pointer on the screen moves in the direction and as much as the Samsung Smart Control is moved. Tap on the touchpad to run the focused item.   |
| ◀, ▶, ⏮, ⏭      | Controls for when viewing/playing a video, photo or music file or watching a recorded programme. You can also use the buttons to control content from an external device.  |
| A, B, C, D      | Use these colour buttons to access additional options specific to the feature in use.  |
| RETURN / EXIT   | Returns to the previous menu.  |
| SMART HUB       | Launches Smart Hub. Pressing <b>SMART HUB</b> while an application is running terminates the application.  |
| GUIDE / CH.LIST | Displays the digital channel broadcasting schedule.  |
| INFO            | Shows the information about the current digital broadcast programme or content.  |
| ⚽               | Enable <b>Soccer Mode / Football Mode</b> for an optimal sports viewing experience.  |
| M.SCREEN        | You can split the TV screen and use various functions such as watching TV, surfing the web, watching video, and so on.   |

## Additional Functions

Press and hold the following buttons for 1 second to use additional functions.

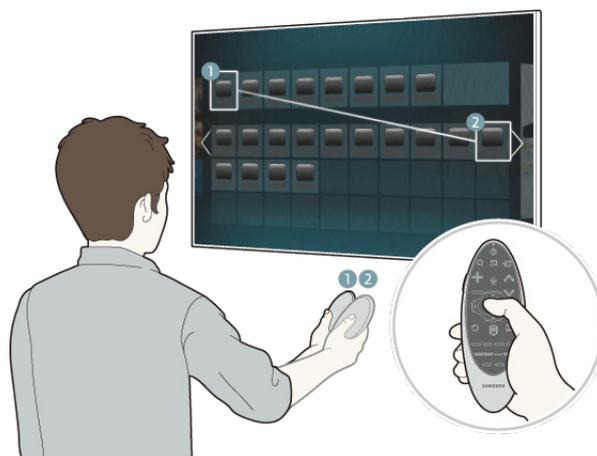
| Button  | Description   |
|---|---|
| <b>GUIDE / CH.LIST</b>  | Press and hold to launch the <b>CH.LIST</b> .   |
| <b>RETURN / EXIT</b>  | Press and hold this button to exit all currently running applications   |
|  / <b>AD</b> | Press and hold to turn on or turn off the <b>Voice Guide</b> (Availability depends on the specific model and area), <b>Audio Description</b> , <b>Subtitle</b> , <b>High Contrast</b> , and <b>Enlarge</b> functions. |
| <b>B</b>  | Displays a menu on the screen.  |
| <b>C</b>  | Press and hold to record the broadcast.   |
| <b>D</b>  | Press and hold to view information about the current digital channel or media file.   |

## Using the TV by Moving the Samsung Smart Control

The Samsung Smart Control has a motion sensor (gyro sensor) that allows you to easily control the TV by holding and moving the Samsung Smart Control.

After placing a finger on the touchpad, a pointer appears on the screen. Hold and move the Samsung Smart Control. The pointer moves the same way the Samsung Smart Control is moved. It's also possible to scroll up and down on scrollable screens.

-  If you remove the finger from touchpad, the screen pointer disappears.
-  Navigate to **System** > **Smart Control Settings**, and select **Motion Sensitivity** to adjust the pointer speed.
-  If the **Voice Guide** is set to **On**, the Samsung Smart Control's motion sensor(gyro sensor) does not work. To use the Samsung Smart Control's motion sensor, set the **Voice Guide** to **Off**.



## Using the TV with the Touchpad

-  Navigate to the **Support** menu and select the **Smart Control Tutorial** option to learn how to use the touchpad, following the on screen instructions.

### Moving the Focus/Pointer



Press the directional buttons (up, down, left, and right) to move the pointer or focus in the direction.

### Menu Access & Item Selection



Tap on the touchpad. This lets you access a TV menu or select an item.

## Displaying the Context-sensitive Menu on Smart Hub



Tap and hold on the touch pad from the Smart Hub screen. The Options menu available to the selected item appears.

 The Options menu depends on the context.

## Moving to the Smart Hub panel



On the Smart Hub screen, drag left or right on the touchpad. This will move the Smart hub panels left or right.

## Scrolling on the Web Browser



Drag up/down on the touchpad in the web browser screen. This scrolls through the web screen.

## Displaying the Remote Control on the Screen (virtual remote control)

Press the **KEYPAD** button to display the virtual remote control on the screen. You can easily enter digits, control content, and use TV buttons with the virtual remote control.

 The virtual remote control buttons may vary depending on the TV's specific model and current status.



| Button  | Description  |
|---|--|
| 1    2    3<br>4    5    6<br>7    8    9<br>-    0    Pre-CH                       | You can directly enter the channel number to switch to that channel. Select <b>Pre-CH</b> to return to the previous channel.   |
|  | Controls the item when you are playing a video, photo or music file or watching a recorded programme. You can also use the buttons to control the content on an external device. |
| <b>TOOLS</b>  | Use frequently used functions while watching TV. In addition, you can use additional functions that may vary depending on the currently running function.                        |
| <b>INFO</b>   | Shows the information about the current digital broadcast programme or content.  |
| <b>MENU</b>   | Displays the menu on the screen.   |
| <b>Speaker Settings</b>   | Select the speakers which you want to use to listen to the TV's sound. To set this option, external speakers must be connected to the TV.  |
| <b>PIP</b>  | Display the video from an external device or computer on the main screen and the TV as a picture-in-picture.   |
| <b>3D</b>   | Turn the 3D effect on or off.<br> Availability depends on the specific model and area.        |
| <b>SLEEP</b>  | Turn on the Sleep Timer.<br> Availability depends on the specific model and area.             |

| Button  | Description  |
|---|--|
| <a href="#">Multi-Link Screen</a>   | You can split the TV screen and use various functions such as watching TV, surfing the web, watching video, and so on.   |
| <a href="#">AD/SUBT</a>   | Turns the audio description on and off (not available in some locations). / Displays digital subtitles.  |
| <a href="#">P.SIZE</a>  | Change the picture size.   |
| <a href="#">DUAL</a>  | When you press the <a href="#">Dual I II</a> button the first time, the current dual mode is displayed on the screen.<br>Press the <a href="#">Dual I II</a> button again to change the dual mode.   |
| <a href="#">Web Browser</a>   | Launch the Web Browser.  |
| <a href="#">e-Manual</a>  | Launch the e-manual.   |
| <a href="#">Sign In / Sign Out</a>  | Log in or out of your Samsung account.   |
|  | <p><b><a href="#">Move to the right</a> / <a href="#">Move to the left</a>:</b> You can move the virtual remote control on the screen.</p> <p><b><a href="#">Large size</a> / <a href="#">Standard size</a>:</b> You can resize the virtual remote control on the screen.<br/>  Alternatively, navigate to the <a href="#">System</a> &gt; <a href="#">Smart Control Settings</a> menu and select and set the <a href="#">Onscreen Remote Size</a> option.</p> <p><b><a href="#">Touch Sensitivity</a>:</b> You can change the touchpad sensitivity.<br/>  Alternatively, navigate to the <a href="#">System</a> &gt; <a href="#">Smart Control Settings</a> menu and select and set the <a href="#">Touch Sensitivity</a> option.</p> <p><b><a href="#">Motion Sensitivity</a>:</b> Put a finger on the touchpad and move it to adjust the speed of the pointer on the screen.<br/>  Navigate to <a href="#">System</a> &gt; <a href="#">Smart Control Settings</a>, and select <a href="#">Motion Sensitivity</a> to enable this option.</p> <p><b><a href="#">Universal Remote Setup</a>:</b> Moves to the Universal Remote Setup screen.</p> <p><b><a href="#">Cancel</a>:</b> Close the pop-up menu.</p> |

# Controlling External Devices with the TV Remote (Universal Remote Setup)

## System > Universal Remote Setup

 Availability depends on the specific model and area.

The universal remote control feature lets you control cable boxes, Blu-ray players, home theatres, and other external devices connected to the TV using the TV's remote control. In order to use the TV's remote control as a universal remote, you must first connect the IR extender cable (included).

 You can also use the Anynet+ (HDMI-CEC) function to operate some external Samsung devices with your TV's remote control without any additional setup. Refer to the "Using Anynet+ (HDMI-CEC)" section for more information.

 Certain external devices connected to the TV may not support the universal remote feature.

## Setting Up the Universal Remote Control

Before connecting any external devices and cables to the TV, first verify the model number of the purchased TV. A sticker containing the model number is attached to the back of the TV. The connection method varies depending on the model.

To use the TV remote as a universal remote, connect the IR extender cable (included) to the TV and position it within 10 cm of the external device's remote control receiver.

 The colour and design of the IR extender cable may vary depending on the model.

 When you connect the cable, you have to match the cable's colour and socket's colour.

Connect the IR extender cable to the TV's IR output connector as shown in the diagram and place the transmitter end within 10 cm of the external device's receiver pointing in the direction of the remote receiver. However, there must be no obstacles between the IR extender cable and the external device. The presence of obstacles interferes with the transmission of the remote control signal.

 When you use an external device registered with the Universal Remote Control on the Samsung Smart Control, you can use the external device without connecting an IR extender cable. However, if you want to use an external device using **Motion Control** or **Voice Control**, be sure to connect an IR extender cable.



# Controlling External Devices with the TV Remote

## External Device Registration

1. Turn on the external device to set up the universal remote function for, and bring up the **Source** screen.
2. Select  **Universal remote setup** from the top of the screen. This initiates the universal remote setup process.
3. Follow the on-screen instructions and register the external device.

## Using the TV Remote

Registering an external device to the TV remote also registers the connector through which the device is connected. Accordingly, simply selecting the external device using the **SOURCE** button makes it possible to control the device using the TV's remote.

# Universal Remote Features

1. Press **SOURCE** to go to the **Source** screen.
2. Select  **Universal remote setup** from the top of the screen. This initiates the universal remote setup process.
3. Select an external registered device on the **Universal remote setup** screen. The following options are available:

- **Use External Speakers**

Listen to the audio from the external device through the connected home theater.

 This is available only on the set-top box or Blu-ray player.

- **Link Set-top Box**

Listen to the audio from the set-top box through the home theater that is connected to the TV.

 This is available only on the home theater system.

- **Link Blu-ray Player**

Listen to the audio from the Blu-ray player through the home theater that is connected to the TV.

 This is available only on the home theater system.

- **Source Setup**

Change the TV's input source to your selected external device.

- **Sync with TV power**

Configure the set-top box to turn off when the TV is turned off.

 This is available only on the set-top box.

- **Rename**

Rename the registered external device (up to 15 characters long).

- **Delete**

Remove the registered external device.

# Controlling the TV with a Keyboard

[System](#) > [Device Manager](#) > [Keyboard Settings](#) [Try Now](#)

You can use a keyboard to control the TV.

 Certain models do not support USB HID class keyboards.

## Connecting a Keyboard

### Connecting a USB Keyboard

Plug the keyboard cable into the TV's USB port. A connection message appears on the screen.

### Connecting a Bluetooth Keyboard

 Availability depends on the specific model and area.

1. Place the Bluetooth keyboard into the standby status.

 Refer to the keyboard manual for information on putting the keyboard into the standby status.

2. Select [System](#) > [Device Manager](#) > [Keyboard Settings](#) > [Add Bluetooth Keyboard](#). The [Add Bluetooth Keyboard](#) screen will appear and automatically scan for available keyboards.

 If your keyboard was not detected, position the keyboard close to the TV and then select [Refresh](#). This initiates a scan for available keyboards again.

3. Select the Bluetooth keyboard from the scan list and then select [Pair and connect](#). A number appears on the screen.
4. Enter the number on the Bluetooth keyboard.

 Select [Yes](#) to change the keyboard's options or [No](#) to leave them as they are.

## Using the Keyboard

Use the following remote features with the USB or Bluetooth keyboard connected to the TV.

- Arrow Keys (moving the focus), Windows Key (**MENU** Button), Menu List Key (Launch the **Tools** menu), Enter Key (Select/run item), ESC (**RETURN** Button), Number Keys (Number Buttons)
- F1 (**A**), F2 (**B**), F3 (**C**), F4 (**D**), F5 (**E**), F6 (**SOURCE** Button), F7 (**CH.LIST** Button), F8 (**MUTE** Button), F9/F10 (Volume Buttons), F11 / F12 (Channel Buttons)
  -  F1, F2, F3, F4 keys only for the color buttons functions, different from the color buttons on the Samsung Smart Control, nonsupport hold the buttons on the Samsung Smart Control for 1 second to use additional functions.
- Page Up/Page Down: Scroll web browser pages up/down.
- **Holding down the Enter key:** On the Smart Hub screen, navigate to an item and hold down the Enter key to display the Options menu.
  -  The Options menu depends on the context.

## Changing Keyboards Try Now

 Availability depends on the specific model and area.

Select **System** > **Device Manager** > **Keyboard Settings** > **Select Keyboard**. Designate which keyboard to use.

 Only one keyboard can be used at a time.

## Input Languages, Keyboard Type, and Switch Language Key Try Now

Select **System** > **Device Manager** > **Keyboard Settings** > **Keyboard Options**. The following options are available:

- **Keyboard Language**

If the keyboard supports multiple languages, choose which language you want to use from the list.
- **Keyboard type**

Specify the type of language selected under **Keyboard Language**.

  -  The **Keyboard type** list varies depending on which language was selected under **Keyboard Language**.
- **Switch Input Language**

If the keyboard supports multiple languages, choose from the list which key to use to switch between languages.

# Controlling the TV with a Mouse

[System](#) > [Device Manager](#) > [Mouse Settings](#) [Try Now](#)

This TV can be operated with ease using a mouse instead of a remote control.

 Certain models do not support USB HID class mice.

## Connecting a Mouse

### Connecting a USB Mouse

Plug the mouse cable into the TV's USB port. A connection message appears on the screen.

### Connecting a Bluetooth Mouse

 Availability depends on the specific model and area.

1. Place the Bluetooth mouse in standby status.

 Refer to the mouse manual for information on putting the mouse in standby status.

2. Select [System](#) > [Device Manager](#) > [Mouse Settings](#) > [Add Bluetooth Mouse](#). The [Add Bluetooth Mouse](#) screen will appear and automatically scan for available mice.
3. Select the Bluetooth mouse from the scanned list, and then select [Pair and connect](#). This pairs the Bluetooth mouse with the TV.

## Using the Mouse

Once a USB or Bluetooth mouse is connected to the TV, a pointer will appear on the TV's screen. You can use this pointer to control the TV as you would a computer.

- **Selecting and Running an Item**

Left-click on the mouse.

- **Displaying the Volume, Mute, and Channel Buttons**

Select the volume/channel icon on the screen while watching TV. Use the onscreen buttons to adjust the volume or switch the channel.

 Select the volume/channel icon again to hide the buttons.

- **Showing Tools Buttons**

Right-clicking shows the Tools buttons on the screen so that you can easily use the TV functions.

 The Tools buttons may vary depending on the function.

- **Displaying the Context-sensitive Menu on Smart Hub**

On the Smart Hub screen, navigate to an item, and hold down the left mouse button for 1 second. The Options menu available to the selected item appears.

 The Options menu depends on the context.

- **Scrolling the TV Menu or Screen**

Move the mouse wheel up or down. This scrolls the TV menu or screen up/down.

- **Exiting the TV Menu or Feature**

Click on the X button. This closes the menu.

 The X button appears when a mouse is being used. Left-clicking once while using a feature displays the X button.

## Changing Mice [Try Now](#)

Select [System](#) > [Device Manager](#) > [Mouse Settings](#) > [Select Mouse](#). Designate which mouse to use.

 Only one mouse may be used at a time.

## Changing Mouse Buttons and Pointer Speed [Try Now](#)

Select [System](#) > [Device Manager](#) > [Mouse Settings](#) > [Mouse Options](#). The following options are available:

- **Primary Button**

Choose which (left or right) button to use to select and run items.

- **Pointer Speed**

Adjust the movement speed of the pointer that appears on the screen.

# Entering Text Using QWERTY

A QWERTY keypad appears when you need to enter text (entering the network password, logging into your Samsung account, etc.), allowing you to enter text using your remote control.

## Using Additional Functions

Select  on the QWERTY keyboard screen. The following options are available:

- **Recommend text**

Enable/disable the Recommended Text feature. Enabling the **Recommend text** feature allows you to quickly enter text starting with the characters you typed in by displaying recommended words.

To enter the word "Internet," for example, all you have to do is enter "In" and select the word "Internet" from the list of recommended words. The word is memorised so that you can enter the same text again more easily.

- **Reset recommended text data**

Delete both the recommended words and the memorised words to clear the list.

- **Predict Next Letter**

Enable/disable the Text Prediction feature. Enabling the Text Prediction feature eliminates the need to find and select individual character keys. To enter the word "Internet," for example, select "I". A predicted word will then appear next to the I key. Simply select the predicted word to enter "Internet".

 This feature is limited to words that have previously been added to the dictionary

# Establishing a Wired Internet Connection

Connecting the TV to the Internet gives you access to online services and SMART features, and lets you update the TV's software quickly and easily through the Internet.

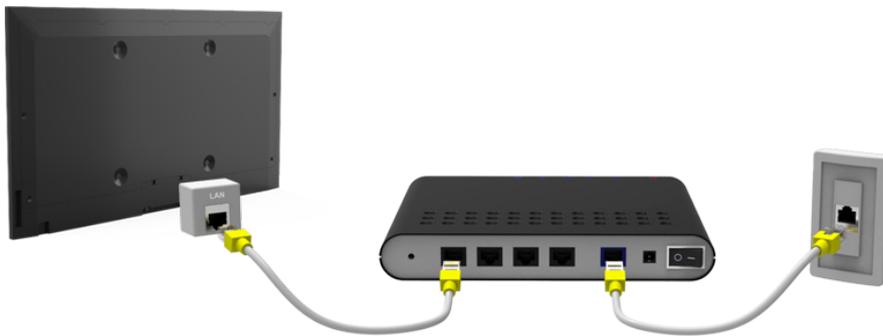
## Connecting a LAN Cable

Use a LAN cable.

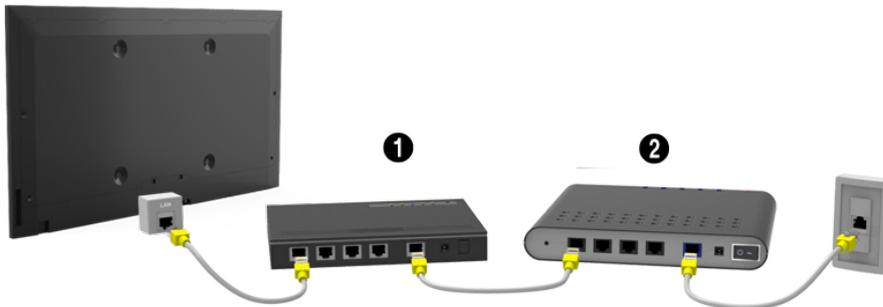
-  The TV will not be able to connect to the Internet if the network speed is below 10Mbps.
-  Use Cat 7 LAN cables to link your TV to the Internet Access Points.

There are three ways to connect the TV to the Internet. Refer to the diagrams and connect the LAN cable to the LAN connector on the back of the TV.

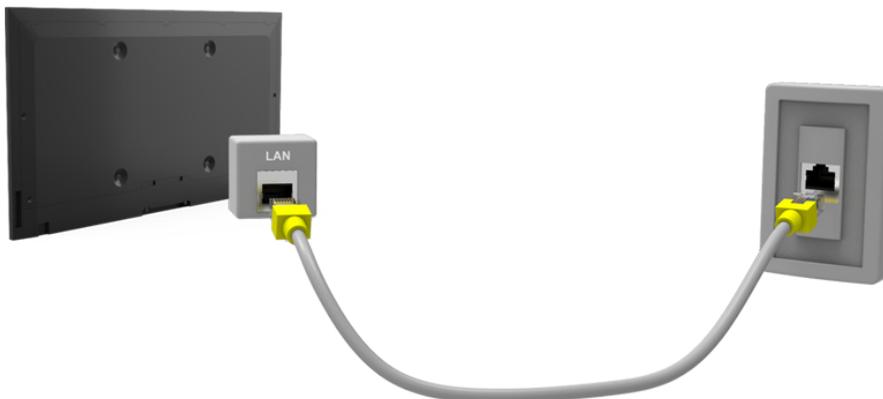
- External Modem



- ① IP Router + ② External Modem



- Wall-mounted LAN Outlet



## Connecting to a Wired Internet Network Automatically

Network > Network Settings [Try Now](#)

Automatically connect to an available network.

1. Set the **Network Type** to **Wired**, and then select **Connect**.
2. The TV attempts to connect to an available network. Once successful, you will see a confirmation message. Select **OK**. If the attempt fails, try again, or connect manually.

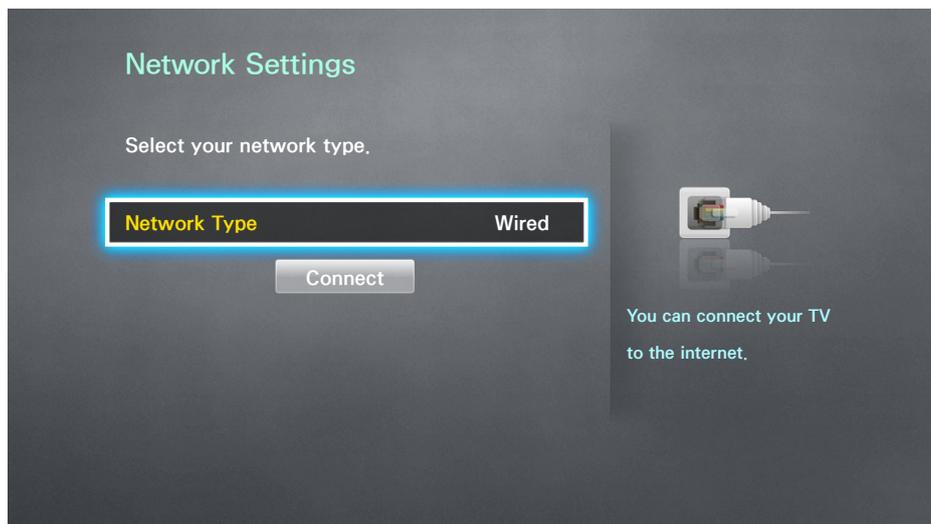
## Connecting to a Wired Internet Network Manually

Network > Network Settings

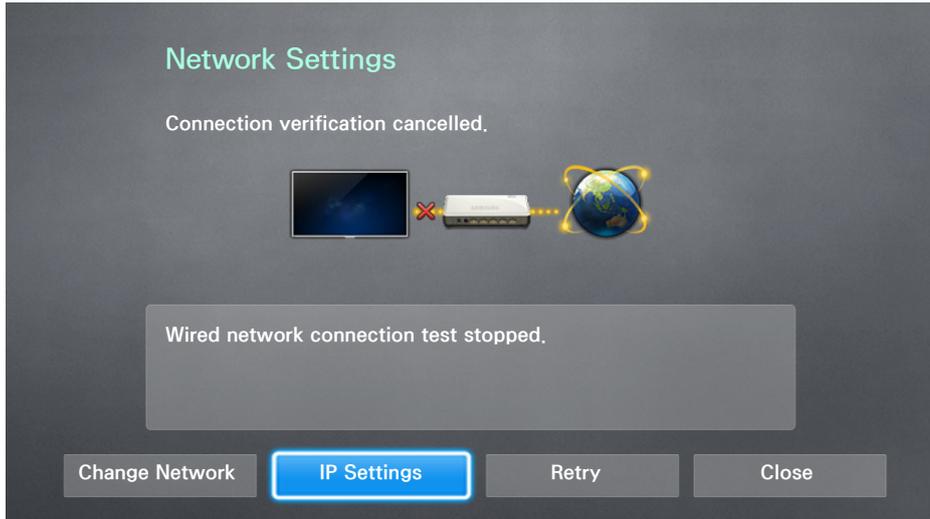
With networks that require a static IP address, you will need to enter the IP address, subnet mask, gateway, and DNS values manually to connect to the network. To get these values, contact your Internet Service Provider (ISP).

 Refer to the "Dynamic versus Static IP Addresses" section for more information on dynamic IP and static IP addresses.

1. Set the **Network Type** to **Wired**, and then select **Connect**.



2. Select **Stop** when the TV attempts to connect to the network. Once the network connection has been interrupted, select **IP Settings**.



3. In the **IP Settings** screen, set the **IP setting** to **Enter manually**, enter the **IP Address**, **Subnet Mask**, **Gateway**, and **DNS Server** values, and then select **OK**.
  - Use one of the following methods to enter the numerical values.  
Set the numbers using the ▲ and ▼ buttons.  
Press **KEYPAD** button and enter the numbers directly. Only use for Samsung Smart Control.  
For general remote control, enter the numbers directly. (Availability depends on the specific model and area.)



4. The TV attempts to connect to the network again using the specified settings. A confirmation message appears once a connection is established. Select **OK**.

-  The network connection speed may differ depending on the DNS server settings.
-  For details on the DNS server settings, contact your Internet service provider (ISP).

# Establishing a Wireless Internet Connection

Connecting the TV to the Internet gives you access to online services and SMART features, and lets you update the TV's software quickly and easily through the Internet.



## Connecting to a Wireless Internet Network Automatically

### Network > Network Settings

Connect the TV to the Internet via a wireless router. Make sure you have the wireless router's SSID (name) and security key settings before attempting to connect. The security key can be found on the wireless router's configuration screen.

1. On the **Network Settings** screen, set **Network Type** to **Wireless**. The TV automatically displays a list of available wireless networks.
2. Select a network (SSID). If the network you want doesn't appear in the list, select **Add Network**, and enter the network's SSID manually.
3. Enter the security key and select **Done**. If the selected network is not security-enabled, the TV attempts to connect right away.
4. A network connection will be attempted. Once a connection is established, the TV displays a confirmation message. Select **OK**. If the attempt fails, try again, or connect manually.

# Connecting to a Wireless Internet Network Manually

## Network > Network Settings

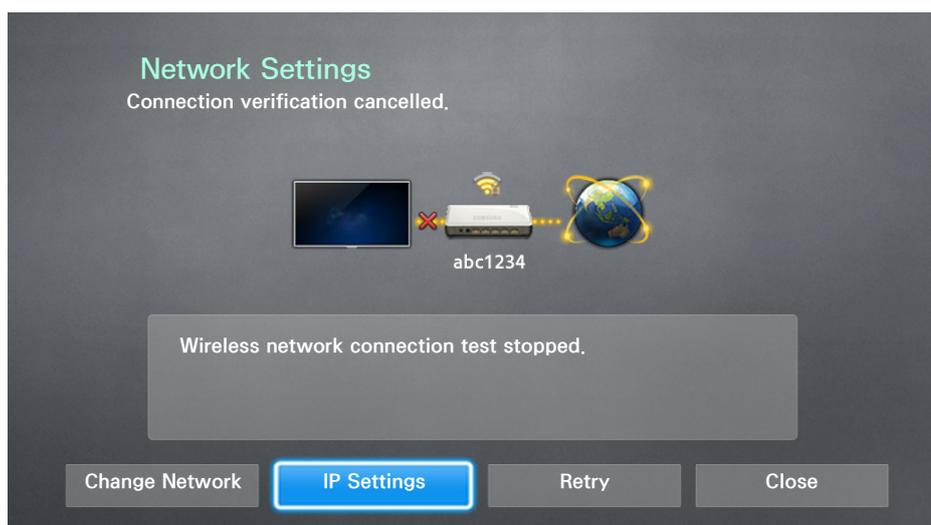
With networks that require a static IP address, you will need to enter the IP address, subnet mask, gateway and DNS values manually to connect to the network. To get the IP address, subnet mask, gateway and DNS values, contact your Internet Service Provider (ISP).

 Refer to the "Dynamic versus Static IP Addresses" section for more information on dynamic IP and static IP addresses.

1. Setting the **Network Type** to **Wireless** automatically displays a list of available wireless networks.



2. Select the network (SSID) you want to connect to. If the wireless router doesn't appear in the list, select **Add Network**, and enter the network's SSID manually.
3. Enter the security key and select **OK**. If the selected network is not security-enabled, the TV attempts to connect right away.
4. Select **Stop** when the TV attempts to connect to the network. Once the network connection has been interrupted, select **IP Settings**.



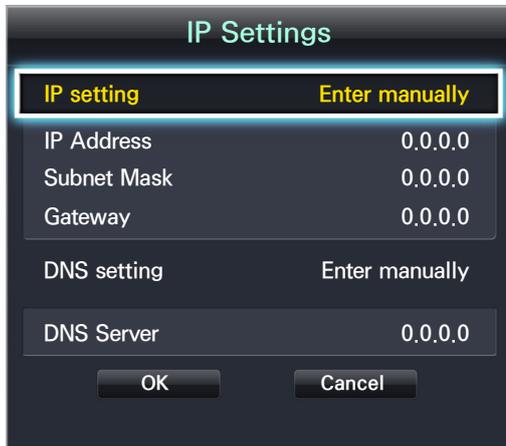
5. In the **IP Settings** screen, set the **IP setting** to **Enter manually**, enter the **IP Address**, **Subnet Mask**, **Gateway**, and **DNS Server** values, and then select **OK**.

- Use one of the following methods to enter the numerical values.

Set the numbers using the ▲ and ▼ buttons.

Press **KEYPAD** button and enter the numbers directly. Only use for Samsung Smart Control.

For general remote control, enter the numbers directly. (Availability depends on the specific model and area.)



6. The TV attempts to connect to the network again using the specified settings. A confirmation message appears once a connection is established. Select **OK**.

 The network connection speed may differ depending on the DNS server settings.

 For details on the DNS server settings, contact the Internet service provider (ISP).

## Connecting to a Wireless Internet Network with WPS

### Network > Network Settings

With wireless routers that support WPS (Wi-Fi Protected Setup) or PBC (Push Button Configuration), it's possible to press a button on the router to connect the TV to the Internet.

 This functionality is not available with wireless routers that do not support WPS. Check to see if your wireless router supports WPS.

1. Setting the **Network Type** to **Wireless** automatically displays a list of available wireless networks.
2. Select **WPS(PBC)** and then press the WPS or PBC button located on the wireless router within two minutes.
3. The TV exchanges the network name (SSID) and security key automatically and then attempts to connect to the Internet. A confirmation message appears once a connection is established. Select **OK**.

# Troubleshooting Internet Connectivity Issues

If you are not able to connect the TV to the Internet, read the information below.

## Troubleshooting Wired Internet Connectivity Issues

### No network cable found

Make sure the network cable is plugged in. If it is connected, make sure the router is turned on. If it is on, try turning it off and on again.

### IP auto setting failed

Do the following or configure the **IP Settings** manually.

1. Ensure that the DHCP server is enabled on the router and reset the router.
2. If this does not work, contact your Internet Service Provider for more information.

### Unable to connect to the network

Do the following:

1. Check all **IP Settings**.
2. Ensure that the DHCP server is enabled on the router. Then, unplug the router and plug it back in.
3. If this does not work, contact your Internet Service Provider for more information.

### Connected to a local network, but not to the Internet

1. Make sure that the Internet LAN cable is connected to the router's external LAN port.
2. Check the DNS values in the **IP Settings**.
3. If the problem persists, contact your Internet Service Provider.

### Network setup is complete, but unable to connect to the Internet

If the problem persists, contact your Internet Service Provider.

# Troubleshooting Wireless Internet Connectivity Issues

## Wireless network connection failed

Selected wireless router not found. Go to [Network Settings](#) and select the correct router.

## Unable to connect to a wireless router

Check the following:

1. Check if the router is turned on. If it is, turn it off and on again.
2. Enter the correct security key if required.

## IP auto setting failed

Do the following or configure the [IP Settings](#) manually.

1. Make sure that the DHCP server is enabled on the router. Then, unplug the router and plug it back in.
2. Enter the correct security key if required.
3. If this does not work, contact your Internet Service Provider for more information.

## Unable to connect to the network

Do the following:

1. Check all [IP Settings](#).
2. Enter the correct security key if required.
3. If this does not work, contact your Internet Service Provider for more information.

## Connected to a local network, but not to the Internet

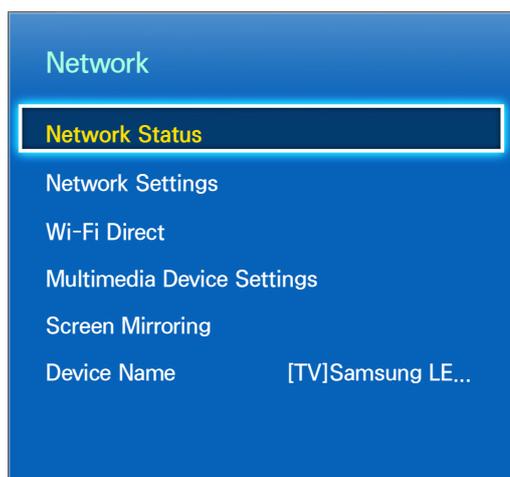
1. Make sure that the Internet LAN cable is connected to the router's external LAN port.
2. Check the DNS values in the [IP Settings](#).
3. If the problem persists, contact your Internet Service Provider.

## Network setup is complete, but unable to connect to the Internet

If the problem persists, contact your Internet Service Provider.

# Checking the Internet Connection Status

Network > Network Status [Try Now](#)



 Actual menu screen may differ depending on the TV model.

View the current network and Internet status.

# Multiple Functions on a Single Screen

This allows you to search the Web, use apps, and much more while watching TV.

-  Before using **Multi-Link Screen**, make sure the TV is connected to the Internet. Using **Multi-Link Screen** requires an Internet connection.
-  Before using Smart Hub with **Multi-Link Screen**, you need to configure the Smart Hub first.

## Launching Multi-Link Screen

**Picture** > **Open Multi-Link Screen**

From the **Picture** menu, select **Open Multi-Link Screen**.

-  Press **M,SCREEN** on the Samsung Smart Control to launch **Multi-Link Screen**.

## Using Multi-Link Screen

-  UHD and FHD contents and channels cannot be viewed simultaneously.
-  Launching **Smart Hub** while using **Multi-Link Screen** automatically terminates **Multi-Link Screen**.
-  Certain TV features and apps may not be supported by **Multi-Link Screen**. If this is the case, exit from **Multi-Link Screen** and then use the feature.

## Selecting a Feature

1. Press the Samsung Smart Control's **M,SCREEN** button while **Multi-Link Screen** is running. The Options menu appears.
2. Select a feature from the Options menu. This initialises the selected feature.

-  Features supported by **Multi-Link Screen** vary depending on the country.

## Changing the Channel/Volume

1. Place the pointer or focus over the screen for which you want to change the channel or adjust the volume.
2. Use the channel buttons to change the channel or the volume buttons to adjust the volume. This changes the selected screen's channel/volume.

## Pairing Bluetooth Headphones

 Availability depends on the specific model and area.

Pairing Bluetooth Headphones to the TV makes it possible to hear the audio from a different screen through the headphones.

 Compatibility issues may arise. The mobile phone may not work.

 Depending on the device, there may be audio and video async problems.

 The devices may disconnect depending on the distance between the TV and headphones.

 You can't use Bluetooth headphones and [SoundShare Settings](#) ([Sound](#) > [Speaker Settings](#) > [SoundShare Settings](#)) features simultaneously.

1. Put the Bluetooth Headphones in the pairing-ready status.

 Refer to the headphones' manual for instructions on enabling the pairing-ready status.

2. Press the Samsung Smart Control's [M,SCREEN](#) button while [Multi-Link Screen](#) is running. The Options menu appears.

3. Select [Settings](#) from the Options menu.

4. Select pair [Connect Bluetooth Headphones](#) from the [Settings](#) menu. The TV will display the Bluetooth pairing window and then automatically scan for available headphones.

 If the scan fails to locate your headphones, try placing the headphones closer to the TV and then select [Refresh](#). This will scan for the headphones again.

5. Select your headphones from the list of scanned headphones and then select [Pair and connect](#). This pairs the headphones to the TV.

## Selecting the Audio-Source Screen

It's possible to listen to audio from one screen through the speakers and audio from a different screen through the Bluetooth headphones.

1. Press the Samsung Smart Control's [M,SCREEN](#) button while [Multi-Link Screen](#) is running. The Options menu appears.

2. Select [Settings](#) from the Options.

3. Select [Speaker Settings](#) from the [Settings](#) menu.

4. Select a screen for [TV Speaker](#) and another for [Bluetooth headphone](#).

 The same screen cannot be selected for both [TV Speaker](#) and [Bluetooth headphone](#).

 Select [Auto](#) to listen to audio from the screen with the pointer or focus placed at the top.

# Smart Hub

[Smart Hub](#) > [Open Smart Hub](#) [Try Now](#)

With Smart Hub, you can surf the web, download apps, and stay in touch with family and friends through social networking services. In addition, you can use photo, video, and music files stored on external storage devices.

-  Some Smart Hub services are paid services. To purchase such a service, the service provider account or Samsung Apps TV account (Samsung account) is required.
-  Make sure the TV is connected to the Internet. The TV must be connected to the Internet in order to use Smart Hub.
-  Some features of Smart Hub require an Internet connection and may not be available depending on the service provider, language, or region.
-  To use Smart Hub, you must agree to the end user agreement and privacy policy. Otherwise, you will not be able to access the features and services related to them. You can view the entire content of the [Terms & Policy](#) by navigating to [Smart Hub > Terms & Policy](#). If you don't wish to use Smart Hub anymore, you can withdraw the agreement.

## Testing Smart Hub connections

[Support](#) > [Self Diagnosis](#) > [Smart Hub Connection Test](#)

If Smart Hub is not functioning, navigate to [Support](#) > [Self Diagnosis](#) > [Smart Hub Connection Test](#).

Diagnose the problem by checking the internet connection, your ISP, the Samsung server and the Samsung Apps panels.

-  After completing the test, if Smart Hub continues to have problems, contact your Internet Service Provider or a Samsung Contact Centre.

Press to  then tap on the Touchpad or Enter button launch Smart Hub. Select an icon on top of the screen to use the services of the corresponding panel.

-  Usability depends on the specific model and local region.

-  **NewsON**

(Depending on the country) **NewsON** provides a real-world service that informs users of news and weather-related information in one place without the need for a newspaper, smartphone, or computer.

-  **SAMSUNG APPS**

You can enjoy variety of free and paid news, sports, weather, and gaming apps on the TV as you would on a smart phone or tablet.

-  **MOVIES & TV SHOWS**

(Depending on the country)

You can directly purchase and view a movie or TV programme through the app provided by Smart Hub without connecting an external video source such as a DVD or Blu-ray player.

-  **MULTIMEDIA**

You can play back photo, video, and music files from an external storage device or watch recorded videos.

## Using the Smart Hub Tutorial

[Support](#) > [Smart Hub Tutorial](#)

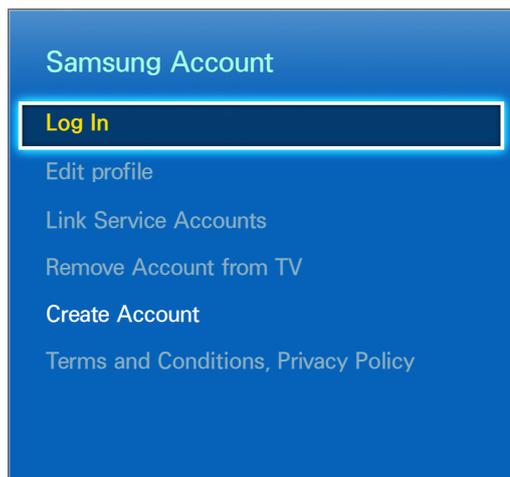
From the [Support](#) menu, select [Smart Hub Tutorial](#). This will familiarise yourself with the basics of Smart Hub and panels.

## Resetting Smart Hub

[Smart Hub](#) > [Reset Smart Hub](#) [Try Now](#)

Reset all saved information relating to Samsung accounts and linked service accounts, as well as Smart Hub service agreements and applications.

# Using Smart Hub with Samsung Account



 Actual menu screen may differ depending on the TV model.

## Creating a Samsung Account

### Smart Hub > Samsung Account

Some Smart Hub services are paid services. To purchase such a service, the service provider account or Samsung Apps TV account (Samsung account) is required.

You can create a Samsung Account using your email address.

-  To create a Samsung Account, you must agree to the Samsung Account end user agreement and privacy policy. Otherwise, you cannot create a Samsung Account. You can view the entire content of the agreement by navigating to [Smart Hub > Samsung Account > Terms and Conditions, Privacy Policy](#). If you don't wish to use a Samsung Account anymore, you can withdraw the agreement.
-  Alternatively, you can create a Samsung Account at <http://content.samsung.com>. You can use one ID for both the TV and the website.
-  Once a Samsung Account has been created, a confirmation email will be sent to the email address you entered as your ID. Open the confirmation email and click the confirmation button to finalise the Samsung Account setup process.

## Creating a Samsung Account using Sign Up Samsung Account Menu

1. Navigate to **Smart Hub > Samsung Account > Create Account** and select **Create a Samsung account**.
2. Agree to use a Samsung Account and select **Next**.
3. Create a Samsung Account according to the instructions on the **Create Account** screen.  
Once a Samsung Account is created, you will be automatically logged in to **Smart Hub**.

## Creating a Samsung Account using a Facebook Account

 Availability depends on the specific model and area.

A Facebook user can easily obtain necessary information from Facebook and create a Samsung Account.

1. Navigate to **Smart Hub > Samsung Account** and select **Log In**. The **Sign In** screen appears.
2. Select **+** and select the **Create with Facebook** on the Sign In screen.
3. Enter your Facebook ID and password and select **Sign In**.
4. Agree to use a Samsung Account and select **Next**.
5. Create a Samsung Account according to the instructions on the **Create Account** screen. Once a Samsung Account is created, you will be automatically signed in.

 If you create a Samsung Account using your Facebook account, they are automatically linked.

# Signing into Samsung Account

[Smart Hub](#) > [Samsung Account](#) > [Log In](#)

## Logging into and Saving a Samsung Account

If you haven't logged into your Samsung Account on the TV, you must save your Samsung Account on the TV.

1. Navigate to [Smart Hub](#) > [Samsung Account](#) and select [Log In](#).
2. Select  and select [Sign In](#) on the Sign In screen.
3. Enter your ID and password and then select [Sign In](#).
  -  Check the [Sign me in automatically](#) option if you wish to log into [Smart Hub](#) automatically.
  -  If you forgot your password, select [Reset password](#) to receive password reset instructions via email.
4. Select an image to be used as the profile picture. The [Samsung Account](#) has been saved on the TV.
5. Select [Done](#) to log into your Samsung Account.

## Easily Logging Into Your Samsung Account Saved on the TV

1. Navigate to [Smart Hub](#) > [Samsung Account](#) and select [Log In](#).
2. Choose your Samsung Account on the Sign In screen and select [Sign In](#).
3. Using the login method configured for the selected Samsung Account, log into your Samsung Account.

# Linking My Samsung and App Accounts

## Smart Hub > Samsung Account > Link Service Accounts

Linking your Samsung Account to accounts of apps installed on the TV lets you automatically log into your linked app accounts when you log into your **Samsung Account**. For example, you can download the Facebook app and link your Facebook account to your **Samsung Account**. In this case, logging into your **Samsung Account** then automatically logs you into your Facebook account as well.

 To use **Link Service Accounts**, you must first log into your Samsung Account.

## Linking an App Account

1. Navigate to **Smart Hub > Samsung Account** and select **Link Service Accounts**. A list of apps that can be linked to your Samsung Account is shown.
2. Select an app from the list. The Link to other accounts window appears on the screen.
3. Enter the current ID and password of the app to log in. When the login is complete, the app account is linked to the Samsung Account.

## Disconnecting a Linked Account

1. Navigate to **Smart Hub > Samsung Account**, select **Link Service Accounts**. Select an app to unlink.
2. A confirmation dialog box appears. Select **Yes** to unlink the app.

# Changing and Adding Information to Samsung Account

## Smart Hub > Samsung Account

Using the **Samsung Account** menu, you can manage your Samsung Account.

 To change the account information, you must be logged into your Samsung Account.

1. Navigate to **Smart Hub > Samsung Account** and select **Edit profile**.
2. Enter the password and then select **Done**. The edit profile screen appears.

The profile editing screen provides the following features.

- **Changing Profile Image**

If you select **Edit Profile Picture** on the login screen, you can change the profile image.

- **Registering Your Face to Samsung Account**

If you select **Register face** on the login screen, you can register your face to your Samsung Account. The registered face is used by the **Sign-in Method**.

 This is available only if the optional TV camera is connected to the TV.

- **Choosing a Samsung Account Login Method for TV**

Select **Sign-in Method** on the login screen and choose a login method. You can determine how to log into the TV with the saved Samsung Account.

- **Setting Auto Login**

Check the **Sign me in automatically** option if you wish to log into **Smart Hub** automatically.

- **Entering Basic User Information**

You can enter your given name, surname, and date of birth.

- **Receiving e-mail about Samsung services**

You can determine whether to receive e-mail about Samsung services. Containing the latest information.

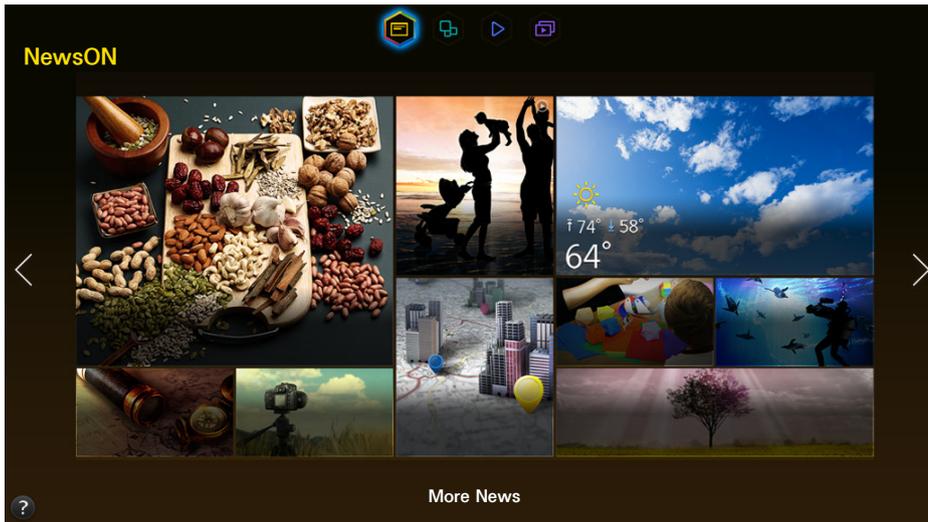
## Deleting All Samsung Accounts from the TV

### Smart Hub > Samsung Account > Remove Accounts from TV

Navigate to **Smart Hub > Samsung Account** and select **Remove Accounts from TV**. The account and password information saved on the TV is deleted, and the account information of any linked apps are also deleted.

 To delete your account information, you must be signed in with your Samsung Account.

# Using the NewsON Panel



 Actual menu screen may differ depending on the TV model.

 This service or some of functions of it may be not available in some countries or region.

**NewsON** provides a real-world service that informs users of news and weather-related information in one place without the need for a newspaper, smartphone, or computer.

**NewsON** users can find daily information on a wide variety of topics in a smart and convenient way. Updated in real time, **NewsON** informs users of the latest headlines, top stories, popular issues, and weather forecasts.

## News

News articles are updated in real time. Simply select an article on the screen. The selected article will be displayed on the screen in details.

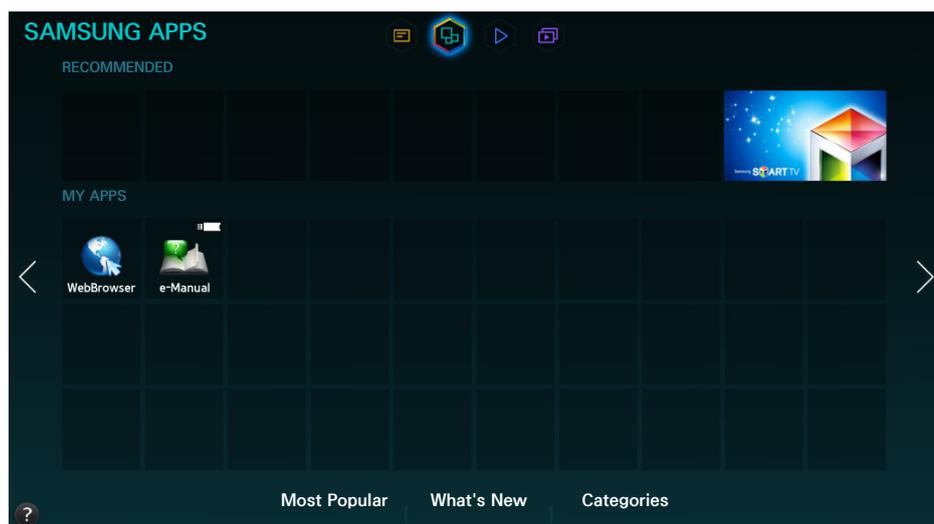
For longer articles, press the touchpad  or , or press the  or  button on the remote control to scroll the screen.

To move to a different article, press the touchpad to the  or , or press the  or  button on the remote control.

## Weather

Weather information is provided for major cities of the user's country. Select a weather-related item on the screen. The selected item will be displayed in details.

# Using SAMSUNG APPS Panel



 Actual menu screen may differ depending on the TV model.

 This service or some of functions of it may be not available in some countries or region.

**Smart Hub** offers a variety of free and paid news, sports, weather, and gaming content you can install directly on your TV the same way as you would on a smartphone or tablet.

 Before you use **SAMSUNG APPS**, make sure the TV is connected to the Internet. Your TV must be connected to the Internet in order to use **SAMSUNG APPS**.

 Launching **Smart Hub** for the first time installs the default apps automatically. The default apps may differ depending on the region.

## Using Pop-Up Menu Functions

Move the focus to an app and press and hold the Touchpad / Enter button. You can use the following functions:

- **Move**  
Relocates the selected app.
- **Delete**  
Removes the selected app.
- **Delete Multiple**  
Removes multiple apps at once.
- **View Details**  
Move to the detailed information of the selected app.
- **Change view**  
You can change view mode sort by Custom view or [Most Played](#).
- **Lock/Unlock**  
You can lock or unlock a selected app from the screen.
- **Update Apps**  
You can update the selected app.

## Installing an App

-  When the TV's internal memory is insufficient, you can install an app on a USB device.
-  Only when the USB device is connected are the app icons installed on the USB viewable on the **SAMSUNG APPS** screen. You can use an app installed on a USB device only when the USB device is connected to the TV. If the USB device is disconnected while the app is running, the app is terminated.
-  The app installed on the USB device is not available on a different TV, or a PC.

## Quick Installation

1. On the **SAMSUNG APPS** screen, select **Most Popular**, **What's New**, or **Categories**.
  -  The **Most Popular** and **What's New** show the most popular and newest Samsung Apps. To view the entire app list, select **Categories**. You can view all Samsung Apps classified by genre.
2. Move the focus to an app and press and hold the Touchpad / Enter button. A pop-up menu appears.
3. On the pop-up menu on the screen, select **Download**.
  -  You must purchase paid apps with App Cash to install it. Visit the Samsung Apps TV website at <http://tv.samsungapps.com> to replenish your account with App Cash before purchasing paid apps.
  -  While an app is being installed, the progress bar appears at the bottom of the app icon so that you can easily figure out the installation progress.
4. The selected app is installed on the TV.
  -  You can view installed apps on the **SAMSUNG APPS** screen.

## Installing an App from the Detailed App Information Screen

1. On the **SAMSUNG APPS** screen, select **Most Popular**, **What's New**, or **Categories**.
  -  The **Most Popular** and **What's New** show the most popular and the newest Samsung apps. To view the entire app list, select **Categories**. You can view all Samsung Apps by category.
2. Select an app from the list. Detailed information about your selection appears on the screen.
3. Select **Download** on the detailed information screen to install the selected app on the TV.
  -  You must purchase paid apps with App Cash to install it. Visit the Samsung Apps TV website at <http://tv.samsungapps.com> to replenish your account with App Cash before purchasing paid apps.
  -  When an app is being installed, a progress bar appears underneath the app icon.
4. When the installation is complete, the **Download** button turns to **Open**.
  -  You can view installed apps on the **SAMSUNG APPS** screen.

## Launching an App

Select an app on the **SAMSUNG APPS** screen to launch it.

The icons indicate the following:

-  Availability depends on the specific model and area.
-  : The app supports motion control.
-  : The app supports voice control.
-  : The app is installed on a USB device.
-  : The app supports a pointer that can move by the Samsung Smart Control.

## Default Apps

### e-Manual

The embedded e-manual contains information.

### WebBrowser

WebBrowser is an Internet browsing app. Using WebBrowser, you can surf the Internet on the TV in the same manner as you would using a PC even while watching a TV programme on PIP. Use a keyboard and mouse for a more convenient web browsing experience.

-  The browsing page may differ from that on a PC.

## Rearranging Apps on the SAMSUNG APPS Screen

1. On the SAMSUNG APPS screen, move to the app you wish to change the order.
2. Press and hold the Touchpad / Enter button. A pop-up menu appears.
3. On the pop-up menu, select **Move**.
4. Move an app to a desired location and select the app again.

# Removing an App from the TV

 Note that if an app is removed, the data related to the app is also deleted.

## Removing an App

1. On the **SAMSUNG APPS** screen, move to the app you wish to remove.
2. Press and hold the Touchpad / Enter button. A pop-up menu appears.
3. On the pop-up menu on the screen, select **Delete**. A removal confirmation window appears. Select **Yes**. The selected app is removed.

 Removing an app with your Samsung Account removes the app from the account only. The app will remain for all other accounts.

 Removing an app without logging into a Samsung Account removes the app from the TV.

## Removing Multiple Apps

1. On the **SAMSUNG APPS** screen, move to the app you wish to remove.
2. Press and hold the Touchpad / Enter button. A pop-up menu appears.
3. On the pop-up menu on the screen, select **Delete Multiple**. A check box appears on the app icons.
4. Select all the apps you wish to remove and then select **Delete**. A removal confirmation window appears. Select **Yes**. Selected apps are removed.

 If you remove an app with your Samsung Account, the app is just removed from your account, but not from other accounts or before you log in.

 Removing an app with your Samsung Account removes the app from the account only. The app will remain for all other accounts.

## Updating an App

1. On the **SAMSUNG APPS** screen, move to the app you wish to update.
2. Press and hold the Touchpad / Enter button. A pop-up menu appears.
3. On the pop-up menu on the screen, select **Update Apps**. A pop-up window appears.
4. Select all the apps you wish to update and then select **Update**. All the selected apps are updated to the latest versions.

## Setting Auto App Update

### Smart Hub > Apps Settings

To update apps automatically, navigate to **Smart Hub > Apps Settings** and set **Auto update** to **On**. The apps installed on the TV are automatically updated as updates become available.

## SAMSUNG APPS Features

### Smart Hub > Apps Settings

You can configure the features related to the apps installed on your TV.

## Enabling Automatic Tickers

You can configure selected tickers to display automatically when the TV is turned on. Ticker Service enables you to use other services while watching TV. You can receive news, stock, and weather information and more in real-time while watching TV.

-  To use this feature, make sure that an app supporting the **Auto Ticker** function is installed on the TV.
1. Navigate to **Smart Hub > Apps Settings** and select **Auto Ticker**. A list of installed apps that support Ticker Autorun appears.
  2. From the list, select apps you wish to run automatically when the TV is turned on.

## Setting Push Notification

Push notification function enables apps installed on the TV to send alerts and messages to the user.

1. Navigate to **Smart Hub > Apps Settings > Push Notification Settings** and set the **Push Notification** to **On**.
2. Set the **Push Notification** setting of apps you wish to receive push notifications from to **On**. Push notification function of the selected apps is activated.

 The **Push Notification** app list only shows installed apps that support **Push Notification Settings**.

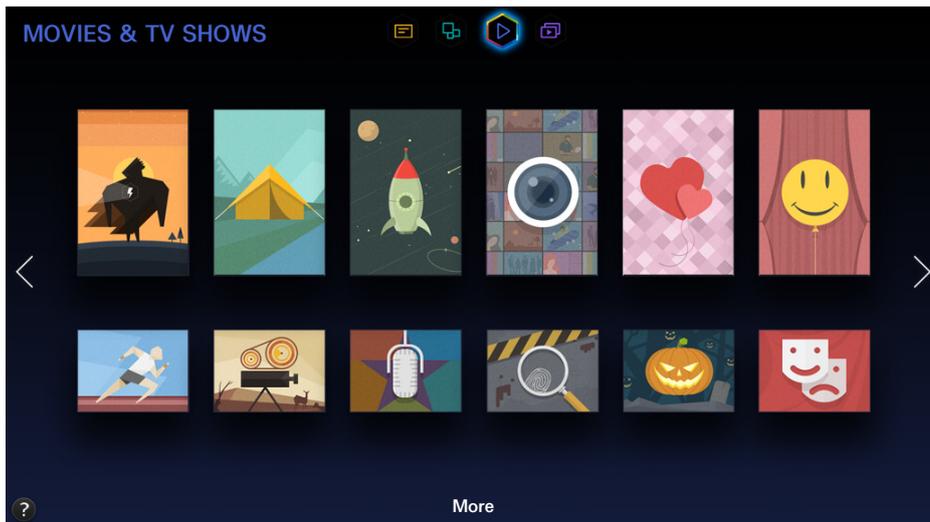
## Using an App while Watching TV

If an app linked to a channel is installed on the TV, you can view programme information and use related services offered by the app while watching TV.

Navigate to **Smart Hub > Apps Settings** and set **Channel-Bound Apps** to **On**.

 This feature is only available with apps supporting **Channel-Bound Apps** installed on the TV.

# Using MOVIES & TV SHOWS Panel



 Actual menu screen may differ depending on the TV model.

 This service or some of functions of it may be not available in some countries or region.

Use this feature to purchase and view movies and TV programmes recommended by **MOVIES & TV SHOWS** without having to use an external device such as a DVD player or a Blu-ray player. **MOVIES & TV SHOWS** provides an easy access to a collection of movies and TV programmes available in Smart Hub.

 Not all the **MOVIES & TV SHOWS** options may be available depending on the content you are trying to access or your region.

 Before you use **MOVIES & TV SHOWS**, make sure the TV is connected to the Internet. The TV must be connected to the Internet in order to use **MOVIES & TV SHOWS**.

## Preventing Children from Watching Adult UHD Content

### Smart Hub > UHD Video Rating Lock

You can lock UHD content rated as adult so that children cannot access it.

Navigate to **Smart Hub** and set **UHD Video Rating Lock** to **On**.

 To turn the **UHD Video Rating Lock** on or off, the security password is required.

 Availability depends on the specific model and area.

## Watching a Movie/TV Programme

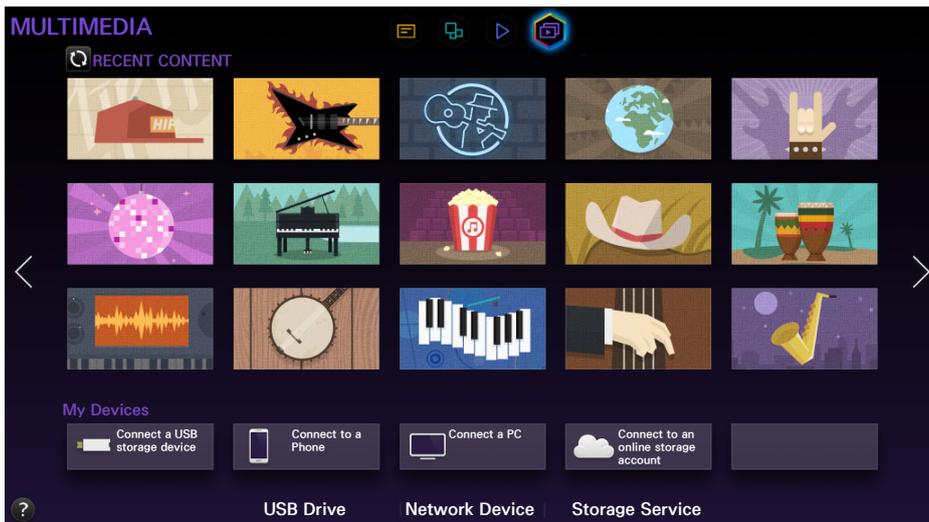
-  If you are using **MOVIES & TV SHOWS** for the first time or have not logged into your Samsung Account, new and popular movies and TV shows will be shown in the **MOVIES & TV SHOWS** list. To view a customised recommendation list in **MOVIES & TV SHOWS**, first log into your Samsung Account. You can view a list of frequently played content on **MOVIES & TV SHOWS** screen in addition to the default recommended content list.
1. On **MOVIES & TV SHOWS** screen, select a movie or TV programme you wish to watch. Detailed information about your selection appears on the screen.
  2. On the detailed information screen, select an app to play the content. This launches the selected app and displays detailed information about the content.

 If the selected app is not installed, a pop-up window will appear. From the pop-up window, move to the detailed app information page or install the app.
  3. You can play the content in the detailed information of the content.

 If the selected content is free, you can instantly watch the content. If the content is a paid content, you must first purchase the content in the app (In-App Purchase).

 The purchasing procedures on the app may differ depending on the app. You may need to log into the app or enter payment information.

# Playing Photos, Videos, and Music (MULTIMEDIA)



 Actual menu screen may differ depending on the TV model.

 This service or some of functions of it may be not available in some countries or region.

You can play media content saved on a USB device, smartphone, camera, computer, or Storage Service on the TV.

 You cannot play media content if the content or the storage device are not supported by the TV. For more information, refer to "Photo, Video, and Music File Limitations".

 Backup important files before connecting a USB device. Samsung shall not be held responsible for damaged or lost files.

## Playing Media Content from a USB Device

1. Press the  button then tap on the Touchpad or Enter button, and select **USB Drive** in the **MULTIMEDIA** panel. USB devices connected to the TV are listed.
2. Select the device you wish to access. Folders and files of the selected USB device are listed.
3. Select the media content you wish to play. This plays the selected content.

 Alternatively, move to the media content to play and press the  button to play the content.

 If you connect a USB device to the TV while watching the TV, a pop-up window appears on the screen so that you can easily navigate the folders and files of the USB device.

 Alternatively, if you select a USB device on the **Source** screen, a pop-up window appears on the screen so that you can easily navigate the folders and files of the USB device.

## Safely Removing a USB Device

1. Press the **SOURCE** button. The Source screen appears.
2. Navigate the USB device you wish to remove, and press and hold the Touchpad / Enter button. An options window appears.
3. Select **Disconnect USB Device** from the list.

## Playing Multimedia Content Saved in a Computer/Mobile Device

 To view a guide about the PC connection, select Connecting to PC under Network Device.

 To view a guide about a Smartphone or tablet connection, select **Connect to a Phone** under **Network Device**.

## Allowing Connection with a Computer/Mobile Device

To play multimedia content in a computer or mobile device on the TV, you need to allow the connection with the computer on the TV.

 You can connect to a computer or mobile device on any DLNA DMC device. DLNA DMC function enables users to connect a mobile device to the TV, search for multimedia content and control play operations on the TV.

1. Press the  button then tap on the Touchpad or Enter button, and select **Network Device** in the **MULTIMEDIA** panel. Devices connected to the TV are listed.
2. Select **Options** and then **Multimedia device settings**. Devices connected to the TV are listed.

 Alternatively, select **Multimedia Device Settings** from the **Network** menu to see the list of the devices connected to the TV.

3. Allow connection with the desired device you wish to connect to the TV. You can only play media files from devices that have been allowed to connect to the TV.

 If a computer or mobile device requests the multimedia content play, the connection allowance confirmation window appears on the TV so that you can easily connect the computer or mobile device.

## When Connected through Home Network (DLNA)

-  To connect a computer through home network (DLNA).
  -  To connect a mobile device through home network (DLNA).
  -  You may experience compatibility issues when attempting to play media files via a third-party DLNA server.
  -  However, the content shared by a computer or a mobile device may not play depending on the encoding type and file format of the content. In addition, some functions may not be available.
  -  The multimedia content may not smoothly play depending on the network status. If this is the case, use a USB storage device.
1. Press the  button then tap on the Touchpad or Enter button, and select **Network Device** in the **MULTIMEDIA** panel. Devices connected to the TV are listed.
  2. Select a device connected via the home network (DLNA). Folders and files shared by the selected device will be listed.
  3. Select a media content you wish to play from the list. This plays the selected content.
-  Alternatively, move to the media content and press ► to play.

## When Connected through Samsung Link

-  To connect a computer through Samsung Link.
  -  To connect a mobile device through Samsung Link.
  -  However, the content shared by a computer or a mobile device may not play depending on the encoding type and file format of the content. In addition, some functions may not be available.
  -  The multimedia content may not smoothly play depending on the network status. If this is the case, use a USB storage device.
1. Navigate to **Smart Hub** > **Samsung Account** menu and select **Log In** to sign in with your the Samsung Account.
  2. Press the  button then tap on the Touchpad or Enter button, and select **Network Device** in the **MULTIMEDIA** panel. Devices connected to the TV are listed.
  3. Select a device connected via Samsung Link. Folders and files shared by the selected device will be listed.
  4. Select a media content you wish to play from the list. This plays the selected content.
-  Alternatively, move to the media content and press ► to play.

## Playing Media Content from a Storage Service

Storage Services store user content such as photo, video, and music files on a server so that they can be viewed/played on the TV over the Internet. It's also possible to view your media content saved on Storage Services such as Dropbox and SkyDrive from the TV.

 To play content from a Storage Service, you must log into your Samsung Account and link it to the Storage Service account.

1. Navigate to **Smart Hub > Samsung Account** menu and select **Log In** to sign into your **Samsung Account**.
2. Press the  button then tap on the Touchpad or Enter button, and select **Storage Service** in the **MULTIMEDIA** panel. Storage Services linked to your Samsung Account appears.
3. Select a Storage Service. Folders and files found in the selected Storage Service are listed.
4. Select the media content you wish to play from the list. This plays the selected content.

 Alternatively, move to the media content and press **▶** to play.

# Buttons and Functions Available while Viewing Photos

Press Touchpad / Enter to access the following buttons. Pressing **RETURN** hides the playback buttons.

- **Pause / Play**

Start or stop the slide show. The slide show feature displays all the photos contained in the selected folder, one photo at a time.

- **Previous / Next**

View the previous/next photo in the queue.

- **Settings**

| Function                  | Description   |
|---------------------------|---|
| <b>Slideshow Settings</b> | <b>Speed:</b> Set the slide show speed.<br><b>Effects:</b> Apply transition effects to the slide show.  |
| <b>Rotate</b>             | Rotate the photo.   |
| <b>Zoom</b>               | Zoom in by up to a factor of 4.   |
| <b>Picture Mode</b>       | Change Picture Mode.  |
| <b>Background Music</b>   | Listen to background music while viewing photos.<br> The music file must be located on the same device as the photo files.<br> A mini player appears on the screen when background music is played. Use the mini player to pause the music or play a different music file. |
| <b>Sound Mode</b>         | Change Sound Mode.<br> This option is supported only when background music is playing.   |
| <b>Select Speakers</b>    | Choose speakers for the background music.<br> This option is supported only when background music is playing.  |
| <b>Send</b>               | This function is the same as the "Copy" function of a computer. Use this function to send the current photo to another storage device.<br> For information on storage devices supported by this feature, refer to "Storage Device File Transfers".   |
| <b>Information</b>        | View detailed information about the current photo.  |

## Buttons and Functions Available while Watching Video

Press Touchpad / Enter to access the following buttons. Pressing **RETURN** hides the playback buttons.

- **Pause / Play**

Pause or play the video.

When the video is paused, you can use the following functions. However, audio will not be heard while the video is paused.

- **Step:** Press **⏮** to scan the paused video one frame at a time.
- **Slow Motion:** Select the **⏪** button to play the video at reduced speed (1/8, 1/4, 1/2).

- **Rewind / Fast Forward**

Rewind or Fast Forward the video. Repeatedly select the button to make the rewind/fast forward speed faster by up to 3 times. To restore normal playback speed, select **▶**.

- **Previous / Next**

Select **⏮** twice to play the previous video. Selecting **⏮** once reloads the current video from the beginning.

To play the next video, select the **⏭** button.

- **Settings**

| Function               | Description  |
|------------------------|--|
| <b>Select Scene</b>    | <p><b>Thumbnails:</b> Select a scene and play the video from the scene.<br/>  <b>Thumbnails</b> is not available when 1) the thumbnail of the video is not extracted yet, 2) the video contains audio only or 3) the video play time is shorter than 60 seconds.</p> <p><b>Chapter Titles:</b> Select and play another video in the same folder.</p> <p><b>Time Bar:</b> You can use the &lt; , &gt; buttons to scan through the video in 10 seconds intervals or enter a specific time value to jump to that point in the video.</p> |
| <b>Subtitles</b>       | <p>Control the subtitle of the video. This option works only when the video supports subtitles display.</p> <p><b>Language:</b> Turn the subtitles on or off.</p> <p><b>Sync:</b> When the video and the subtitles are not synchronized, you can adjust the synchronization.</p> <p><b>Reset Sync:</b> Reset the subtitle synchronization adjustment to 0.</p> <p><b>Size:</b> Choose the font size for the subtitles.</p> <p><b>Encoding:</b> If the subtitles are broken, you can change the encoding language.</p>  |
| <b>Repeat</b>          | <p>Set the repeat mode. <b>Repeat One</b> repeats the current programme only. <b>Repeat All</b> repeats all programmes contained in the folder.</p>  |
| <b>Rotate</b>          | <p>Rotate the video.</p>   |
| <b>Picture Size</b>    | <p>Change the picture size. However, the supported picture size is determined by the video content.</p>  |
| <b>Picture Mode</b>    | <p>Change the Picture Mode setting.</p>  |
| <b>Sound Mode</b>      | <p>Change the Sound Mode setting.</p>  |
| <b>Select Speakers</b> | <p>Choose a speaker to play the audio.</p>   |
| <b>Audio Language</b>  | <p>Choose a desired audio language. This option works only when the video supports multi-track sound.</p>  |
| <b>Information</b>     | <p>View detailed information about the video.</p>  |

# Buttons and Functions Available while Playing Music

Press Touchpad / Enter to access the following buttons. Pressing **RETURN** hides the playback buttons.

- **Pause / Play**

Pause or resume the music.

- **Rewind / Fast Forward**

Rewind or fast forward the music. Repeatedly select the button to rewind/fast forward faster by up to a factor of 3. To restore normal playback speed, select ►.

- **Previous / Next**

Select ◀◀ twice to play the previous music file. Selecting ◀◀ once reloads the current music file from the beginning.

To play the next music file, select the ▶▶ button.

- **Repeat**

Set the repeat mode. **Repeat One** repeats the current music file only. **Repeat All** repeats all music files contained in the folder.

- **Shuffle**

Play the music files in order or randomly.

- **Select Speakers**

Choose a speaker to play the audio.

- **Sound Mode**

Change the Sound Mode setting.

## Functions on the Media Content List Screen

The media content screen for the selected storage device includes the following functions.

- **Filter**

Use this option to filter the list to see only the photo, video, or music files contained in the storage device.

- **Sort by**

Sort the list by content type.

 This function is not available when **Filter** is set to **All**.

- **Options**

 This function is not available when **Filter** is set to **All**.

| Function               | Description   |
|------------------------|---|
| <b>Slide Show</b>      | <b>Start the slide show.</b><br> This option is available for photo files. This option is not available with <b>Sort by</b> set to <b>Folder</b> .   |
| <b>Play Selected</b>   | Play only the selected content.   |
| <b>Send</b>            | This function is the same as the "Copy" function of a computer. Use this function to send the media content to another storage device.<br> For information on storage devices supported by this feature, refer to "Storage Device File Transfers". |
| <b>Encoding</b>        | If the media content's title is being displayed incorrectly, you can change the encoding method.<br> This function is available only for music files.  |
| <b>Rename Playlist</b> | Rename your playlist.<br> This function is available only when the media content is music.   |
| <b>Delete Playlist</b> | Delete a playlist that you have created.<br> This function is available only for music files.  |
| <b>Add to Playlist</b> | Add a file to an existing playlist or create a new playlist.<br> This function is available only for music files.  |
| <b>Index</b>           | If the content list is too long to navigate efficiently, select a letter to quickly skip to that section of the list.<br> This is not available when <b>Sort by</b> is set to <b>Folder</b> .  |

# TV Control using your Voice

 Availability depends on the specific model and area.

## System > Voice Control

You can access and select certain menu options and functions using voice commands. For more effective voice recognition, speak slowly and clearly in the language specified in the [System > Voice Control > Language](#) option.

 Voice Control is classified into two: interactive voice control that enables conversational instructions, and imperative voice control where only pre-defined instructions are used. Smart Hub setup, and time settings, as well as the user's agreement on the use terms. Trying the interactive voice control without completing any of these requirements will display a notification pop-up. Follow the onscreen instructions and complete the necessary settings. The imperative voice control is available regardless of the interactive voice control settings. Use only "pre-defined commands" in the imperative voice control mode.

 Please read through the instructions before using Voice Control. For more information, refer to "Read Before Using Voice, Motion, or Face Recognition".

## Enabling Voice Control

1. Press the **VOICE** button on the Samsung Smart Control. The microphone icon appears on the screen when **Voice Control** is enabled.
2. Say a command. You can use Voice Control to operate the TV when you are watching the TV or other videos.

 Say the command from 10cm to 15cm away from the microphone on the Samsung Smart Control. Voice commands may not be recognised properly if you speak too softly or loudly. The optimal volume for voice commands is between 75 dB and 80dB.

## Using the Voice Control Tutorial

### Support > Voice Recognition Tutorial

This lets you familiarise yourself with the basics of using Voice Control. Run [Voice Recognition Tutorial](#) from the [Support](#) menu, or Press the **VOICE** button on the Samsung Smart Control and say "**Tutorial**".

## Learning Voice Control Basics

- **Moving the focus**

Say "**Left**", "**Right**", "**Up**", or "**Down**" to move the focus. However, these commands can only be used in situations when the focus can be moved.

- **Selecting an item**

Say "**Select**" to confirm the selection.

- **All Voice Commands**

Say "**Help**" to display the complete list of voice commands, organised by category.

- **Deactivating Voice Control**

Press **VOICE** button. This terminates Voice Control.

 The TV recognises predefined voice commands only, and the voice commands may differ from the manual depending on the version.

## Changing Voice Control Language

### **System** > **Voice Control** > **Language**

Navigate to **System** > **Voice Control** > **Language**, and select a preferred language from the list. Now you can use Voice Control in the specified language.

 Interactive Voice Control is not available in some languages. If this is the case, choose a different language.

## Using Voice Control Interactively

 Availability depends on the specific model and area.

Voice Control allows you to set up [Schedule Recording/Schedule Viewing](#), access VODs, search and launch applications, and execute various other commands using voice commands and without having to remember specific commands or keywords.

Activate Voice Control and say a command. See the examples below:

- **When you don't know which channel a specific programme is on:**  
"Watch \*\*\*\* (Title)". / "Play \*\*\*\* (Title)". / "Run \*\*\*\* (Title)"
- **When you want to find a specific programme or content item:**  
"\*\*\*\* (Title)" / "Find \*\*\*\* (Title)."
- **When you want to reserve and record a programme:**  
"Remind me to watch \*\*\* (Title)." / "Set up a timer to record \*\*\* (Title)." / "Record \*\*\* (Title)."
- **When you want to know various daily information:**  
"What's the weather in \*\*\* (place name)." / "What is the \*\*\* (company) stock price?"
- **When you want programme recommendations:**  
"Recommend something to me." / "Are there any popular drama out?"
- **When you want to operate the TV:**  
"Volume \*\* (level)" / "Channel \*\* (Number) / \*\* (channel name)"
- **When you play an app for the camera, such as skype, or for fitness:**  
"Camera" / "Fitness" / "Skype"
- **When you log in or out of the Samsung Account:**  
"Sign In \*\*\* (User name)" / "Sign Out \*\*\* (User name)"

## Enabling/Disabling TV Voice

Enable/disable the TV's voice responses to your Voice Control commands. Navigate to [System](#) > [Voice Control](#) menu and select [Use TV Voice](#).

## Enabling TV Voice in Selected Voice Gender

Navigate to [System](#) > [Voice Control](#) > [Voice Gender](#), and select a voice gender. Enjoy the TV voice in the selected voice gender.

# TV Control using Motions

 Availability depends on the specific model and area.

## System > Motion Control

It's possible to use motion commands to change channels, adjust the volume, and control the pointer while searching the web using Smart Hub. A TV camera (sold separately) needs to be connected in order to use Motion Control.

**⚠ The optional TV camera must be connected to the dedicated USB port at the back of the TV. No other USB port is available for this purpose.**

 Please note, that not all apps support **Motion Control**. (HEVC 4K Video not supports motion control.)

 Please read through the instructions before using Voice Control. For more information, refer to "Read Before Using Voice, Motion, or Face Recognition".

 Motion Control is not available while Voice Control is activated.

 You can view supported TV camera model at <http://www.samsung.com>.

## Testing Ambient Illumination Using the TV Camera

### System > Motion Control > Motion Control Environment Test

Run this test before using Motion Control to ensure proper functionality.

1. Initiate the **Motion Control Environment Test**, and select **Start** 1.5m to 4m away from the TV. If the light is reflected onto the TV's screen, or there are moving objects in the background, the motion may not be properly recognised by the TV.
2. Face the TV camera, and follow the onscreen instructions to raise your hand from a comfortable position with the index finger spreading upwards, and move it left or right slowly. A pointer appears on the screen when the TV recognises the action. If the recognition fails, change the hand position and try again.

## Checking Illumination (Motion Control Environment Check)

### Support > Self Diagnosis > Motion Control Environment Check

Navigate to **Support > Self Diagnosis** menu and select **Motion Control Environment Check**. This function measures the illumination levels around the peripheral camera to check if they are suitable for motion control use.

# Activating Motion Control

## System > Motion Control > Motion Control

To enable Motion Control, face the TV camera and raise your hand from a comfortable position with the index finger spreading upwards, and move it left or right slowly. When your hand is successfully recognised by the TV camera, Motion Control is activated and a pointer appears on the screen.

-  If Motion Control is activated, a pop-up window appears and guides you through basic use of Motion Control.
-  Moving your hand out of the range of the TV camera deactivates Motion Control. To reactivate Motion Control, simply raise your hand towards the TV camera within 3 seconds.
-  The recognition may be terminated if the index finger does not fully spread out or is moved too fast.

## Using Motion Control Tutorial

### Support > Motion Control Tutorial

This lets you familiarise yourself with the basics of using Motion Control. From the **Support** menu, run **Motion Control Tutorial**.

-  If Motion Control is activated, a pop-up window appears and guides you through basic use of Motion Control.

## Learning Motion Control Basics

The following basic motion control commands are available:

- **Moving the pointer**



Moving your hand moves the pointer accordingly.

- **Selecting an item**



Fold and then spread your index finger as if clicking on a mouse. You can select a TV menu or run a function. Keeping your index finger folded is like holding down the remote control button.

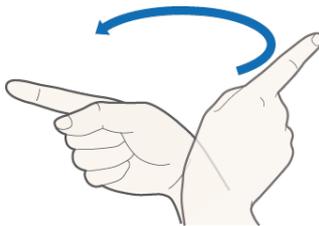
- **Returning to the previous menu**



Make a large counterclockwise circle with your hand to return to the previous menu.

 A small circle may not be recognised by the TV.

- **Moving to the Smart Hub panel**



Move your hand from left to right or from right to left as you would turn a book page. You can directly move from Smart Hub to another panel screen. (Example: SAMSUNG APPS panel → **MOVIES & TV SHOWS** panel)

- **Displaying Smart Hub's context menu**



On the Smart Hub screen, fold your index finger for more than 1 second and spread it out. This displays the selected item's context menu.

 The screen's option menu differs depending on the selected lists.

## Showing and Hiding Animated Motion Guide

Navigate to **System** > **Motion Control**, and select **Animated Motion Guide** from the menu. Now you can display an animated guide when Motion Control is activated.

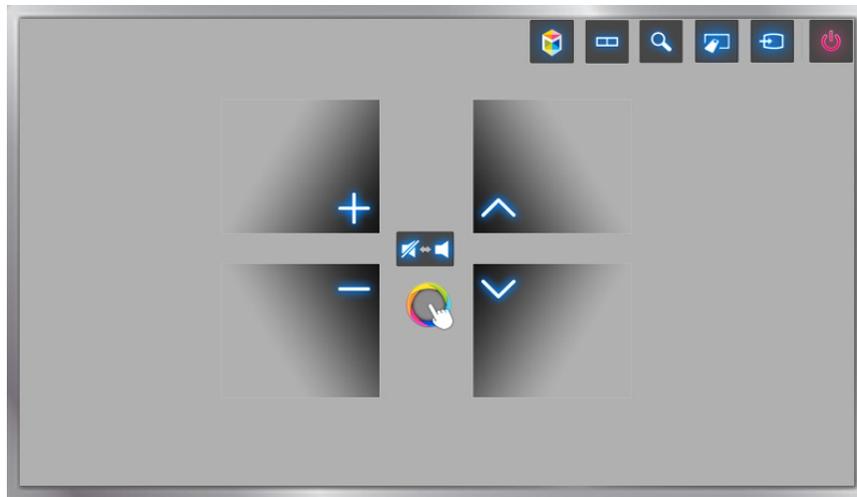
## Adjusting Pointer Speed

Navigate to **System** > **Motion Control** > **Pointer Speed**, and select a pointer speed.

# Motion Control Screen Layout

## Motion Control Layout on the TV Screen

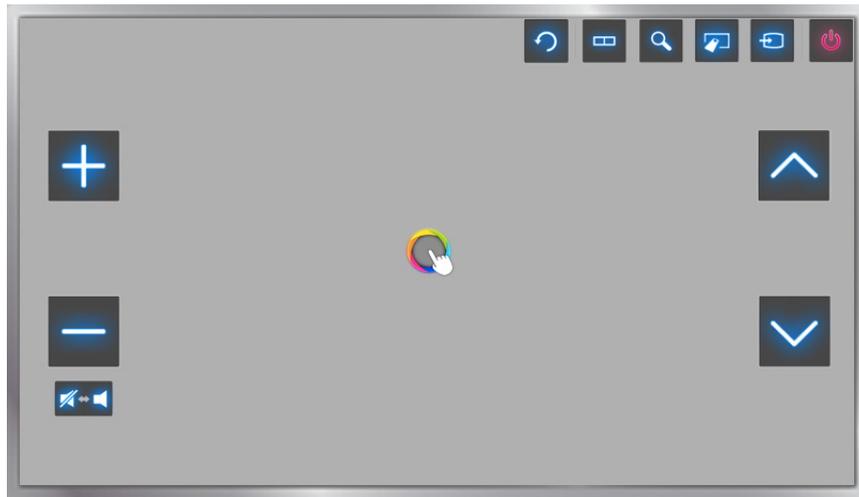
Activating Motion Control while watching the TV displays the following icons on the screen:



| Icon  | Description   |
|---|---|
|   | Adjusts the volume.   |
|  | Mutes or unmutes the TV.<br><i>✎</i> This icon may differ from region.  |
|  | Changes the channel.  |
|  | Launches Smart Hub.   |
|  | You can split the TV screen and use variable functions such as watching the TV, surfing the web and watching the video and so on. |
|  | Press this button to search for information through the search window in various services.  |
|  | The virtual remote control appears.   |
|  | Changes the source.   |
|  | Turns the TV off.   |

## Motion Control Layout on the Smart Hub Screen

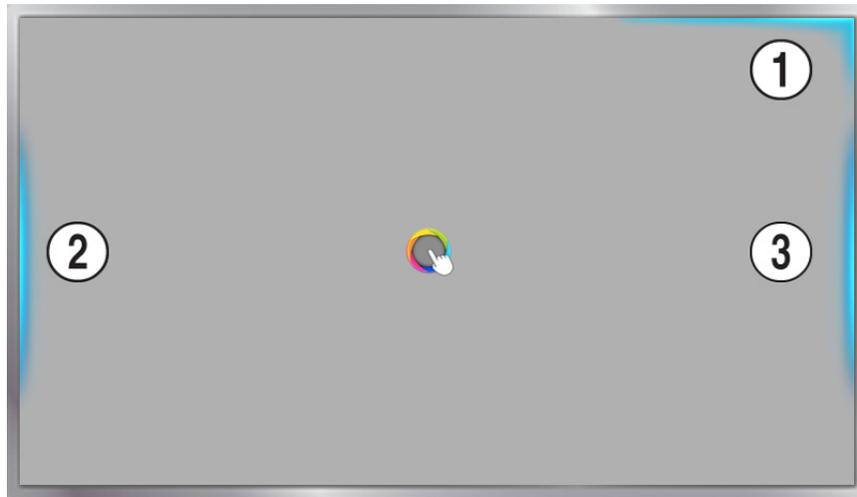
Activating Motion Control while using Smart Hub displays the following icons on the screen:



| Icon  | Description  |
|---|--|
|    | Adjusts the volume.  |
|   | Mutes or unmutes the TV.<br><small> This icon may differ from region.</small> |
|  | Changes the channel.   |
|  | Returns to the previous menu.  |
|  | You can split the TV screen and use variable functions such as watching the TV, surfing the web and watching the video and so on.                                |
|  | Press this button to search for information through the search window in various services.   |
|  | The virtual remote control appears.  |
|  | Changes the source.  |
|  | Turns the TV off.  |

## Displaying Hidden Icons When Using Smart Hub

When using Motion Control with Smart Hub, the icons will disappear automatically after 2 seconds of inactivity. To display the hidden icons, move the pointer to one of the three edges shown below (marked in blue) and then hold it there for 1 second. The icons will reappear on the screen.



| Icon | Description   |
|------|---|
| ①    |  /  /  /  /  /  |
| ②    |  /  /    |
| ③    |  /    |

# Signing in with Face Recognition

 Availability depends on the specific model and area.

Users can register their faces using the TV camera, and sign in with their Samsung accounts through Face Recognition. One face may be registered per account. Depending on the ambient illumination level or shadows over the face, the TV may have difficulty recognising the user's face.

 Please read through the instructions before using Face Recognition. For more information, refer to "Read Before Using Voice, Motion, or Face Recognition".

To enable Face Recognition, first connect the optional TV camera to the TV.

** The optional TV camera must be connected to the dedicated USB port at the back of the TV. No other USB port is available for this purpose.**

## Registering Your Face to Your Samsung Account

Register your face to your Samsung Account to allow the TV to recognise you by your face. Create a new account if you do not already have one.

 First, you must sign in with your Samsung Account.

1. Navigate to **Edit profile** (**Smart Hub** > **Samsung Account** > **Edit profile**) and select **Register face** in the account information screen.

 To register your face using the Virtual Remote panel, press **KEYPAD** to select your active Samsung Account and then select **Edit profile**.

2. Read the information displayed in the pop-up window, select **OK**, and then enter the account password.
3. On the face registration screen, select **Take picture** and then align your face with the red circle displayed on the screen. The circle will turn yellow once your face is recognised.

 Your entire face must be visible to the camera. Make sure the face is brightly lit. Shadows prevent the camera from recognising your face accurately.

 Keep your expression as neutral as possible. In addition, keep your mouth closed but at the same time as neutral as possible.

 Check the box to add password entry to the sign-in process using Facial Recognition for additional security. Select Try Again to try again.

4. On the Face Registration screen, select **Save**. This completes the face registration process.

## Changing Login Method to Face Recognition

To sign in with your Samsung Account using face recognition, navigate to [Edit profile](#) ([Smart Hub](#) > [Samsung Account](#) > [Edit profile](#)) and change the login method.

-  First, you must sign in with your Samsung Account.
- 1. Navigate to [Smart Hub](#) > [Samsung Account](#) and select [Edit profile](#).
  -  To register your face using the Virtual Remote panel, press **KEYPAD** to select your active Samsung Account and then select [Edit profile](#).
- 2. Enter the password in the password input box and then select [Done](#). The edit profile screen appears.
- 3. Select [Sign-in Method](#) and change the login method to Face Recognition.
- 4. Select [Done](#).

## Signing into Samsung Account with Your Face

1. Navigate to [Smart Hub](#) > [Samsung Account](#) and select [Log In](#).
  -  Press **KEYPAD** on Samsung Smart Control, and select [Sign In](#) to access the Sign In screen.
2. Choose your Samsung Account in the login screen.
3. Face towards the TV camera. If you have set the login method to face recognition, the TV will automatically match your face with your Samsung Account. If recognition fails, try again.
  -  Password entry is required when logging into accounts that have been configured to require password entry during face registration.
  -  The user's entire face must be visible to the camera. Make sure the face is brightly lit. Shadows prevent the camera from recognising your face accurately.
  -  Keep your expression as neutral as possible. In addition, keep your mouth closed but at the same time as neutral as possible.
  -  Even if more than one registered face matches your face, the TV signs you in with the matching face's account.

# Digital Broadcast Information at a Glance

Broadcasting > Guide [Try Now](#)

The Guide provides an overview of each digital channel's programme lineup. You can check the programme schedules and set up a [Schedule Viewing](#) or [Schedule Recording](#).

Press **GUIDE** to launch the guide.

 The information in the [Guide](#) is for digital channels only. Analogue channels are not supported.

## Using the Guide

- **Navigating the Programme Schedule**

Press to the **◀, ▶** button to navigate the programme schedule by 24 hours. You can only view the future programme schedule.

It is available for moving the page using the **^, v** button.

Move to the programme schedule and then press and hold the Touchpad / Enter button. The following options are available:

- **Changing the [Channel List](#)**

If you select [Channel Filter](#), you can change the channels displayed in the channel lists.

- **Moving to the [Schedule Manager](#)**

You can move to the [Schedule Manager](#) screen.

- **Adding Favourites**

Click [Edit Favourite Channels](#) to add the selected programme to the Favourites.

- **Viewing Detailed Information**

View detailed information about the selected programme. The programme information may vary depending on the type of incoming signal and may not be available at all for certain programmes.

- Select a current programme on another channel and select [View Details](#) to [Watch](#) or [Record](#) the programme.
- Select an upcoming programme and select [View Details](#) for [Schedule Viewing](#) or [Schedule Recording](#).

## Checking the Current Programme Info

While watching TV, select **INFO** to view information about the current programme.

-  In order to view the programme info, you must first set the TV's clock. Set the **Clock** (**System** > **Time** > **Clock**).
-  The programme information may vary depending on the type of incoming signal and may not be available at all for certain programmes.

In addition, select right button to view information about the next programme, and press Touchpad / Enter, to set up a **Schedule Viewing** or **Schedule Recording** for the upcoming programme.

## Change the Broadcast Signal

**Broadcasting** > **Aerial** [Try Now](#)

Choose your preferred method of receiving digital broadcasts.

## Digital Signal Info and Strength

**Support** > **Self Diagnosis** > **Signal Information** [Try Now](#)

Select **Support** > **Self Diagnosis** > **Signal Information**. Displays the digital channel's signal information and strength.

-  If your TV is attached to a separate, over-the-air antenna, you can use the signal strength information to adjust the antenna for increased signal strength and improved HD channel reception.
-  This is only available for digital channels.

# Recording Programmes

You can record current and upcoming programmes using a USB device instead of a video recorder.

However, this is only available for digital channels. The  icon appears next to programmes and channels for which a **Schedule Recording** has been set.

 We recommend a USB hard disk drive with a minimum speed of 5,400rpm for TV recording. USB memory sticks are not supported.

 Read all precautions before using recording.

## Creating a USB Recording Device

The first time to record programmes on a USB device connected to the TV, the device must first be formatted for the TV.

 Formatting a USB device erases all data contained on the device. Back up the data before proceeding. Samsung will not be held responsible for damaged or lost files.

1. Press the **REC** button. A popup window appears.
2. Select **OK**. This will bring up a popup menu, choose the USB device need to be formatted. Press **OK**.
3. Once formatting is complete, the USB device is tested to see if it has been properly formatted. You will be able to start using the device after the test is completed. If the device fails the test, it means that this device cannot be used to record TV.

## Managing USB Recording Devices

You can use the following to manage USB recording devices.

1. Press  then tap on the Touchpad or Enter button to launch Smart Hub and then choose **USB Drive** from the bottom of the **MULTIMEDIA** screen. A list of connected devices appears.
2. Select a USB recording device from the list. The list of recordings contained on the device appears.
3. Select **Options** from the top of the screen and then **Manage Devices**. The **Manage Devices** screen appears.

The following options are available from the **Manage Devices** screen:

- **Format Device:** Formats the USB device for TV recordings.
- **Check Device:** Tests the USB device for TV-recording compatibility.
- **Device Performance Test:** Tests the performance of the USB device. This test tells you whether the USB device can be used for TV recordings.
- **Default Recording Device:** If there are multiple USB recording devices connected to the TV, use this option to specify the default device.

# Recording Programmes

You can record current and upcoming programmes.

## Instant Recording

Press the **REC** button to begin recording the current programme right away.

## The Instant and Schedule Recording options from the Guide

Select a current programme from the **Guide** and then select **INFO**.

You can instantly start recording the programme. Alternatively, select a programme that will air in the future.

## The Instant and Schedule Recording options from the Programme Info

Select **INFO** to display information about the current programme. In the information screen, select a programme that is currently airing to start recording it right away. Alternatively, press **<**, **>** button and select a programme that will air in the future to record it.

## The Schedule Recording option on a Specified Date and Time

1. Select **Broadcasting** > **Schedule Manager**.
2. Select **Schedule** from the **Schedule Manager** to bring up a pop-up menu. Select **Schedule Recording**.
3. Specify the **Aerial**, **Channel**, **Repeat**, **Start Time**, and **End Time** options for the programme you want to record, and then select **OK** to finish.

## Buttons and Functions Available While Recording a Programme

Press Touchpad / Enter while recording a programme. The following buttons will appear as well as the recording progress bar,

- **Information**

This displays detailed information about the programme being recorded.



The programme information may differ depending on the broadcasting signal and may not be available at all for certain programmes.

- **Recording Time**

You can select the recording time.

- **Stop Recording**

You can stop recording.

- **Rewind / Fast Forward**

Pressing these buttons decreases or increases playback by up to 5 times. To restore normal playback speed, select Play.



**Fast Forward** cannot be used while watching the Current Programme.

- **Pause / Play**

Pause/resume video.

- **Channel List**

You can view the channel list.

- **Tools**

You can launch the **Tools** menu. The **Tools** menu provides functions that you can use while watching a recorded programme.

# Managing the Schedule Recording List

## Broadcasting > Schedule Manager

You can change the settings of scheduled recording sessions or cancel scheduled sessions altogether.

### Deleting Schedule Recording Sessions

You can delete scheduled recording sessions.

1. Select **Broadcasting > Schedule Manager**.
2. Select a session from the **Schedule Manager**. A pop-up window appears.
3. Select **Delete**. This cancels the selected recording session.

### Editing Schedule Recording Sessions

You can change the settings of scheduled recording sessions.

1. Select **Broadcasting > Schedule Manager**.
2. Select a session from the **Schedule Manager**. A pop-up window appears.
3. Select **Edit** and change the settings of the selected session.
4. Once finished, select **OK**. This applies the changes you made to the selected recording session.

# Viewing Recorded Programmes

 > **MULTIMEDIA** > **USB Drive**

Recorded broadcasts can be viewed using the **USB Drive** option at the bottom of the **MULTIMEDIA** screen.

1. Press to launch Smart Hub and then choose **USB Drive** from the bottom of the **MULTIMEDIA** screen.
2. Select a USB recording device. A list of recordings appears.
3. Select a recording file from the list or select ► to play the selected file.

## Available Buttons and Features while Playing Recordings

Press Touchpad / Enter. Playback controls will appear. To hide the controls, press **Return**.

 Buttons that appear are different depending on the file being played.

- **Zoom**

You can pause the current file (recorded programme) and zoom in on one of 9 different sections of the screen.

 You can only use this function for programmes recorded in **Soccer Mode / Football Mode**.

- **Stop**

Stop playback of the file (recorded programme).

- **Pause / Play**

Pause the file (recorded broadcast) or resume if already paused.

When the video is paused, you can use the following functions. However, audio will not be heard while the video is paused.

- **Step:** Press **⏮** to scan the paused video one frame at a time.
- **Slow Motion:** The **▶▶** button plays the video back at 1/4 the normal speed.

- **Rewind / Fast Forward**

Rewind or Fast Forward the recording file (recorded programme). Repeatedly select the button to make the rewind/fast forward speed faster by up to 5 times. To restore normal playback speed, press the ► button.

- **Previous / Next**

To play the previous file (recorded programme), press ◀◀ twice. Selecting ◀◀ once reloads the current video from the beginning.

To play the next file (recorded programme), press ▶▶.

- **Highlights Player**

Select **Highlights Player** to view highlights from the current recording.

 This feature is only available for programmes that were recorded in **Soccer Mode / Football Mode**.

- **Live TV**

This function enables the PIP feature so that you can watch a live programme through PIP.

 Channels cannot be changed.

 You can only use this function for programmes recorded in **Soccer Mode / Football Mode**.

- **Settings**

| Function                 | Description   |
|--------------------------|---|
| <b>Search</b>            | <p><b>Search Scene:</b> This will take you to a scene in the video.<br/> <b>Search Scene</b> cannot be used if 1) the extraction of the thumbnails from the file (Recorded broadcast) being played back is not finished, 2) playing back a file with audio only (recorded broadcast), or 3) the duration of the recorded file (recorded broadcast) is less than 10 minutes.</p> <p><b>Search Titles:</b> Select and play a different file located in the same folder.</p> <p><b>Search Time Bar:</b> Press <b>&lt;</b>, <b>&gt;</b> button to scan through the file in 1-minute increments or enter a specific time value to jump to that point in the video.</p> |
| <b>Subtitle Settings</b> | <p><b>Subtitle:</b> Turn the subtitles <b>On</b> or <b>Off</b>.</p> <p><b>Subtitle Language:</b> Used to change the language.</p> <p> This option works only when the video supports subtitles display.</p>  |
| <b>Repeat Mode</b>       | This changes the repeat mode. Choose <b>Repeat One</b> to repeat playing the current file and <b>Repeat All</b> to repeat playing all files contained in the same folder.   |
| <b>Picture Size</b>      | Used to change the size of the screen. The supported picture sizes vary depending on the video.   |
| <b>Picture Mode</b>      | Change the Picture Mode setting.  |
| <b>Sound Mode</b>        | Used to change the Sound Mode.  |
| <b>Select Speakers</b>   | Choose a speaker to play the audio.   |
| <b>Audio Language</b>    | Choose a desired audio language. This option works only when the video supports multi-track sound.  |
| <b>Information</b>       | Displays detailed information about the current file.   |

# Managing Recorded Files

## > MULTIMEDIA > USB Drive

Select **USB Drive** at the bottom of the **MULTIMEDIA** screen to lock/unlock, rename, delete, and generally manage the recording files.

1. Press  then tap on the Touchpad or Enter button to launch Smart Hub and then choose **USB Drive** from the bottom of the **MULTIMEDIA** screen.
2. Select a USB recording device. A list of recordings appears.

## Saved File List Features

- **Sorting the Saved File List**

Sorting with **Sort by**: Select **Sort by** at the top of the screen and then select a viewing mode. The list is sorted based on the selected viewing mode.

Sorting with **Filter**: Select **Filter** at the top of the screen and then select a filter. The list is refreshed to only show files that match the selected filter.

- **Options**

| Function              | Description  |
|-----------------------|--|
| <b>Play Selected</b>  | Select files from the file list and then select <b>Play</b> . You can create a playlist.   |
| <b>Lock</b>           | You can lock files that are inappropriate for children. Select the files and then select <b>Lock</b> . This locks all the selected files.  |
| <b>Unlock</b>         | Use this option to unlock any locked files. Select the files and then select <b>Unlock</b> . This unlocks all selected files.              |
| <b>Delete</b>         | Deletes recording files. Select the files and then select <b>Delete</b> . This deletes all selected files.                                 |
| <b>Rename</b>         | Renames the file. Enter the new name using the keypad and then select <b>Done</b> to finish. The new name can be up to 29 characters long. |
| <b>Index</b>          | When navigating a large number of media items, select a character. Media items starting with that character appear.                        |
| <b>Manage Devices</b> | Used to manage USB recording devices connected to the TV.  |

# Setting Up a Schedule Viewing

Configure the TV to show a specific channel or programme at a specific time and date. The  icon appears next to programmes that have been configured for a **Schedule Viewing**.

 To set up a **Schedule Viewing**, you must first set the TV's clock. Go to **Clock** (**System** > **Time** > **Clock**).

## Setting Up Schedule Viewing

### Digital Channel Schedule Viewing

You can set up **Schedule Viewing** for programmes on digital channels on the following screens:

- **The Guide Screen**

Select an upcoming programme from the **Guide** to set up a **Schedule Viewing** for it.

- **The Programme Info Screen**

Select **INFO** to display information about the current programme. From the programme information screen, select right button to view information about the next programme, and press Touchpad / Enter, to set up a **Schedule Viewing** or **Schedule Recording** for the upcoming programme.

### Analogue Channel Schedule Viewing

**Broadcasting** > **Schedule Manager** 

The **Schedule Viewing** function for programmes on analogue channels can be set up by specifying the time and date.

1. Select **Broadcasting** > **Schedule Manager**.
2. Select **Schedule** from the **Schedule Manager** to bring up a pop-up menu. Select **Schedule Viewing**.
3. Specify the **Aerial**, **Channel**, **Repeat**, and **Start Time** options for the programme you want to watch and then select **OK** to finish.

# Managing the Schedule Viewing List

## Broadcasting > Schedule Manager

You can change the settings of **Schedule Viewing** sessions or cancel scheduled sessions altogether.

### Deleting Schedule Viewing Sessions

You can delete **Schedule Viewing** sessions.

1. Select **Broadcasting > Schedule Manager**.
2. Select a session from the **Schedule Manager**. A pop-up window appears.
3. Select **Delete**. This cancels the selected viewing session.

### Editing Schedule Viewing Sessions

1. You can change the settings of **Schedule Viewing** sessions. Select **Broadcasting > Schedule Manager**.
2. Select a session from the **Schedule Manager**. A pop-up window appears.
3. Select **Edit** and change the settings of the selected session.
4. Once finished, select **OK**. This applies the changes you made to the selected recording session.

# Using Timeshift

Timeshift lets you pause and rewind live TV as you would a DVD. **Timeshift** is only available for digital channels and activating **Timeshift** disables the **Broadcasting** option.

## Timeshift requirements:

- A USB recording device must be connected to the TV in order to use **Timeshift**.
- We recommend a USB hard disk drive with a minimum speed of 5,400rpm for use with the TV's **Timeshift** feature. USB memory sticks are not supported.
- Read all precautions before using the **Timeshift** function.

Press ► while watching TV to activate the **Timeshift** function. This activates **Timeshift** and displays a progress bar and the following buttons at the top of the screen:

- **Information**

Displays detailed information about the current programme.



The programme information may vary depending on the type of incoming signal and may not be available at all for certain programmes.



This button is only available while watching a live programme.

- **Go to Live TV / Stop Timeshift**

Watches the live TV or Exits the **Timeshift**.

- **Pause**

Pauses the screen.

The following features are available while paused. However, audio is not supported while the video is paused.

- **Step:** ▮ Scans the paused video one frame at a time.
- **Slow Playback:** Select ◀ / ▶ to play the video back at 1/4 the normal speed.

- **Rewind / Fast Forward**

Slows down or speeds up playback by a factor of up to 5. To restore the normal playback speed, press ►.



**Fast Forward** cannot be used while watching the Current Programme.

- **Channel List**

Displays the channel list.

- **Tools**

You can launch the Tools menu. Open the Tools menu to access the context menus available in Timeshift mode.

# Using the Channel List

## Broadcasting > Channel List [Try Now](#)

Launch the **Channel List** while watching TV to change channels or to see what's on other channels. Press and hold the Touchpad / Enter button. To launch the **Channel List**.

Select a channel from the **Channel List** to jump to it right away. To quickly scroll through the list, use the channel up/down buttons. This moves the focus one page at a time.

The **Channel List** screen contains the following icons:

-  : An analogue channel
-  : A favourites channel
-  : A locked channel

- **Using Options**

Press **<** button to select **Options**. The following options are available:

| Function               | Description  |
|------------------------|--|
| <b>Aerial</b>          | Choose between <b>Terrestrial</b> , <b>Cable</b> .   |
| <b>Category</b>        | If you select a <b>Category</b> , its channels appear in the list among the TV's channels. |
| <b>Sorting</b>         | Sort the list by Channel <b>Number</b> or by <b>Name</b> (Digital channels only).          |
| <b>Edit Favourites</b> | Designate favourites channels.   |

- **Changing to Favourites**

Press **>** button to select **Favourites 1** through **Favourites 5**. This shows the selected list's channels. However, a Favourites list can only be selected if it contains at least one favourites channel. If you haven't created a Favourites list yet, you need to create one first.

# Registering, Removing, and Editing Channels

[Broadcasting](#) > [Edit Channel](#) [Try Now](#)

Remove channels from the index of channel restore removed channels, and rename analogue channels. The [Edit Channel](#) screen icons indicate the following:

-  : An analogue channel
-  : A favourites channel
-  : A locked channel

## Registering and Removing Channels

[Broadcasting](#) > [Edit Channel](#)

### Removing Registered Channels

Remove registered channels from the index.

1. Select the channels you want to remove. Unselect channels by choosing them again. To select all the channels, select [Options](#) from the bottom of the screen and then select [Select All](#) from the list.
2. Once you have made your selection, select [Delete](#) from the bottom of the screen to remove the selected channels.

# Editing Registered Channels

## Broadcasting > Edit Channel

Select **Options** at the bottom of the screen to access the following options. However, the available options may vary depending on the broadcast signal.

- **Select All**  
Selects all channels displayed in the **Edit Channel** screen.
- **Sorting**  
(Digital channels only)  
Change the list ordered by Channel **Name** or **Number**.
- **Aerial**  
Choose between **Terrestrial**, **Cable**.
- **Category**  
If you select a **Category**, its channels appear in the list among the TV's channels.
- **Edit Favourites**  
Organise favourites lists to find favourite channels and switch between channels more easily.
- **Rename channel**  
Rename Analogue Channels. The new name can be up to 5 characters long.
- **Channel Info**  
Check the information of the channel.
- **Information**  
View detailed information about the current programme.

# Enabling/Disabling Password Protection on Channels

## Broadcasting > Edit Channel

You can lock channels you don't want your children to view.

 To enable password protection, set **Channel Lock** to **On**. First, navigate to **Broadcasting > Channel Lock** and set it to **On**. [Try Now](#)

# Locking/ Unlocking Channels

Select channels from the **Edit Channel** screen and then select **Lock** or **Unlock** at the bottom of the screen. When the password entry window appears, enter the password. This locks or unlocks the selected channels.

# Creating a Personal Favourites List

[Broadcasting](#) > [Edit Favourites](#) [Try Now](#)

You can designate frequently watched channels as favourites. Favourites channels are highlighted in the [Edit Channel](#) and [Channel List](#) screens with the  symbol. You can create up to 5 favourites channel lists.

## Registering a Channel as Favourites

[Broadcasting](#) > [Edit Favourites](#)

### Registering the Current Channel as a Favourites

Add the current channel to a Favourites list.

1. Press the **KEYPAD** button to display the virtual remote control on the screen then select **TOOLS** button or please used **TOOLS** key on the Remote, while watching TV to display a list of options. Select **Edit Favourites** from the list.
2. From the pop-up window, select all the Favourites lists you want to add the current channel to and then select **OK**.
3. This adds the current channel to the selected Favourites list(s). Select **OK**.

### Registering Multiple Channels as Favourites

It's possible to register multiple channels as favourites at the same time.

1. Select [Broadcasting](#) > [Edit Favourites](#).
2. Select **Category** from the bottom of the screen to change the channel list to the one containing that channels you want to register.
3. Select the channels from the list in the middle of the screen.
4. Select **Change Fav.** and then change the favourites you want to use. (from **Favourites 1** to **Favourites 5**)
5. Select **Add**.

## Viewing Favourites List Channels Only

It's possible to flip through Favourites list channels using only the channel up/down buttons.

 A Favourites list can only be selected if it contains at least one favourites channel.

1. Run **Channel List**. (**Broadcasting** > **Channel List**).
2. Press **>** button to select **Favourites 1** through **Favourites 5**.
3. Choose a channel from the selected Favourites list. This changes the channels and **Channel List** changes to the selected Favourites channel.

## Editing a Favourites List

**Broadcasting** > **Edit Favourites**

You can rename and edit Favourites lists.

### Edit Favourites Features

Select **Options** from the bottom of the **Edit Favourites** screen to access the following options:

- **Copy to Favourites**

Copy channels from one favourites channels list to another.

 This can only be used when the focus has selected a channel registered to a Favourites list.

- **Rename Favourites**

Rename an existing favourites channels list.

 This can only be used when the focus has selected a channel registered to a Favourites list.

- **Sorting**

Change the list ordered by Channel **Name** or **Number**. This function is not available on analogue channel.

- **Aerial**

Choose between **Terrestrial**, **Cable**.

- **Edit Channel**

You can manage the channels saved on the TV.

- **Information**

View detailed information about the current programme.

## Removing Registered Channels from a Favourites List

Remove channels from a favourites channels list.

1. Select **Change Fav.** at the bottom of the screen and then change the Favourites list to the Favourites list you want to use.
2. Select the channels you want to remove from the selected Favourites list.
3. Select **Delete**.

## Rearranging a Favourites List

Rearrange the order of the channels in a Favourites Channels List.

1. Select **Change Fav.** at the bottom of the screen and then change the Favourites list to the Favourites list you want to use.
2. From the selected Favourites list, select the channels you want to rearrange.
3. Select **Change order** from the bottom of the screen and then rearrange the selected channels. Press Touchpad / Enter to finish.

## Renaming a Favourites List

Rename an existing favourites channels list.

1. Select **Change Fav.** at the bottom of the screen and then change the Favourites list to the Favourites list you want to use.
2. From the selected Favourites list, select the channels you want to rename.
3. Select **Options**. A list appears.
4. Select **Rename Favourites** from the list. A pop-up window appears. Rename the list in the pop-up window. The new name can be up to 20 characters long.

## Copying a Favourites List to a Different Favourites List

Copy channels from one favourites channels list to another.

1. Select **Change Fav.** and then change the Favourites list on the side of the screen to the Favourites list you want to use.
2. From the Favourites list displayed on the side of the screen, select all the channels you want to copy.
3. Select **Options**. A list appears.
4. Select **Copy to Favourites** from the list. A pop-up window appears.
5. From the pop-up window that appears on the screen, select the Favourites lists you want to copy the selected channels to. This copies the selected channels to the selected Favourites lists.



**Copy to Favourites** is only available when there are channels in the Favourites list.

# Adding Realism to Sports

## System > Soccer Mode / Football Mode

**Soccer Mode / Football Mode** enables optimal picture and sound settings for sports events, making them appear and sound as if you were actually there. In addition, it will be possible to use video recording and time shift functions at the same time while watching a sports event and manually or automatically designated highlight scenes if a recording device is connected to the TV when you are using **Soccer Mode / Football Mode**.

 For more information about recording a programme and using a recording device, refer to the "Recording Programmes" section.

 For more information about the "Time Shift" feature, refer to the "Using Timeshift" section.

## Enabling Soccer Mode / Football Mode

### System > Soccer Mode / Football Mode > Soccer Mode / Football Mode

Select **System > Soccer Mode / Football Mode** and then set **Soccer Mode / Football Mode** to **On**. Picture and sound settings of the TV are automatically optimised for sports events.

 Enabling **Soccer Mode / Football Mode** changes the **Picture Mode** to **Stadium** and the **Sound Mode** to **Stadium**, and disables some **Picture** and **Sound** menus.

 Press  while watching TV to activate/deactivate **Soccer Mode / Football Mode**.

## Extracting Highlights Automatically

### System > Soccer Mode / Football Mode > Auto Highlights

Select **System > Soccer Mode / Football Mode** and set the **Auto Highlights** to **On**. You can set the TV to automatically save highlights without user intervention.

However, **Auto Highlights** is not available with these TV operations:

- Recording two channels simultaneously
- While Auto Description is active
- Switching the input signal using the **SOURCE** button
- When 3D mode is active

 The **Auto Highlights** performance depends on the signal characteristics.

 It is advisable to use **Auto Highlights** only while watching a soccer / football game. Using this for other sporting events may display irrelevant picture frames.

## Functions Available in Soccer Mode / Football Mode

Press Touchpad / Enter. The following buttons will appear.

- **Zoom**

You can pause the current video and zoom in on one of 9 different sections of the screen. Pan the zoomed-in image using **^**, **v**, **<**, **>** buttons.

 You cannot use this function when watching a 3D channel or when **PIP** or **MULTIMEDIA** is active.

- **Manual Highlight**

Pressing this button saves 10 seconds of video leading up to that point and 10 seconds of video that follows as a highlight.

 This function can also be accessed using the **B** button.

 Available only while recording is in progress.

 Also possible to configure the TV to automatically save highlights without user intervention. Select **System > Soccer Mode / Football Mode** and then set **Auto Highlights** to **On**.

- **Stop Recording**

Use this button while watching a live programme to stop recording it.

 Available only when recording is in progress.

- **Record**

Start recording the sports event being watched.

- **Rewind**

Rewind the current video. Select repeatedly to increase the rewind speed by up to 5 times.

- **Pause / Play**

Pause/resume video.

- **Fast Forward**

Fast forward the current video. Select repeatedly to increase the fast forward speed by up to 5 times.

- **Highlights Player**

Use **Highlights Player** to view manually or automatically saved highlight segments of the recording.

However, **Highlights Player** is not available with these TV operations:

- Recording two channels simultaneously
- While Auto Description is active
- Switching the input signal using the **SOURCE** button
- When 3D mode is active

 Available only when recording is in progress.

- **Watch Live TV at the same time**

Select while viewing a recorded programme to watch live TV on a PIP window. Press once more to exit PIP mode.

However, **Watch Live TV at the same time** is not available with these TV operations:

- Recording two channels simultaneously
- While Auto Description is active
- Switching the input signal using the **SOURCE** button
- When 3D mode is active

- **Information**

Displays detailed information about the current programme.

 Available only when recording is in progress.

- **Social TV**

Used to launch an SNS app.

 Availability depends on the specific model and area.

## Viewing a Sports Event Recorded in Soccer Mode / Football Mode

View recorded sports events using the **USB Drive** option in the **MULTIMEDIA** screen.

# TV-Viewing Support Features

## Showing Subtitles

[System](#) > [Accessibility](#) > [Subtitle](#) [Try Now](#)

Show subtitles. Subtitles will be displayed when watching a broadcast that supports subtitles. Switches subtitles **On** or **Off**.

-  Press and hold the  button on the Samsung Smart Control to turn on or off **Subtitle**.
-  DVD subtitles are only available if the DVD player is connected to an external input connector.
  - **Subtitle Mode**  
Set the subtitle mode.
  - **Subtitle Language**  
Set the subtitle language.
-  The TV cannot control or modify DVD or Blu-ray subtitles. To control DVD or Blu-ray subtitles, use the subtitle feature of the DVD or Blu-ray player and the player's remote control.

## Subtitle Options

[System](#) > [Accessibility](#) > [Subtitle](#)

Select a subtitle mode. The list of modes may vary depending on the broadcast.

- **Primary Subtitle**  
Set the primary subtitle language.
- **Secondary Subtitle**  
Set the secondary subtitle language.

# PIP Broadcast Viewing

Picture > PIP [Try Now](#)

Use the **PIP** (Picture-In-Picture) function to watch TV in a small window while also watching images from an external source such as a DVD player, a Blu-ray player, or a computer in the background.

Select **Picture** > **PIP** to display the PIP settings window. This settings window contains the following options:

- **PIP**  
Activates/deactivates **PIP**.
- **Aerial**  
Select the **PIP** sub-picture broadcast signal.
- **Channel**  
Select the **PIP** sub-picture channel.
- **Size**  
Select the **PIP** sub-picture size.
- **Position**  
Select the **PIP** sub-picture position.
- **Sound Select**  
Select the audio source.

## PIP restrictions:

- PIP cannot be used while **Smart Hub** or **3D** is active.
- Turning off the TV automatically disables PIP.
- Playing a game or using the karaoke feature on the main screen can result in lower PIP picture quality.
- For PIP to work, the main screen's source must be Component or HDMI and the input resolution must be less than Full HD (FHD - 1080p). The sub picture supports TV source only.

# Scanning for Available Channels

**Broadcasting** > **Auto Tuning** [Try Now](#)

Automatically scans and indexes all channels received through the TV's antenna input connector.

 If there are saved channels, this feature deletes the existing list and then saves the newly scanned channels.

If the TV is connected to a cable box you do not need to do this.

1. Select **Broadcasting** > **Auto Tuning**.
2. Select **Start** when prompted. This initiates the Auto Programme function. The process can take up to 30 minutes to complete.

- **Auto Tuning**

Scans for channels automatically and stores them in the TV's memory.

- **Cable Search Option** (when the aerial was set to **Cable**)

 Availability depends on the specific model and area.

Sets additional search options such as the frequency and symbol rate for a cable network search.

# Selecting the Broadcast Audio Options

Broadcasting > Audio Options [Try Now](#)

- **Audio Language**

(Digital channels only)

Change the default value for audio languages.

**Primary Audio:** Set the primary audio language.

**Secondary Audio:** Set the secondary audio language.

 The available language may differ depending on the broadcast.

- **Audio Format**

(Digital channels only)

Change a desired audio format. The supported audio format may vary depending on the broadcast programme.

## Audio Description

System > Accessibility > Audio Description

(Not available in all locations) (Digital channels only)

This function handles the Audio Stream for the AD (Audio Description) which is sent along with the Main audio from the broadcaster.

 **Audio Description:** Turn the audio description function on or off.

 **Volume:** Adjust the audio description volume.

# Using the Channel Settings

Broadcasting > Channel Settings

## Manual Tuning

Broadcasting > Channel Settings > Manual Tuning [Try Now](#)

Scans for a channel manually and stores in the TV.

If a channel is locked using the Channel Lock function, the PIN input window appears.

This function depends on the country and region.

### When Aerial Source is set to Terrestrial or Cable

- **Digital Channel Tuning**

Scans for a digital channel.

1. Select the **New**.

 When selecting **Aerial** → **Terrestrial: Channel, Frequency**

 When selecting **Aerial** → **Cable: Frequency, Modulation, Symbol Rate**

2. Select the **Search**. When scanning has finished, a channel is updated in the channel list.

- **Analogue Channel Tuning**

Scans for an analogue channel.

1. Select the **New**.
2. Set the **Programme**, **Colour System**, **Sound System**, **Channel** and **Search**.
3. Select the **Store**. When scanning has finished, a channel is updated in the channel list.

Channel mode

- **P** (programme mode)

When tuning is complete, the broadcasting stations in your area have been assigned to position numbers from P0 to P99. You can select a channel by entering the position number in this mode.

- **C** (aerial channel mode) / **S** or **Z** (cable channel mode)

These two modes allow you to select a channel by entering the assigned number for each aerial broadcasting station or cable channel.

## Fine-Tuning the Screen

[Broadcasting](#) > [Channel Settings](#) > [Fine Tune](#) [Try Now](#)

 Available for analogue broadcasts only.

Analogue pictures can become shaky and full of noise. If this happens, you can fine-tune the signal and/or reduce noise to clear up the picture.

1. Select [Broadcasting](#) > [Channel Settings](#) > [Fine Tune](#). An adjustment bar appears on the screen.
2. Make adjustments using the Samsung Smart Control until the picture clears up and then select [Save](#) or [Close](#). Select [Reset](#) to reset the Fine-Tune operation.

## Clear Scrambled Channel

(May not be available, depending on your regions and country.)

[Menu](#) > [Broadcasting](#) > [Channel Settings](#) > [Clear Scrambled Channel](#)

Remove scrambled channels (pay-per-view channels) from channel list. To remove pay-per-view channels, run this function.

## Digital Text

(May not be available, depending on your regions and country.)

[Menu](#) > [Broadcasting](#) > [Channel Settings](#) > [Digital Text](#)

If the programme broadcasts with digital text, this feature is enabled. MHEG (Multimedia and Hypermedia Information Coding Experts Group): An International standard for data encoding systems used in multimedia and hypermedia. This is at a higher level than the MPEG system which includes data-linking hypermedia such as still images, character service, animation, graphic and video files as well as multimedia data. MHEG is user runtime interaction technology and is being applied to various fields including VOD (Video-On-Demand), ITV (Interactive TV), EC (Electronic Commerce), teleeducation, tele-conferencing, digital libraries and network games.

# Changing the Picture Mode and Adjusting the Picture Quality

## Choosing the Right Picture Mode for the Viewing Environment

Picture > Picture Mode [Try Now](#)

The following picture modes utilise different contrast and brightness settings to provide the best viewing experience for the environment.

 When connected to a PC via an HDMI-to-DVI cable, only the **Standard** and **Entertain** modes can be chosen.

- **Dynamic**

If the ambient lighting is too bright and makes the screen blurry, use this mode to make the picture clearer.

- **Standard**

This is the default mode suitable for most environments.

- **Natural**

This mode is useful for reducing eye strain.

- **Movie**

Appropriate for darkened rooms, for watching movies, and when experiencing eye fatigue. Darkens the screen and reduces glare.

- **Entertain**

Sharpens images for a more dynamic viewing experience.

 This mode is only available when connected to a computer via an HDMI-to-DVI cable.

# Adjusting the Picture Quality for Each Picture Mode

**Picture** > **Backlight**, **Contrast**, **Brightness**, **Sharpness**, **Colour** or **Tint (G/R)**

Select one of the settings to display its slide bar. Change the adjustment value using **<**, **>**. Change the item using **^**, **v**. Adjusted values are applied to the current source and picture mode.

 The **Colour** and **Tint (G/R)** settings cannot be adjusted when the TV is connected to a computer via an HDMI to DVI cable.

Choose a **Picture Mode** and then adjust the settings.

- **Backlight** [Try Now](#)

Adjusts the brightness of individual pixels. Decreasing the brightness reduces power consumption.

- **Contrast** [Try Now](#)

Adjusts the screen contrast.

- **Brightness** [Try Now](#)

Adjusts the overall brightness.

- **Sharpness** [Try Now](#)

Sharpens or dulls the edges of objects.

- **Colour** [Try Now](#)

Adjusts the overall colour saturation.

- **Tint (G/R)** [Try Now](#)

Adjusts the ratio of green to red. Increase the green value to saturate the greens and the red value to saturate the reds.

 Adjusted values are saved by the TV for the current source and picture mode, and remain in effect each time the source and picture mode are selected. Consequently, the TV can have different picture settings for each external source.

## Applying the Current Picture Settings to Other Input Sources

**Picture** > **Apply Picture Mode** [Try Now](#)

You can apply the picture quality setting that you configured for the TV to all external devices connected to the TV or to the current source only.

To apply the setting to all external devices connected to the TV, select **All Sources**. To apply the setting to the current input only, select **Current Source**.

# Fine-Tuning Each Picture Mode (Advanced Settings)

[Picture](#) > [Advanced Settings](#) [Try Now](#)

Select [Picture](#) > [Advanced Settings](#) to fine-tune how images are displayed on the TV screen for each [Picture Mode](#).

-  [Advanced Settings](#) is only available when the [Picture Mode](#) is set to [Standard](#) or [Movie](#).
-  When the TV is connected to a computer via an HDMI-DVI cable, only [White Balance](#) and [Gamma](#) can be adjusted.

Choose a [Picture Mode](#) and then adjust the settings.

- [Dynamic Contrast](#) [Try Now](#)  
Automatically adjusts the screen contrast. Use this option to achieve the optimal contrast setting.
- [Black Tone](#) [Try Now](#)  
Adjusts the black colour depth.
- [Flesh Tone](#) [Try Now](#)  
Darkens or lightens skin tones.
- [RGB Only Mode](#) [Try Now](#)  
Adjusts the red, green, and blue levels individually.
- [Colour Space](#) [Try Now](#)  
Adjusts the range of colours that can be displayed on screen. [Auto](#) automatically adjusts the colour space depending on the input signal. [Native](#) applies a range that is wider than the input signal. [Custom](#) allows you to adjust the colour space manually.

- **White Balance** [Try Now](#)

Adjust the colour temperature of the picture to make white objects look white, and the overall picture appear natural.

**2 Point:** Adjust each of the 3 colour's luminosity with the offset menu and the brightness with the gain menu. To restore the default values, select **Reset**.

**10 Point:** Adjust the white balance by adjusting the brightness of each of the 10 sections of red, green, and blue colours of the input signal. To choose a section, select a desired section in **Level** field.

 You can use the **10 Point** function only when the **Picture Mode** is set to **Movie**. Some external devices may not support this.

- **Gamma** [Try Now](#)

Adjusts the primary colour intensity.

- **Motion Lighting** [Try Now](#)

 Availability depends on the specific model and area.

Adjusts the brightness in response to on-screen movements to reduce power consumption.

 This feature is only available when the **Picture Mode** is set to **Standard** and is not available in 3D mode.

 Adjusting the **Contrast**, **Brightness**, and other picture quality settings deactivates the feature.

# Adjusting the Picture for Easier Viewing (Picture Options)

[Picture](#) > [Picture Options](#) [Try Now](#)

Select [Picture](#) > [Picture Options](#) to make additional adjustments for an easier viewing experience.

 When the TV is connected to a computer via an HDMI-DVI cable, only [Colour Tone](#) can be adjusted.

Choose a [Picture Mode](#) and then adjust the settings.

- [Colour Tone](#) [Try Now](#)

Adjusts the colour tone. The setting is applied on an individual [Picture Mode](#) basis. When a [Picture Mode](#) is changed, the corresponding setting will be applied automatically.

 If the [Picture Mode](#) is set to [Dynamic](#), you will only be able to choose [Cool](#) or [Standard](#).

- [Digital Clean View](#) [Try Now](#)

Reduces static and ghosting caused by a weak signal. Selecting [Auto Visualisation](#) displays the signal strength at the bottom the screen. Green indicates the best possible signal.

 [Auto Visualisation](#) is available for analogue channels only.

- [MPEG Noise Filter](#) [Try Now](#)

Reduces MPEG noise and improves video quality.

- [HDMI Black Level](#) [Try Now](#)

Some external devices connected to the TV via an HDMI cable can have issues, such as low black level, low contrast, and dull colours. Use [HDMI Black Level](#) to adjust the black level to compensate.

 This is only available when using an external device connected to the TV via an HDMI connector.

- **HDMI UHD Color**

 Availability depends on the specific model and area.

If an external UHD player is connected to the TV, follow these steps to convert the TV's HDMI connector to a mode optimised for the UHD 50P/60P signals.

 Each HDMI connector can be individually optimised for **HDMI UHD Color**. However, **HDMI UHD Color** is available only with a video source featuring the specification of UHD 50P/60P 4:4:4 and 4:2:2.

1. Turn off the external UHD player, and then disconnect the HDMI cable between the TV and the external device.
2. Navigate to **Picture > Picture Options**, and then select **HDMI UHD Color**. The Settings screen appears.
3. In the Settings screen, set the UHD player-connected HDMI connector to **On**. A popup window appears.
4. Select **Yes**. The TV automatically turns off and then on again to set the selected HDMI connector to **HDMI UHD Color**.

 Before selecting **Yes** from the popup window, make sure that the HDMI cable is not connected to the TV. The **HDMI UHD Color** settings will be completed only when the HDMI cable is not connected to the HDMI connector.

5. When the settings are complete, a confirmation message will be displayed. Select **OK**.
6. Connect the TV to the external UHD player using the HDMI cable, and then turn on the external UHD player.

 After setting the HDMI connector to **On**, it takes some time to complete the conversion.

 If the HDMI connector with **HDMI UHD Color** enabled is connected to a device that does not support UHD content, the device may not operate properly. If this is the case, set **HDMI UHD Color** for the HDMI connector to Off.

 The HDMI connector with **HDMI UHD Color** set to Off supports up to UHD 50P/60P 4:2:0, while the HDMI connector with **HDMI UHD Color** set to On supports up to UHD 50P/60P 4:4:4 and 4:2:2.

- **Film Mode** [Try Now](#)

Optimises the picture quality for movies. Select this mode for watching movies.

 This feature is only available when watching TV or when the input signal is AV, Component (480i, 1080i), or HDMI (1080i).

- **Motion Plus**

 Availability depends on the specific model and area.

Removes blurring and judder from scenes with rapid movement. If you select **Custom**, you can configure Blur Reduction and Judder Reduction manually and set **LED Clear Motion** on for a sharper LED image.

 The Info screen on your TV displays the resolution and frequency of the incoming signal (60Hz), but not the frequency the TV is generating for the image it is displaying by using **Motion Plus** function.

 If noise occurs on the screen, please set up the **Motion Plus** to **Off**. If **Motion Plus** is **Custom**, you can set up the **Blur Reduction**, **Judder Reduction**, **LED Clear Motion** and **Reset** manually.

**Blur Reduction:** Adjusts the blur reduction level from video sources.

**Judder Reduction:** Adjusts the judder reduction level from video sources when playing films.

**LED Clear Motion:** Removes drag from fast scenes with a lot of movement to provide a clear picture.

 If **LED Clear Motion** is **On** at 60Hz video signal, the screen may flicker.

**Reset:** Reset the custom settings to the factory defaults.

 If you have Motion Plus on, and then bring up the INFO screen, the INFO screen displays the resolution and frequency of the incoming video signal (60Hz). This frequency is not the same as the frequency of the picture the TV is displaying when Motion Plus is on.

- **Analogue Clean View**

This function reduces diagonal noise in the picture caused by signal crosstalk (interference). If your TV picture displays diagonal noise or distortion when you watch, turn on this function.

- **Smart LED**

 Availability depends on the specific model and area.

This controls the brightness of individual areas on screen to maximum contrast automatically.

 This function is not supported depending on the region or model.

# Viewing in 3D

 Availability depends on the specific model and area.

## Picture > 3D

The 3D option lets you view 3D media content and broadcasts. You will need to wear Samsung 3D Active Glasses to play 3D content. IR-type Samsung 3D Active Glasses and third-party 3D glasses are not supported.

 Carefully read the health and safety information concerning 3D viewing before viewing 3D content. Refer to the "3D Precautions" section for more information.

 Whether 3D video is displayed in true HD is usually determined by the quality of the content.

## Starting 3D

1. Play 3D content or turn on a channel that's showing a 3D broadcast.
2. Put the Samsung 3D glasses on and then select **3D**. 3D viewing is enabled.

The ideal viewing distance is three times the height of the screen or more. 3D images may not appear if you do not adhere to the recommended viewing angle or distance.

The 3D feature may not work properly if there is another 3D product or an electronic device running nearby. If there is a problem, keep other electronic devices as far away as possible from the 3D Active Glasses.

The left and right 3D images may initially overlap when the TV is turned on. It takes a moment for the display to optimise for the overlapping to go away.

There are several restrictions when using 3D TV:

- Launching Smart Hub automatically disables 3D mode.
- **PIP** cannot be used.
- Certain **Picture** options are disabled.

# Changing the 3D Mode

## Picture > 3D > 3D Mode

1. Launch 3D and then select **3D Mode** under **Picture > 3D**.
2. Choose from the 3D modes that appear on the screen. Supported **3D Mode** may vary depending on the 3D content.

 **3D Mode** is automatically configured for most 3D content.

The following **3D Mode** is available. However, mode availability may vary depending on the 3D content's format.

 The supported resolutions vary for each mode. Refer to the "Supported Resolutions for each 3D Mode" section for more information.

-  (Off)

Deactivates 3D viewing.

-  (Normal)

Converts normal images to 3D images.

 Some formats do not support this mode.

-  (L/R)

Splits a single image into left and right overlapping images to create the 3D effect.

-  (T/B)

Splits a single image into top and bottom overlapping images to create the 3D effect.

# Adjusting the 3D Effect

## Picture > 3D

Configure the viewpoint, depth, and other 3D settings for a custom viewing experience.

- **Adjusting the 3D perspective**

Select **Picture > 3D > 3D Perspective**. Use the adjustment bar shown on the screen to adjust the perspective.

- **Adjusting the 3D Depth**

Select **Picture > 3D > Depth**. Use the adjustment bar shown on the screen to adjust the depth.

 This option cannot be used if 3D mode is set to  (L/R) or  (T/B).

- **Reversing the Left/Right 3D Images**

Select **Picture > 3D > L/R Change**. This option is used to reverse the left and right images.

- **Displaying 3D Content in 2D**

Select **Picture > 3D > 3D → 2D**. This option is used to enable 2D viewing of 3D content.

 This function is not available if 3D mode is set to  (Normal) or  (Off).

# Picture Support Functions

## Changing the Picture Size and Position

### Choosing the Right Screen Size

Picture > Picture Size > Picture Size [Try Now](#)

Most TV programmes and videos are displayed in full screen, but some programmes and videos are larger or smaller. Change the screen size for such programmes and videos so that the picture fits the screen better.

-  Supported screen sizes vary depending on the input signal. Refer to the "Picture Sizes and Input Signals" section for more information about supported screen sizes.
-  The **Picture Size** option is not available for images in the UHD resolution because the supported screen size is fixed.

- **Auto Wide**

Automatically adjusts the picture size to the 16:9 aspect ratios.

-  Availability depends on the specific model and area.

- **16:9**

Set the picture to the 16:9 wide-screen format.

- **Wide Zoom**

Magnifies the picture size more than 4:3. A magnified picture can be moved up and down.

- **Zoom**

Magnifies the 16:9 wide pictures vertically to fit the screen size. A magnified picture can be moved up and down.

-  **Zoom** is not available when **Picture Size** set to **Wide Zoom**.

- **4:3**

Sets the picture to basic 4:3 mode.

**⚠ Do not leave the TV in 4:3 mode for an extended period. The dark borders displayed on the left and right / top and bottom of the screen may cause image retention. This phenomenon can appear on LED and PDP TVs. (Screen burn - this phenomenon can appear on PDP TVs.) This is not covered by the warranty.**

- **Screen Fit**

Displays the full image without any cutoff.

- **Smart View 1**

Reduces a 16:9 picture by 50%.

- **Smart View 2**

Reduces a 16:9 picture by 25%.

## Adjusting the Screen Position

[Picture](#) > [Picture Size](#) > [Zoom/Position](#) or [Position](#)

Adjusts the screen position.

This option is only available with [Picture Size](#) set to [Wide Zoom](#), [Zoom](#), or [Screen Fit](#). When the TV is tuned to a digital channel, the screen position cannot be adjusted if the [Picture Size](#) is set to [Screen Fit](#).

1. To adjust the screen's position, select [Picture](#) > [Picture Size](#) > [Zoom/Position](#) or [Position](#). A pop-up window appears.
2. Select [Zoom](#) or [Position](#) again from the pop-up window.
3. Adjust the screen. Once done, select [Zoom](#) or [Position](#) and then [Close](#). Select [Reset](#) to reset the screen position.

## Listening to Audio Only with the Screen Turned Off (Picture Off)

[Picture](#) > [Picture Off](#) [Try Now](#)

Turns off the screen and plays audio through the speakers only. To turn the screen back on, press any button other than the [TV](#) and [VOLUME](#) buttons.

## Resetting the Picture Mode Settings

[Picture](#) > [Reset Picture](#) [Try Now](#)

Use this option to reset the current [Picture Mode](#) to its factory settings. This does not affect the settings of other Picture Modes.

# Changing the Sound Mode and Using Sound Effects

## Choosing the Right Sound Mode for the Environment

Sound > Sound Mode [Try Now](#)

Sound modes apply preset adjustments to the sound output, optimised for different viewing and listening circumstances.

 The sound modes cannot be used when you are listening to audio through external speakers.

- **Standard**

This is the normal sound mode.

- **Music**

This mode emphasises normal music instead of voice.

- **Movie**

This mode is calibrated to provide the best sound for movies.

- **Clear Voice**

This mode emphasises voice.

- **Amplify**

This mode increases the overall intensity of high-frequency sounds for a better listening experience. It is designed for hearing-impaired listeners.

- **Stadium**

Setting **Soccer Mode / Football Mode** ([System > Soccer Mode / Football Mode](#)) to **On** automatically configures **Sound Mode** to **Stadium** for a more realistic viewing experience.

 **Stadium** cannot be selected by the user.

# Using Sound Effects

[Sound](#) > [Sound Effect](#) [Try Now](#)

Use sound effects to alter how the TV projects sound.

## Restrictions:

- Sound effects can only be used with the [Sound Mode](#) set to [Standard](#).
- Sound effects cannot be used when you are listening to audio through external speakers.

Choose a [Sound Effect](#) and then adjust the settings.

- [Virtual Surround](#) [Try Now](#)

Produces sound that will make you feel like you are sitting in a movie theatre or concert hall.

- [Dialog Clarity](#) [Try Now](#)

Increases voice intensity to make dialog clearer.

- [Equaliser](#) [Try Now](#)

Lets you adjust the speaker balance. Select [Reset](#) to reset the settings.

# Sound Support Functions

## Selecting Speakers

[Sound](#) > [Speaker Settings](#) > [TV Sound Output](#)

This lets you choose which speakers the TV uses for audio output. To listen to the audio through the speakers of a connected receiver or home theatre only, select [Receiver](#) or [Audio Out](#). To listen to audio through the TV's speakers and the speakers of a connected AV receiver or home theatre simultaneously, select [TV Speaker](#). If this causes an echo effect, choose any speaker option other than [TV Speaker](#) to mute the TV speakers, or turn off the receiver or home theatre.

 Using external speakers alone disables the volume button and the mute function. In addition, certain [Sound](#) options will also be disabled.

## Designating the TV's Installation Type

 Availability depends on the specific model and area.

[Sound](#) > [Speaker Settings](#) > [TV Installation Type](#)

Specify the TV's installation type. Choose between [Wall Mount](#) and [Stand](#) to optimise the TV's sound automatically.

## Listening to TV Sound through Samsung Bluetooth Audio

 Availability depends on the specific model and area.

[Sound](#) > [Speaker Settings](#) > [SoundShare Settings](#)

Connect the TV to a Samsung audio device for a richer, clearer sound.

 This option is only available for Samsung audio devices that support SoundShare.

 You can't use Bluetooth headphones and [SoundShare Settings](#) features simultaneously.

Pair the Samsung audio device using the TV's Bluetooth function. Refer to the Samsung audio device's operating manual for more information on pairing.

- [Samsung Audio Device List](#)

Displays a list of paired Samsung audio devices. Select a device to display its menu options. You can activate/deactivate the audio device or remove it from the list.

- [Add New Device](#)

Enables/disables SoundShare. The connection signals from new devices are ignored if [Add New Device](#) is set to [Off](#).

 When listening to TV audio through a Samsung audio device, certain types of content may produce video-to-audio syncing issues.

# Enabling the Sound (Additional Settings)

## Sound > Additional Settings [Try Now](#)

Configure additional settings for optimum audio output.

- **DTV Audio Level** [Try Now](#)

(Digital channels only)

The TV cannot freely control the volume of the digital audio that it sends to the AV receiver. Use this to set the digital audio volume at a comfortable level.

 According to the type of broadcast signal, MPEG / HE-AAC can be adjusted between -10dB and 0dB.

 To increase or decrease the volume, adjust between the range 0 and -10 respectively.

- **Audio Format, Audio Delay**

This Smart TV is SPDIF-enabled. The Sony Philips Digital Interface (SPDIF) provides digital audio output to speakers and various digital devices, including A/V Receivers and home theatres.

### Audio Format [Try Now](#)

Selects the Digital Audio output (SPDIF) format. The available Digital Audio output (SPDIF) formats may vary depending on the input source.

### Audio Delay [Try Now](#)

This setting helps correct timing mismatches between the audio and video tracks when you are watching TV and listening to audio through a digital audio device. Enabling the feature displays a slide bar that you can use to adjust the delay by up to 250ms.

- **Dolby Digital Comp** [Try Now](#)

Some digital TV programmes provide 5.1-channel Dolby audio. This TV converts Dolby audio to stereo audio so that it can play the sound through the TV's speakers. There are two methods to choose from. **RF** is for better sound at lower volumes, and **Line** is for higher volumes.

- **Auto Volume** [Try Now](#)

When you change channels, video sources, or content, Auto Volume automatically adjusts the TV's volume level so that the volume level remains the same for all sources. For example, if you switch from a streaming video application to a Blu-ray player or a favourite TV channel, Auto Volume can modify the volume up to 12db to equalise the sound.

The Auto Volume function has two settings: **Normal** and **Night**. **Normal** applies a normal level of volume adjustment. **Night** applies a slightly lower volume level and is ideal for late-night TV viewing. If you want to use the volume control of a connected source device to control the sound, deactivate the Auto Volume function. When you use the Auto Volume function with a source device, the device's volume control may not function properly.

## Listening to 3D Audio in 3D Mode

 Availability depends on the specific model and area.

### Sound > 3D Audio

3D audio technology provides immersive sound that matches the pop-up effect of 3D video by using perspective in the audio depth control.

 Only available in 3D mode.

## Resetting All Sound Settings

### Sound > Reset Sound [Try Now](#)

Use to reset all sound settings to the factory defaults.

# Setting the Time and Using the Timer

## Setting the Current Time

[System](#) > [Time](#) > [Clock](#) [Try Now](#)

Set the clock manually or automatically. Once the clock has been set, you can select the **INFO** button to check the current time.

 The clock must be reset every time the power is disconnected.

## Setting the Clock using Digital Broadcast Info

[System](#) > [Time](#) > [Clock](#) > [Clock Mode](#) [Try Now](#)

Set **Clock Mode** to **Auto**. The TV automatically downloads the correct time from a digital channel. To enable this option, the TV's Antenna jack must be connected to either an antenna or a cable output and must be receiving digital broadcasts. The accuracy of the time information received may vary depending on the channel and signal. If your TV is connected to a set-top-box using HDMI or Component connections, you must set the time manually.

 Availability depends on the specific model and area.

## If the Clock is Wrong in Auto Mode...

[System](#) > [Time](#) > [Clock](#) > [Time Offset](#) [Try Now](#)

If the time set automatically is incorrect, you can offset the clock in 1-hour increments by as much as +/- 12 hours. Select **System** > **Time** > **Clock** > **Time Offset** and offset the clock to the correct time.

 **Time Offset** adjusts the time through network connections and is only available if the **Clock** is set to **Auto** and the TV is connected to the Internet through a local area network.

 **Time Offset** will adjust the time if the TV fails to receive time information through normal digital broadcast signals.

## Setting the Clock Manually

Manually enter the time. Set **Clock Mode** to **Manual** and then select **Clock Set** to enter the current time and date.

**Clock Set:** Set the current **Date** and **Time**.

# Using the Timers

## Using the Sleep Timer

[System](#) > [Time](#) > [Sleep Timer](#) [Try Now](#)

This automatically shuts off the TV after a preconfigured period of time. Select [System](#) > [Time](#) > [Sleep Timer](#). You can set the timer up to 180 minutes in 30-minute increments.

## Turning On the TV using On Timer

[System](#) > [Time](#) > [On Timer](#) [Try Now](#)

Set the On Timer so that the TV turns on automatically at a chosen time. Select [System](#) > [Time](#) > [On Timer](#). The timer configuration window appears. Configure the following settings:

 The [On Timer](#) is only available if the [Clock](#) has been set.

- [Setup](#)

Specify the dates and the duration. Use [Manual](#) to specify the days of the week.

- [Time](#)

Set the time that the TV turns on automatically.

- [Volume](#)

Specify the volume when the TV turns on.

- [Source](#)

Select the signal source from the list. Specify the channel or source to be displayed when the TV turns on. To specify a USB device, a USB device must first be connected to the TV. To play media from an HDMI or Component source such as a DVD player or Blu-ray player, the device must already be turned on, and playing the media when the TV is turned on.

- **Aerial**

Set the **Source** to **TV** to select a broadcast signal.

- **Channel**

Set the **Source** to **TV** to select a channel.

- **Music / Photo**

Set the **Source** to **USB** to choose a USB folder that contains music or photo files. Selecting both music and image files plays the music files and displays the images at the same time.

#### Restrictions:

- This feature will not function properly if the selected USB device does not contain media files or a folder has not been specified.
- The slideshow will not start if there is only one image file on the USB device.
- Folders with long names cannot be selected.
- Always use different folder names for multiple USB devices.
- Use a USB memory stick or multi-card reader. The **On Timer** may not work with certain battery-powered USB devices, MP3 players, or PMPs because the TV may take too long to recognise the device.

## Turning Off the TV Using Off Timer

**System** > **Time** > **Off Timer** [Try Now](#)

Set the Off Timer to turn the TV off automatically at a specific time. Select **System** > **Time** > **Off Timer**. The timer configuration window appears. Configure the following settings:

 The **Off Timer** is only available if the **Clock** has been set.

- **Setup**

Specify the dates and the duration. Use **Manual** to specify the days of the week.

- **Time**

Set the time that the TV turns off automatically.

# Using the Screen Burn Protection and Energy Saving Features

## Preventing Screen Burn

**System** > **Auto Protection Time** [Try Now](#)

Still images can leave burned-in after-images on the screen if left for a long time. Use Screen Burn Protection to protect the screen. Select **System** > **Auto Protection Time** and then choose a time setting from the list. If a still image is shown on the screen for longer than the time you selected, the TV will automatically activate Screen Burn Protection to prevent burned-in after-images that may damage the screen.

## Using Energy Saving Features

**System** > **Eco Solution** [Try Now](#)

Eco Solution adjusts the TV's brightness level and prevents overheating to reduce overall power consumption.

- **Energy Saving** [Try Now](#)

Select a brightness setting from the list to reduce the TV's power consumption.

- **Eco Sensor**

 Availability depends on the specific model and area.

Automatically adjusts the TV's brightness level based on the ambient light level to reduce the TV's power consumption. If the Eco Sensor has adjusted the screen's brightness level, you can manually adjust the screen's minimum brightness level by adjusting the **Min. Backlight**. Changing the **Picture** menu's **Backlight** setting while **Eco Sensor** is running automatically disables **Eco Sensor**.

- **No Signal Power Off** [Try Now](#)

Select a time from the list. If no signal is received for the specified duration, the TV automatically cuts off the power to reduce power consumption.

- **Auto Power Off** [Try Now](#)

If the TV remains turned on for four hours without any user input, the TV will automatically turn off to prevent overheating.

## Using Anynet+ (HDMI-CEC)

Use Anynet+ (HDMI-CEC) to control all external devices that support HDMI-CEC using just the TV's remote control. Note that Anynet+ (HDMI-CEC) only works with the TV's remote control and not with the panel keys.

You can configure the TV's universal remote function to control third-party cable boxes, Blu-ray players, and home theatres that do not support HDMI-CEC using the TV's remote control.

### Anynet+ Requirements:

- Anynet+ cannot be used to control external devices that do not support HDMI-CEC.
- Anynet+ devices must be connected to the TV using an HDMI cable. Some HDMI cables may not support Anynet+ (HDMI-CEC). In this case, you will need to replace the HDMI cable.
- The TV remote control may not function under certain circumstances. If this occurs select the Anynet+ device again.
- Anynet+ (HDMI-CEC) only works with external devices that support HDMI-CEC and only when those devices are either in standby mode or turned on.
- Anynet+ (HDMI-CEC) can control up to 12 compatible external devices (up to 3 of the same type). With home theatre systems, however, the number of systems that can be controlled is limited to one.
- To listen to 5.1-channel audio from an external device, connect the device to the TV via an HDMI cable and the device's digital audio output connector directly to the home theatre system.
- A home theatre system that has been connected to the TV using an HDMI cable and an optical cable supports 2-channel audio only. 5.1-channel audio is, however, available for digital broadcasts with 5.1-channel audio.

## Setting Up Anynet+ (HDMI-CEC)

### System > Anynet+ (HDMI-CEC) [Try Now](#)

- [Anynet+ \(HDMI-CEC\)](#) [Try Now](#)

Enables/disables [Anynet+ \(HDMI-CEC\)](#). Set to **Off** to disable all Anynet+ related features. Set to **On** to enable all [Anynet+ \(HDMI-CEC\)](#) related features.

- [Auto Turn Off](#) [Try Now](#)

When set to **Yes**, turns off [Anynet+ \(HDMI-CEC\)](#) compatible external devices when the TV is turned off.

 Some [Anynet+ \(HDMI-CEC\)](#) compatible devices do not support this feature.

- [Search for Devices](#) [Try Now](#)

Search for [Anynet+ \(HDMI-CEC\)](#) compatible devices.

# Using Anynet+ (HDMI-CEC)

## Selecting an External Device

1. Press the **KEYPAD** button to display the virtual remote control on the screen then select **TOOLS** button or please used **TOOLS** key on the Remote. The **Tools** list appears.
2. Select **Anynet+ (HDMI-CEC)** from the list. The **Select Device** screen appears.
3. Select a device and wait for the switch to take place. This process may take up to 2 minutes to complete and cannot be cancelled once started.

## Accessing the External Device's Menu

Once the TV has switched over to the selected device, you can access the device's menu using the TV's remote control.

Press the **KEYPAD** button to display the virtual remote control on the screen then select **TOOLS** button or please used **TOOLS** key on the Remote. When the **Tools** list appears, select **Anynet+ (HDMI-CEC)**. The following list appears, though it may differ based on the external device:

- **Anynet+ (HDMI-CEC)**

Displays a list of HDMI-CEC-compliant devices connected to the TV. Select **View TV** to exit Anynet+ (HDMI-CEC), and start watching TV. To switch to the screen of an external device, simply select that respective device.

- (Connected Device) **Menu**

Display the menu of the connected device. If the target device is a DVD player, the DVD menu is shown.

- (Connected Device) **Tools**

Displays a list of frequently-used functions available for the device. If the target device is a DVD player, the DVD playback menu is shown.

 Some external devices may not support this option.

- (Connected Device) **Title Menu**

Display the connected device's title menu. If the target device is a DVD player, the DVD title menu is shown.

 Some external devices may not support this option.

# Using the e-Manual

## Launching the e-Manual

### Support > e-Manual

The embedded e-manual contains information.

 You can also download a copy of the e-manual from Samsung's website, and read it on your computer or print it out.

 Yellow words indicate a menu item; white bold words indicate remote control buttons. Arrows are used to indicate the menu path. (Example: **Picture** > **Picture Mode**)

1. Select **e-Manual**. The e-Manual loads.
2. Select a category from the side of the screen. Once a selection has been made, the contents of the selected category appear.
3. Select an item from the list. This opens the e-manual on the corresponding page.

### If a description doesn't fit on a single screen...

You can scroll pages in one of the following ways.

- Position the focus on the page to display  /  on the screen. Press ,  button.
- Use the Samsung Smart Control's scrolling feature.

## Additional e-Manual Features

### Loading Pages using Keywords

Select **Search** from the side of the screen to bring up the search screen. Enter a search term and then select **Done**. Select an item from the search results to load the corresponding page.

## Loading Pages from the Index Page

Select **Index** from the side of the screen to bring up the index screen. Select a keyword from the list to navigate to the relevant page.

## Using History to Load Previously Read Pages

Select **Opened page** from the side of the screen. A list of previously read pages is shown. Select a page. The e-Manual jumps to the selected page.

## Accessing the Menu from the e-Manual (Try Now)

Select  (**Try Now**) on a feature-description to directly move to the corresponding menu and try out the feature.

If you want to read an **e-Manual** entry on a specific screen menu feature, press the **KEYPAD** button and select **e-Manual** using Samsung Smart Control.

Press the **E-MANUAL** button to load the corresponding e-Manual page. (Availability depends on the specific model and area.)

 Certain menu options cannot be used.

## Loading Reference Pages

Select  (**Link**) from the side of a feature-description page to access the corresponding reference page.

## Updating the e-Manual to the Latest Version

You can update the e-Manual in the same way as updating apps.

1. Press  then tap on the Touchpad or Enter button to load the **SAMSUNG APPS** screen.
2. Press and hold the Touchpad / Enter button. The Options menu appears.
3. From the Options menu on the screen, select **Update Apps**. A pop-up window appears.

 **Update Apps** is shown on the screen only when an update is required.

4. Select **e-Manual** in the pop-up window and then select **Update**. You can update the e-Manual to the latest version.

# Updating the Software

[Support](#) > [Software Update](#) [Try Now](#)

Check your TV's software version and upgrade it if necessary.

If the TV is connected to the Internet, TV is set to update software automatically. If you don't want to update it automatically, set [Auto update](#) ([Software Update](#) > [Auto update](#)) to **Off**.

## Updating Software over the Internet

[Support](#) > [Software Update](#) > [Update now](#)

Select [Support](#) > [Software Update](#) > [Update now](#). An online upgrade downloads and installs the upgrade software directly from the Internet.

 This option requires an Internet connection.

**⚠ DO NOT turn off the TV's power until the upgrade is complete. The TV will turn off and on automatically after completing the software upgrade. All video and audio settings return to the default settings after a software upgrade.**

## Updating Software using a USB connection

[Support](#) > [Software Update](#) > [Update now](#)

1. Visit Samsung's website on a computer and download the update package to a USB device.

 Save the update package in the USB device's top-level folder. Otherwise, the TV will not be able to locate the update package.

2. Connect the USB device with the update package to the TV.

3. Select [Support](#) > [Software Update](#) > [Update now](#). The software is updated using the update package on the USB device.

**⚠ DO NOT turn off the TV's power until the upgrade is complete. The TV will turn off and on automatically after completing the software upgrade. All video and audio settings return to the default settings after a software upgrade.**

# Enabling Automatic Software Updates

[Support](#) > [Software Update](#) > [Auto update](#) [Try Now](#)

If the TV is connected to the Internet, the [Auto update](#) option upgrades the TV's software while it is in Standby Mode. In Standby Mode, the TV appears to be turned off, but still has access to the Internet. This allows the TV to upgrade itself automatically while it is not in use.

 This option requires an Internet connection.

Because the TV's internal processes are operating, the screen may emit a faint glow, and this may continue for more than 1 hour until the software download is complete.

If you agree to the Smart Hub terms and conditions, [Auto update](#) will be set to [On](#). If you don't want the TV's software updated automatically, set [Auto update](#) ([Support](#) > [Software Update](#) > [Auto update](#)) to Off.

1. Select [Support](#) > [Software Update](#) > [Auto update](#).
2. Specify when you want the upgrade to take place. The TV will connect to the server at the specified time, download the update package, and upgrade its own software.

# Protecting the TV from Hacking and malicious code

[System](#) > [Smart Security](#) [Try Now](#)

When the TV is connected to the Internet, it is vulnerable to hacks and malicious code. [Smart Security](#) protects the TV and storage media connected to the TV from such threats.

Navigate to [System](#) > [Smart Security](#) and set [Smart Security](#) to [On](#).

# Checking the TV and Connected Storage Media

[System](#) > [Smart Security](#) > [Scan](#)

Navigate to [System](#) > [Smart Security](#) and select [Scan](#). This scans the TV and connected media for the presence of malicious code. If no malicious code is detected, a notification window appears on the screen.

## If malicious code is detected...

If malicious code was found, the results of the scan will appear on the screen. This result window displays all malicious code found, and provides options to either quarantine the code or allow them to continue.

1. Select all malicious code to quarantine or allow.
2. Select **Block** or **Allow**. This moves the selected malicious code to the **Isolated List** or **Allowed List**.



The **Isolated List** displays all blocked malicious code. You can also relocate codes from this list to the Allowed List.



The **Allowed List** displays all allowed malicious code. You can also relocate codes from this list to the Isolated List.

## Automatically Scanning when the TV is Powered On

**System** > **Smart Security** > **Settings** > **Auto Scan**

Navigate to **System** > **Smart Security** > **Settings** and then set **Auto Scan** to **On**. This automatically scans the TV and connected storage media when the TV is powered on.

## Automatically Adding malicious code to the Blocked List

**System** > **Smart Security** > **Settings** > **Move to Isolated List automatically**

Navigate to **System** > **Smart Security** > **Settings** and set **Move to Isolated List automatically** to **On**. Malicious code found during the scanning process is automatically added to the Blocked List.

# Using Other Functions

## Enabling Voice Guide for the Visually Impaired

 Availability depends on the specific model, area and language.

### **System** > **Accessibility** > **Voice Guide**

Voice Guide provides guiding information in voice to aid the visually impaired to use the TV more conveniently. Enabling this option provides voice guide regarding focus change, channel change, volume change, and various other TV statuses.

Navigate to **System** > **Accessibility** > **Voice Guide** and set **Voice Guide** to **On**.

-  Press and hold the  button on the Samsung Smart Control to turn on or off the **Voice Guide**.
-  The Voice Guide is only provided in the language set in the **Menu Language**(**System** > **Menu Language**). However, some of the languages are not supported by Voice Guide even though they are listed in the **Voice Guide** screen. If this is the case, choose a different language.
-  To change the speaker's gender for the Voice Guide option, navigate to **System** > **Voice Control** > **Use TV Voice** and change the **Voice Gender** option.
-  If the **Voice Guide** is set to **On**, the Samsung Smart Control's motion sensor(gyro sensor) does not work. To use the Samsung Smart Control's motion sensor, set the **Voice Guide** to **Off**.

The Voice Guide will give information for the following functions on the TV.

-  Some sub-functions or function menus may not provide Voice Guide. In this case, the TV will tell you that Voice Guide is not provided.
  - Change Channels
  - Changing TV Volume
  - Programme Info Window (**Information**)
  - **Channel List**
  - **Source**
  - **Guide**
  - **Voice Control**
  - TV' menu

## Changing the Volume, Speed and Level of Voice Guide

Navigate to **System** > **Accessibility** and then select **Voice Guide**. Using the following functions, you can configure the **Voice Guide** feature's volume, speed, and level settings.

- **Volume**

Change the **Voice Guide** option's volume level.

 The **Voice Guide** volume may vary depending on the TV volume setting.

- **Speed**

Change the **Voice Guide** option's tempo.

- **Pitch**

Adjust the pitch of the Voice Guide.

- **Description Level**

Adjust the **Voice Guide** option to better suit the user's description Level.

## Enabling the High Contrast

**System** > **Accessibility** > **High Contrast** [Try Now](#)

Navigate to **System** > **Accessibility** and set the **High Contrast** option to **On**. This option changes major service screens to white text on black background or change the transparent TV menus to opaque so that text can be more easily read.

 Press and hold the  button on the Samsung Smart Control to turn on or off **High Contrast**.

## Adjusting the Menu Transparency

**System** > **Accessibility** > **Menu Transparency** [Try Now](#)

Navigate to **System** > **Accessibility** and adjust the opacity level. Adjust the menu's transparency.

 When the **High Contrast** (**System** > **Accessibility** > **High Contrast**) setting is set to **On**, menu display is automatically set to opaque and you cannot change the **Menu Transparency** settings.

## Expanding the Smart Hub's Focus Area

**System** > **Accessibility** > **Enlarge** [Try Now](#)

Navigate to **System** > **Accessibility** and set **Enlarge** to **On**. This zooms in the focused item when you use Smart Hub.

 Press and hold the  button on the Samsung Smart Control to turn on or off **Enlarge**.

## Changing the Menu Language

**System** > **Menu Language** [Try Now](#)

Select **System** > **Menu Language** and then choose a language from the list. Use this option to change the menu language.

## Checking Notifications

**System** > **Notifications** [Try Now](#)

Select **Notifications** from the **System** menu to view the list of event messages generated by the TV. **Notifications** appear on the screen when events such as an update release for an app or Samsung Account login/logout occurs.

 Select **Delete All** to delete all notifications.

 Select **Service Notice** to check the SMART TV service notifications in a web browser.

## Setting Up a Password

**System** > **Change PIN** [Try Now](#)

Set a PIN (Personal Identification Number) to lock channels, reset the TV, and change the TV settings.

1. Select **System** > **Change PIN**. The PIN input window appears.
2. Enter a PIN. The default PIN is 0000. (For France, Italy: "1-1-1-1")
3. Enter a new PIN and then enter it again to confirm it. The PIN change is complete.

 If you forget your PIN, you can reset it using the Samsung Smart Control. With the TV turned on, press the following buttons on the remote to reset the PIN to 0000:  → **+** → **RETURN** → **-** → **RETURN** → **+** → **RETURN**. **+** is the Volume Up button. **-** is the Volume Down button. The  button is on the remote.

 For the Standard Remote Control : In Standby mode:  → **8** → **2** → **4** →  (ON)

## Enabling Game Mode

[System](#) > [General](#) > [Game Mode](#) [Try Now](#)

Game Mode optimises the TV's settings for playing video games on a gaming console such as PlayStation™ or Xbox™.

### Requirements:

- Game Mode cannot be used for normal TV viewing.
- Connect the gaming console before enabling Game Mode. Otherwise, the picture quality may suffer.
- The screen may shake a little.
- Enabling Game Mode automatically sets the **Picture Mode** to **Standard** and the **Sound Mode** to **Movie**.
- To use a different external device, first disconnect the game console and disable Game Mode.

## Enjoying Rich Colours and Superior Picture Quality (BD Wise)

[System](#) > [General](#) > [BD Wise](#) [Try Now](#)

Connecting a Samsung DVD player, Blu-ray player, or home theatre system that supports **BD Wise** enables the richest colours and best possible picture quality. Enabling BD Wise automatically optimises the TV's resolution.



This feature is only available when the external device is connected via an HDMI cable.

## Enabling/Disabling Sound Feedback

[System](#) > [General](#) > [Sound Feedback](#) [Try Now](#)

Sound Feedback provides audio cues as you navigate through menus and select menu options.

## Locking/Unlocking the Panel Keys

[System](#) > [General](#) > [Panel Lock](#) [Try Now](#)

Use to lock and unlock the TV's front panel buttons.

## Showing/Hiding the Samsung Logo while Booting

[System](#) > [General](#) > [Boot Logo](#) [Try Now](#)

Use to enable or disable the Samsung logo display that appears when the TV starts up.

## Enabling the TV to Boot Faster

[System](#) > [General](#) > [Samsung Instant On](#) [Try Now](#)

Enable or disable the functionality that enables your TV to turn on quickly.

## Enabling/Disabling the Front Indicators

[System](#) > [General](#) > [Light Effect](#)

Use to turn the indicators on the front of the TV on/off. Turning the Light Effect off reduces the TV's power consumption.

 The colour of the TV's light may vary depending on the model.

 Availability depends on the specific model and area.

## Flash Adjustment

[System](#) > [General](#) > [Anti Flicker](#)

Change the power frequency for the cable to stop the camera from flickering.

 Availability depends on the specific model and area.

# Evolution Kit Backup

 Availability depends on the specific model and area.

## System > Evolution Kit Backup

Upgrade your Samsung TV with the 2015 Evolution Kit for more benefits. However, this upgrade requires backing up and converting existing data in your TV and apps accordingly to ensure they remain on the upgraded device.

1. Connect a USB storage device to the TV.
2. In the **System** menu, select **Evolution Kit Backup**. The **Evolution Kit Backup** screen appears.
3. Select **Start**. Data in the TV will be backed up to the USB storage.

 Do not turn the TV off or unplug the power cable of the TV during this backup.

 Do not disconnect the USB storage device during this backup.

4. When the backup is complete, you will be asked to use a recording USB device for converting backed-up recorded programs. If a recording USB device is available for you, disconnect the USB storage and connect the recording USB device to the USB HDD 5V1A terminal at the back of the TV. The **Update Recorded Programmes** screen appears.

 Select **No** if no USB recording device is available for you. The Backup Complete screen appears. Select **Done** to restart the TV, and start again with the first step above.

 Proceed with the conversion of recorded programs in **System > Update Recorded Programmes**.

5. Select **Start**. The Evolution Kit then converts the recorded programs that were already converted by the recording USB device so that they are properly played on the TV.

 Do not turn the TV off or unplug the power cable of the TV during this conversion.

 Do not disconnect the USB recording device during this conversion.

6. When complete, select **Done**.

# Registering the TV as a DivX-Certified Device (Watching Paid DivX Movies)

**System > DivX® Video On Demand** [Try Now](#)

Viewing DivX® DRM-protected DivX movies on the TV first requires registration of the TV as a DivX-certified device.

-  DRM ("Digital rights management") Digital Rights Management is a digital security measure designed to protect copyright.
  -  You can watch personally-created and free DivX content without registering the TV.
  -  Visit the DivX website (<http://www.divx.com>) and log into your user account before registering the TV as a DivX-certified device. If you do not have an account, please create one.
1. Select **System > DivX® Video On Demand**. A window with a registration code appears on the screen.
  2. Visit the DivX website on a computer and click [Register Your Device] under [Support] from the top menu.
  3. Enter the registration code shown on the TV's screen in the [Enter your registration code] field.
  4. Enter the TV's name in the [Name your device] field and then select [NEXT].
  5. Click [DOWNLOAD] and save the [device\_name.divx] file.
  6. Transfer the [device\_name.divx] file from the computer onto a USB device and then plug the USB device into the TV.
  7. Play the [device\_name.divx] file on the TV to register the TV as a DivX-certified device.

## Restoring the TV to the Factory Settings

[Support](#) > [Self Diagnosis](#) > [Reset](#) [Try Now](#)

This option restores all TV settings (excluding the Internet) to the factory defaults.

1. Select [Support](#) > [Self Diagnosis](#) > [Reset](#). The Security PIN entry window appears on the screen.
2. Enter the Security PIN and then select [Yes](#). All settings are then reset. The TV turns off and on again automatically, and then displays the [Setup](#) screen.

 For more information on Setup, refer to the user manual that came with the TV.

## Turning the TV into a Display Model (for retail stores)

[Support](#) > [Use Mode](#) [Try Now](#)

Select [Support](#) > [Use Mode](#) > [Store Demo](#). This turns the TV into a display model for use in a retail environment.

 For all other uses, select [Home Use](#).

 [Store Demo](#) should be used in retail environments only. With [Store Demo](#), certain functions are disabled and the TV automatically resets itself after a certain amount of time.

# Getting Support

The TV has several built-in systems designed for user and TV system support.

## Support through Remote Management

[Support](#) > [Remote Management](#) [Try Now](#)

If you need assistance with your TV, you can use this feature to let Samsung Electronics diagnose your TV remotely. You will need to read and agree to the service agreement before using this feature. A Samsung Electronics technician will then diagnose, repair, and update your TV remotely.

 This option requires an Internet connection.

## What Does Remote Service Do?

Samsung Remote Support service offers you one-on-one support with a Samsung Technician who can remotely.

- **Diagnose** your TV
- **Adjust the TV settings** for you
- **Perform a factory reset** your TV
- Install recommended **firmware updates**

## How Does it Work?

Having a Samsung Tech remotely service your TV is easy.



Call the Samsung Contact Centre and ask for remote support.



Open the menu on your TV and go to the Support section.



Select Remote Management, and then read and agree to the service agreements. When the PIN screen appears, provide the PIN number to the agent.



The agent accesses your TV.

## Finding the Information You Need for Service

[Support](#) > [Contact Samsung](#) [Try Now](#)

Use this option to find the support service website's address and contact number, your TV's model number, your TV's software version, the Smart Hub info, and other information you need to receive the service support.

## There is a problem with the screen

### Testing the Picture

[Support](#) > [Self Diagnosis](#) > [Picture Test](#) [Try Now](#)

Before you review the list of problems and solutions below, run the Picture Test to determine if the problem is caused by the TV. The Picture Test displays a high definition picture you can examine for flaws or faults. If the test picture does not appear or there is noise or distortion, the TV may have a problem. Contact Samsung's Call Centre for assistance. If the test picture is displayed properly, there may be a problem with an external device. Please check the connections. If the problem persists, check the signal strength or refer to the external device's user manual.

-  If the test picture does not appear or there is noise or distortion, the TV may have a problem. Contact Samsung's Call Centre for assistance.
-  If the test picture is displayed properly, there may be a problem with the external device. Please check the connections. If the problem persists, check the signal strength or refer to the external device's user manual.

| The Problem                         | Try this!  |
|-------------------------------------|--|
| Flickering and Dimming              | <p>If your Samsung Television is flickering or dimming sporadically, you may need to disable some of the energy efficiency features. Disable <a href="#">Energy Saving (System &gt; Eco Solution &gt; Energy Saving)</a> or <a href="#">Eco Sensor (System &gt; Eco Solution &gt; Eco Sensor)</a>.</p> <p> Availability depends on the specific model and area.</p>   |
| Component Connections/Screen Colour | <p>If the colour on your Samsung television screen is not correct or the black and white colours are off, run <a href="#">Picture Test (Support &gt; Self Diagnosis &gt; Picture Test)</a>. If the test results indicate that the problem is not caused by the TV, do the following:</p> <ul style="list-style-type: none"> <li>• Confirm that the TV's video input connectors are connected to the correct external device video output connectors.</li> <li>• Check the other connections as well. If the TV is connected to an external device via a component cable, confirm that the Pb, Pr, and Y jacks are plugged into their proper connectors.</li> </ul> |
| Screen Brightness                   | <p>If the colours on your Samsung TV are correct but just a little too dark or bright, try adjusting the following settings first.</p> <ul style="list-style-type: none"> <li>• Go to the <a href="#">Picture</a> menu and adjust the <a href="#">Contrast</a>, <a href="#">Brightness</a>, <a href="#">Sharpness</a>, <a href="#">Colour</a>, and <a href="#">Tint (G/R)</a> settings.</li> </ul>   |
| Motion Plus/Blur                    | <p>If you notice ghosting or blurring on the screen, use the <a href="#">Motion Plus</a> option (<a href="#">Picture &gt; Picture Options &gt; Motion Plus</a>) to resolve the issue.</p>  |
| Unwanted Powering Off               | <p>If your Samsung TV appears to turn off by itself, try disabling some of the TV's energy efficiency features. See if <a href="#">Sleep Timer (System &gt; Time &gt; Sleep Timer)</a> has been enabled. The <a href="#">Sleep Timer</a> automatically turns the TV off after a specified period of time. If the Sleep Timer has not been enabled, see if <a href="#">No Signal Power Off (System &gt; Eco Solution &gt; No Signal Power Off)</a> or <a href="#">Auto Power Off (System &gt; Eco Solution &gt; Auto Power Off)</a> has been enabled and disable them.</p>  |
| Problems Powering On                | <p>When the TV is turned on, the remote control receiver flashes 5 times before the screen turns on.</p> <p>If you are having problems powering on your Samsung television, there are a number of things to check before calling the service department. Confirm that the TV's power cord is connected correctly at both ends and that the remote control is operating normally. Make sure that the antenna cable or cable TV cable is firmly connected. If you have a cable box confirm that it is plugged in and turned on.</p>  |
| Unable to find a Channel            | <p>Launch <a href="#">Setup (System &gt; Setup)</a> or <a href="#">Auto Tuning (Broadcasting &gt; Auto Tuning)</a>. If your TV is not connected to a cable box, run <a href="#">Setup (System &gt; Setup)</a> or <a href="#">Auto Tuning (Broadcasting &gt; Auto Tuning)</a>.</p>  |

| The Problem  | Try this!   |
|--|---|
| <p>The TV image does not look as good as it did in the store.</p>              | <p>Store displays are all tuned to digital, HD (high definition) channels. If you have an analogue cable/set top box, upgrade to a digital set top box. Use HDMI or Component cables to deliver HD (high definition) picture quality. Many HD channels are upscaled from SD (Standard Definition) content. Look for a channel that is broadcasting true HD content.</p> <ul style="list-style-type: none"> <li>• Cable Subscribers: Try HD channels from the channel lineup.</li> <li>• Terrestrial/Cable Aerial Connection: Try HD channels after running the Auto Tuning function.</li> </ul> <p>Adjust the cable box's video output resolution to 1080i or 720p.</p> |
| <p>The picture is distorted.</p>   | <p>The compression of video content may cause picture distortions, especially in fast moving pictures from sports programmes and action movies. A weak or bad quality signal can cause picture distortions. This is not an issue with the TV. Mobile phones used close to the TV (within 1 m) may cause noise in analogue and digital channels.</p>   |
| <p>The colour is wrong or missing.</p>   | <p>If you're using a Component connection, make sure that the Component cables are connected to the correct jacks. Incorrect or loose connections may cause colour problems or a blank screen.</p>  |
| <p>The colour is poor or the picture is not bright enough.</p>                 | <p>Go to the <a href="#">Picture</a> menu and then adjust the <a href="#">Picture Mode</a>, <a href="#">Brightness</a>, <a href="#">Sharpness</a>, and <a href="#">Colour</a> settings. See if <a href="#">Energy Saving (System &gt; Eco Sensor &gt; Energy Saving)</a> has been enabled. Try resetting the picture. (<a href="#">Picture &gt; Reset Picture</a>)</p>  |
| <p>There is a dotted line on the edge of the screen.</p>                       | <p>If the <a href="#">Picture Size</a> has been set to <a href="#">Screen Fit</a>, change the setting to <a href="#">16:9</a>. Change the cable box resolution.</p>   |
| <p>The picture is black and white.</p>   | <p>If you are using AV composite input, connect the video cable (yellow) to the TV's green component jack.</p>  |
| <p>The colour is wrong or missing.</p>   | <p>If you are using a Component connection, make sure that the Component cables are connected to the correct jacks. Incorrect or loose connections may cause colour problems or a blank screen.</p>   |
| <p>When changing channels, the picture freezes or is distorted or delayed.</p> | <p>If the TV is connected to a cable box, try to reset the box. (Disconnect and then reconnect the AC cord and wait until the cable box reboots. It may take up to 20 minutes.) Set the output resolution of the cable box to 1080i or 720p.</p>  |

# I can't hear the sound clearly

## Testing the Sound

[Support](#) > [Self Diagnosis](#) > [Sound Test](#) Try Now

Before you review the list of problems and solutions below, make sure that the **Speaker Select** menu item is set to **TV Speaker**, and then listen to the speakers again. If the TV still does not play audio, run the Sound Test. The **Sound Test** uses a built-in melody to check for sound problems. If the TV does not play sound during the **Sound Test**, or the sound is distorted, there may be a problem with the TV. Contact Samsung's Call Centre for assistance. If the TV plays the Sound Test melody without distortion, there may be a problem with an external device. Please check the connections. If the problem persists, refer to the external device's user manual.

-  If you can't hear the melody or there is a problem, make sure [Sound](#) > [Speaker Settings](#) > [TV Sound Output](#) is set to **TV Speaker** and then try again. If the problem persists, there may be a problem with the TV. Contact Samsung's Call Centre for assistance.
-  If the melody is played, there may be a problem with the external device. Please check the connections. If the problem persists, refer to the external device's user manual.

| The Problem  | Try this!  |
|--|--|
| There is no sound or the sound is too low at maximum volume. | Check the volume control of the device (cable box, DVD, Blu-ray, etc.) connected to your TV.   |
| The picture is good but there is no sound.                   | Set <a href="#">Sound</a> > <a href="#">Speaker Settings</a> > <a href="#">TV Sound Output</a> to <b>TV Speaker</b> .<br>If you are using an external device, check the device's audio output option. (For example, you may need to change your cable box's audio option to HDMI if the box connected to your TV is using an HDMI cable.)<br>To listen to the computer sound, connect the external speaker to the computer's audio output connector.<br>If your TV has a headphone jack, make sure there is nothing plugged into it.<br>Reboot the connected device by disconnecting and then reconnecting the device's power cable. |
| The speakers are making an odd sound.                        | Make sure that the audio cable is connected to the correct audio output connector on the external device.<br>For antenna or cable connections, check the signal information. A low signal level may cause sound distortions.<br>Run <a href="#">Sound Test</a> ( <a href="#">Support</a> > <a href="#">Self Diagnosis</a> > <a href="#">Sound Test</a> ).  |

# I can't see 3D images clearly

 Availability depends on the specific model and area.

## Testing 3D Picture Quality

### Support > Self Diagnosis > 3D Picture Test

 If you have not paired your 3D glasses with the TV, pair them first. To test 3D picture quality, the TV and the 3D glasses must have been paired.

Put on the 3D glasses, navigate to [Support](#) > [Self Diagnosis](#) and select [3D Picture Test](#). The 3D Picture Test displays a high definition picture to examine the 3D screen for flaws or faults. If the test fails to identify a problem, there may be a problem with an external device or the signal strength.

 If the test picture does not appear or there is noise or distortion, the TV may have a problem. Contact Samsung's Call Centre for assistance.

 If the test picture is displayed properly, there may be a problem with the external device. Please check the connections. If the problem persists, check the signal strength or refer to the external device's user manual.

| The Problem                               | Try this!  |
|---|--|
| The 3D glasses are not working correctly. | Make sure the glasses are powered on.<br>The 3D feature may not work properly if there is another 3D product or an electronic device running nearby.<br>If there is a problem, keep other electronic devices as far away as possible from the 3D Active Glasses. |
| I can't see 3D images clearly.            | The ideal viewing distance is three times or more the height of the screen.<br>We also recommend watching 3D content with your eyes level with the screen.   |
| The batteries in the 3D glasses are flat. | Turn off the 3D glasses when they are not in use. If you leave the 3D glasses on, the battery lifespan is shortened.   |

## There is a problem with the broadcast

| The Problem                                  | Try this!  |
|--|--|
| The TV is not receiving all channels.        | If your TV is not connected to a cable box: <ul style="list-style-type: none"><li>• Confirm that the coaxial cable is securely connected to the TV.</li><li>• If you are using an antenna, verify it is positioned correctly and the all the connections are secure.</li><li>• Run Setup (<a href="#">System &gt; Setup</a>) or <a href="#">Auto Tuning (Broadcasting &gt; Auto Tuning)</a>.</li></ul> |
| There are no captions with digital channels. | Go to <a href="#">Subtitle (System &gt; Accessibility &gt; Subtitle)</a> and change the <a href="#">Subtitle Mode</a> . Some channels may not have caption data.   |
| The picture is distorted.                    | The compression of the video content may cause picture distortions. This is especially true with fast moving pictures from sports programmes and action movies.<br>A weak signal can cause picture distortions. This is not a problem with the TV.   |

## The computer won't connect

| The Problem                               | Try this!   |
|---|---|
| The "Mode Not Supported" message appears. | Set your PC's output resolution so it matches a resolution supported by the TV.   |
| The video is OK but there is no audio.    | If you are using an HDMI connection, check the audio output setting on your PC. If you are using a DVI to HDMI cable, a separate audio cable is required. |

## I can't connect to the Internet

| The Problem                                       | Try this!  |
|---|--|
| The wireless network connection failed.           | Make sure the TV is connected to a wireless IP router.   |
| The software update over the Internet has failed. | Check the network connection status.<br>If the TV is not connected to a network, connect to a network.<br>The upgrade stops if you already have the latest software version. |

# Data Service

 Availability depends on the specific model and area.

| The Problem   | Try this!   |
|---|---|
| <p>Why am I getting on-screen messages when I haven't selected the Data Service option?</p> | <p>If <b>Auto Run Data Service</b> is set to <b>On</b>, messages will automatically appear on the screen when you watch a broadcast that supports the Data Service. If the broadcast doesn't support the Data Service, no messages will appear on the screen.</p> <p>If you do not wish to receive Data Service messages, disable <b>Auto Run Data Service</b>.</p>   |
| <p>How do I hide Data Service messages?</p>   | <p>Press <b>EXIT</b> button to hide the messages. If you do not wish to receive Data Service messages, disable <b>Auto Run Data Service</b>.</p>  |
| <p>How do I use the Data Service?</p>   | <p>Enabling the Auto Run Data Service option automatically displays messages on the screen whenever you watch a broadcast that supports the Data Service. You can press the corresponding buttons shown on the screen to access additional features and functions offered by that broadcast.</p>  |
| <p>What is an interactive service and how does it work?</p>                                 | <p>Interactive services include viewer surveys, quizzes, ticket requests, product purchases, and other interactions between the viewer and the TV station. Generally, you will need to set up an account with the broadcaster and log in to the account in order to enjoy the interactive services they offer. Note that interactive services are only available when your TV is connected to the Internet. In addition, T-Commerce requires that you have a certificate.</p> <p>Copy your certificate from the computer to a USB device and connect that device to the TV. (Interactive services are not being offered yet. The actual service launch date varies depending on the broadcaster.)</p> |
| <p>A message displays "Receiving" but no change happens.</p>                                | <p>This indicates an error has occurred while receiving data. An execution error message will also appear on the screen. If this happens, try again.</p>  |
| <p>Nothing appears on the screen after the Data Service is launched.</p>                    | <p>The Data Service may be initializing or the signal may have been severed by the broadcaster.</p>   |

# The Schedule Recording/Timeshift function isn't working

| The Problem  | Try this!   |
|--|---|
| <p>The TV cannot recognise the USB device or the <a href="#">Format Device</a>, <a href="#">Check Device</a> and <a href="#">Device Performance Test</a> functions fail.</p> | <p>Refer to the USB device's manual and see if data can be stored on it.<br/>Check if the USB device is in a locked state.<br/>Check if the USB device was formatted when it was connected to a computer. Formatting a USB device after connecting it to the TV may result in a formatting failure. If <a href="#">Device Performance Test</a> or <a href="#">Format Device</a> has failed, there may be a problem with the USB device or its specifications. Try using a different USB device.</p> |
| <p>There is a message saying I need to format the USB Drive.</p>   | <p>Check if the USB device is in a locked state.<br/>Use the USB recovery function to recover the USB device.</p>   |
| <p><a href="#">Schedule Recording</a> cannot be used.</p>  | <p>Check if there is a USB device connected to the TV.<br/>Check if the channel is a digital channel that can be recorded. Recording will automatically stop if the signal becomes too weak. The Timeshift function will not work if there isn't enough storage space on the USB device.</p>  |
| <p>I get a performance test failure message and then <a href="#">Schedule Recording</a> and the Timeshift operation stops working.</p>                                       | <p>This problem can occur when using a low-performance USB Drive that does not support recording. A USB hard drive with a speed of 5,400rpm or above is recommended. A USB memory stick is not supported.</p>   |

# Anynet+ (HDMI-CEC) isn't working

| The Problem   | Try this!  |
|---|--|
| Anynet+ does not work.  | <p>Confirm that the device is an Anynet+ device. The Anynet+ system supports Anynet+ devices only.</p> <p>Check if the power cord of the Anynet+ device is properly connected.</p> <p>Check the cable connections of the Anynet+ device.</p> <p>Go to <b>System</b> and see if <b>Anynet+ (HDMI-CEC)</b> has been set to <b>On</b>.</p> <p>Check whether the TV remote control is in TV mode.</p> <p>Check whether the remote control is Anynet+ compatible.</p> <p>Anynet+ may not function when certain functions are operational. (Channel Search, Smart Hub, set up, etc.)</p> <p>If you have disconnected and then reconnected the HDMI cable, scan for devices again or turn your TV off and on.</p> |
| I want to start Anynet+.  | <p>Check if the Anynet+ device is properly connected to the TV and then navigate to the <b>System</b> menu to see if <b>Anynet+ (HDMI-CEC)</b> is set to <b>On</b>.</p> <p>Once verified, press the <b>KEYPAD</b> button to display the virtual remote control on the screen then select <b>TOOLS</b> button or please used <b>TOOLS</b> key on the Remote. A list appears. Select <b>Anynet+ (HDMI-CEC)</b> from the list and then a device.</p>  |
| I want to exit Anynet+.   | <p>Select <b>View TV</b> from the Anynet+ menu.</p> <p>Select a non-Anynet+ device from the <b>Source</b> list.</p>  |
| The message "Connecting to Anynet+ device..." or "Disconnecting from Anynet+ device" appears on the screen. | <p>You cannot use the remote control when you are configuring Anynet+ or switching to a viewing mode. Use the remote control after the TV has completed the Anynet+ configuration or has switched to a viewing mode.</p>   |
| The Anynet+ device won't play.  | <p>You cannot use the play function when <b>Setup</b> is in progress.</p>  |
| The connected device is not displayed.  | <p>Check whether the device supports Anynet+.</p> <p>Check whether the HDMI cable is properly connected.</p> <p>Go to <b>System</b> and see if <b>Anynet+ (HDMI-CEC)</b> has been set to <b>On</b>.</p> <p>Scan for Anynet+ devices again.</p> <p>Anynet+ devices must be connected to the TV using an HDMI cable. Make sure the device is connected to your TV with an HDMI cable. Some HDMI cables may not support Anynet+.</p> <p>If the connection is terminated because there has been a power failure or the HDMI cable has been disconnected, please scan for the device again.</p>   |
| The TV audio is not being played through the receiver.  | <p>Connect an optical cable to the TV and the receiver.</p> <p>ARC enables digital sound to be outputted via the HDMI (ARC) port.</p> <p>However, ARC is only available when the TV is connected to an audio receiver that supports ARC.</p>   |

## I am having trouble launching/using apps

| The Problem  | Try this!   |
|--|---|
| I launched an app, but it's in English. How can I change the language? | Languages supported by the app may be different from the user interface language. The ability to change the language depends on the service provider. |
| My application is not working.   | Check with the service provider.<br>Refer to the help section on the application service provider's website.  |

## My file won't play

| The Problem                 | Try this!   |
|-----------------------------|---|
| Some files can't be played. | This problem may occur with high-bitrate files. Most files can be played back, but you might experience problems with high-bitrate files. |

## I want to reset the TV

| Reset               | Path  | Description   |
|---------------------|---|---|
| Reset Settings      | <a href="#">Support</a> > <a href="#">Self Diagnosis</a><br>> <a href="#">Reset</a> | Reset <a href="#">Picture</a> , <a href="#">Sound</a> , <a href="#">Channel</a> , <a href="#">Smart Hub</a> , and all other settings except for the network settings to their factory default settings. |
| Resetting Smart Hub | <a href="#">Smart Hub</a> > <a href="#">Reset Smart Hub</a>                         | Reset all saved information relating to Samsung accounts and linked service accounts, as well as Smart Hub service agreements and applications.   |

## Other Issues

| The Problem   | Try this!   |
|---|---|
| The TV is hot.  | Watching TV for an extended period of time causes the panel to generate heat. The heat from the panel is dissipated through internal vents running along the top of the TV. The bottom, however, may feel hot to the touch after extended use. Children watching TV need constant adult supervision to prevent them from touching the TV. This heat, however, is not a defect and does not affect the TV's functionality. |
| The picture won't display in full screen.   | HD channels will have black bars on either side of the screen when displaying upscaled SD (4:3) content.<br>Black bars will appear at the top and bottom of the screen when you watch movies that have aspect ratios different from your TV.<br>Adjust the picture size options on your external device or set the TV to full screen.   |
| The "Mode Not Supported" message appears.   | The output resolution of the attached device is not supported by the TV. Check the supported resolutions of the TV and adjust the external device's output resolution accordingly.  |
| The Subtitle item in the TV menu is grayed out.                                   | You cannot select the <b>Subtitle</b> menu if you have selected a source connected to the TV via HDMI or Component connections. To view subtitle, turn on the external device's subtitle function.  |
| The TV smells of plastic.   | This smell is normal and will dissipate over time.  |
| The <b>Signal Information</b> option under <b>Self Diagnosis</b> isn't activated. | Verify that the current channel is a digital channel.<br>The <b>Signal Information</b> is only available for digital channels.  |
| The TV is tilted to the side.   | Remove the base stand from the TV and reassemble it.  |
| The <b>Broadcasting</b> option has been deactivated.                              | <b>Broadcasting</b> is only available when the <b>Source</b> is set to <b>TV</b> .<br>The <b>Broadcasting</b> menu cannot be accessed while watching TV using a cable box.<br>Certain <b>Broadcasting</b> menus cannot be accessed while recording or while the TimeShift operation is in progress.   |
| The settings are lost after 30 minutes or every time the TV is turned off.        | If the <b>Use Mode</b> is set to <b>Store Demo</b> , the TV's audio and video settings are automatically reset every 30 minutes.<br>Change the <b>Use Mode</b> ( <b>Support &gt; Use Mode</b> ) to <b>Home Use</b> .  |
| There is an intermittent loss of audio or video.                                  | Check the cable connections and reconnect them.<br>Loss of audio or video can be caused by using overly rigid or thick cables. Make sure the cables are flexible enough for long term use. If you are mounting the TV to a wall, we recommend using cables with 90-degree connectors.   |
| There are small particles on the TV's bezel.                                      | This is part of the product's design and is not a defect.   |
| The PIP menu is not available.  | <b>PIP</b> functionality is only available when you are using an HDMI or Component source.  |

| The Problem  | Try this!  |
|--|--|
| A POP (TV's internal banner ad) appears on the screen. | Change the <a href="#">Use Mode</a> ( <a href="#">Support &gt; Use Mode</a> ) to <a href="#">Home Use</a> .  |
| The TV is making a popping noise.                      | The expansion and contraction of the TV's outer casing may cause a popping noise. This does not indicate a product malfunction. The TV is safe to use.   |
| The TV is making a humming noise.                      | <p>Your TV utilises high-speed switching circuits and high levels of electrical current. Depending on the TV's brightness level, the TV may seem slightly noisier than a conventional TV.</p> <p>Your TV has undergone strict quality control procedures that meet our demanding performance and reliability requirements.</p> <p>Some noise coming from the TV is considered normal and is not an acceptable cause for an exchange or refund.</p> |

# Before Using the Recording and Timeshift Functions

 Availability depends on the specific model and area.

## Before Using the Recording and Schedule Recording Functions

- To set up a Schedule Recording, you must first set the TV's clock. Set the **Clock** (**System** > **Time** > **Clock**).
- Recordings are DRM-protected and therefore cannot be played back on a computer or on a different TV. In addition, these files cannot be played back on your TV if its video circuit has been replaced.
- A USB hard drive with a speed of 5,400rpm or above is recommended. However, RAID-type USB hard drives are not supported.
- USB memory sticks are not supported.
- The total recording capacity may vary depending on the amount of available hard drive space and the recording quality level.
- **Schedule Recording** requires at least 100MB of free space on the USB storage device. Recording will stop if the available storage space falls below 50MB while recording is in progress.
- If the available storage space falls below 500MB while both the Schedule Recording and Timeshift functions are in progress, only the recording will stop.
- The maximum recording time is 360 minutes.
- A video is played according to the TV settings.
- If the input signal is changed while recording is in progress, the screen will go blank until the change is made. In this case, recording will resume, but **●** will not be available.
- **Device Performance Test** must be performed on the USB storage device connected to the TV before a recording can be made. To perform the **Device Performance Test**, select **USB Drive** in the **MULTIMEDIA** panel and then select the recording device. When you make a recording on the **Guide** or Programme Info screen, if the USB storage device has failed in the **Device Performance Test**, the **Format Device** and **Device Performance Test** are performed again.
- When using the Record or Schedule Recording function, the actual recording may start a second or two later than the specified time.
- If the Schedule Recording function is operating while a recording is being made on an HDMI-CEC external device, the priority is given to the Schedule Recording.
- Connecting a recording device to the TV automatically deletes abnormally saved recording files.
- If the **Off Timer** or **Auto Power Off** has been set, the TV will override these settings, continue to record, and turn off after the recording has ended.

## Before the Using Timeshift Function

- A USB hard drive with a speed of 5,400rpm or above is recommended. However, RAID-type USB hard drives are not supported.
- USB memory sticks or flash drives are not supported.
- The total recording capacity may vary depending on the amount of available hard drive space and the recording quality level.
- If the available storage space falls below 500MB while both the Schedule Recording and Timeshift functions are in progress, only the recording will stop.
- The maximum amount of time available for the Timeshift function is 90 minutes.
- The Timeshift function is not available for locked channels.
- A time-shifted video is played according to the TV settings.
- Before the Timeshift function can be used, the **Device Performance Test** must be performed on the USB storage device connected to the TV. To perform the **Device Performance Test**, select **USB Drive** in the **MULTIMEDIA** panel and then select the recording device.
- The Timeshift function may be terminated automatically once it reaches its maximum capacity.
- The Timeshift function requires at least 1.5GB of free space available on the USB storage device.
- Launching an app, switching to an analogue channel, or changing the TV to a mode that does not support the Timeshift function automatically terminates the Timeshift function. The Timeshift operation will resume if the TV is changed back to a digital channel again.

# S-Recommendation Disclaimer

 Availability depends on the specific model and area.

## S Recommendation with Voice Interaction

### Recommendation given to common speech commands

Voice Interaction limited to the official language of the country of purchase. Performance may vary based on content availability, clarity and volume of your voice, and ambient noise levels. Strong regional accents may not be recognised.

Certain Samsung Smart TV features may not be available without express consent to the collection and use of personal information.

Certain features within S Recommendation require internet access and may not be available based on service provider, language, dialect and region.

Visit [www.samsung.com](http://www.samsung.com) for more information about service operator compatibility.

Actual remote control may differ from image shown.

## S Recommendation

### Content recommendations to fit your TV viewing preferences

Certain Samsung Smart TV features may not be available without express consent to the collection and use of personal information.

Certain features within S Recommendation require internet access and may not be available based on service provider, language, dialect and region.

Visit [www.samsung.com](http://www.samsung.com) for more information about service operator compatibility.

Actual remote control may differ from image shown.

# Before Using 3D Viewing Mode

 Availability depends on the specific model and area.

## 3D Precautions

### **Warning**

- In 3D viewing mode, the screen may flicker under florescent lighting (50Hz ~ 60Hz) or three-wave lighting.
  -  If this occurs, turn off the lighting or adjust it to a low level.
- When you switch the picture mode from 3D view, the 3D view mode turns off, and the 3D glasses no longer provide a 3D view.
  -  When you turn off 3D mode, the 3D glasses also turn off in a few moments.
- If you are watching TV with 3D glasses and you lie on your side, the picture may look darker or may not be visible.
- If the 3D glasses are defective or damaged, they cannot be repaired and need to be exchanged for a new pair. The repair service is free of charge within the warranty period. Note that the warranty does not cover damage caused by the user.
- The actual 3D effect may be experienced differently depending on the viewer. The 3D effect may not be experienced by persons who has a large difference of vision between the left and right eyes.
- In 3D viewing mode, watch TV within the recommended distance.
  -  The 3D functionality of the glasses may not work properly if you move out of the recommended range for about 3 seconds or more.
  -  If you stay outside the recommended range, the 3D glasses lose wireless communications with the TV. If this occurs, the 3D display turns off and, a few seconds later the glasses turn off.
- The 3D glasses may not work properly if there are any nearby active 3D devices or electronic or wireless communication devices (for example, a device that uses the 2.4GHz frequency range such as a microwave or AP). If this occurs, move the devices away from the 3D glasses.
- The Samsung Multi View 3D Glasses may not work properly near metal objects or near an electromagnetic field. If this occurs, move the metal objects or the electromagnetic device away from the 3D glasses.
- The vividness of the image may degraded if you watch a 3D movie in a location exposed to direct sunlight or illumination.
- The temples of the 3D glasses do not fold. Do not attempt to fold the temples. You can damage the 3D glasses.

- When watching 3D content for an extended period of time without averting your eyes, the 3D glasses may turn off automatically (applicable to the SSG-3570 only).
- Take off the 3D glasses and put them on again if they do not work in 3D viewing mode first (applicable to the SSG-3570 only).

**⚠ Caution**

**3D Health and Safety Information Users are required to read the following information before using 3D.**

- A supervising adult should check on any children watching 3D TV regularly. Children experiencing eye fatigue, headaches, dizziness, and/or nausea while viewing 3D TV should stop watching immediately.
- Do not use the 3D glasses for any purpose other than their intended purpose. Do not use them as general eyeglasses, sunglasses, or protective goggles.
- Some users may feel dizzy, nauseous, or experience headaches in the 3D or Samsung Multi View function. If you experience any of these symptoms, stop watching the 3D item, remove the 3D glasses, and rest.
- An extended period of watching TV in 3D viewing mode may cause eye fatigue. In this case, stop watching 3D immediately, take off the 3D glasses, and allow your eyes to rest.
- Do not use the 3D function or 3D glasses while walking or moving around. Using 3D mode or wearing 3D glasses while moving around may result in injury due to walking into objects, tripping and/or falling.
- Wearing the 3D glasses and lying on your side while watching TV may damage the temples of the 3D glasses.
- The temples of the 3D glasses are unfolded. This may damage the 3D glasses.
- Because the 3D glasses react to acceleration, repeatedly shaking the 3D glasses may consume the battery faster than normal (applicable to the SSG-3570 only).

## Safety Precautions

The following information is designed to ensure the user's safety and prevent property damage. Read the information carefully.

- Do not expose the product to direct sunlight or a hot or humid environment. Failure to do so may result in fire or a product malfunction.
- Do not apply force to the lenses of the 3D glasses. Do not drop or bend the product. This may result in a product malfunction.
- Keep the 3D glasses and accessories out of the reach of children so that they do not swallow them. If they swallow them, consult a doctor immediately.
- Do not spray water or detergent directly onto the product to clean it. This may result in fire, electric shock, damage to the exterior, and/or the removal of the markings.
- Do not apply chemicals containing alcohol, solvent, or surfactant such as wax, benzene, thinner, pesticide, air freshener, lubricant, or cleaner to the product. These chemicals may cause the product's exterior to become discoloured or cracked, or labels or instructions to be removed. Use only a soft cloth made from superfine fibers or cotton flannels for cleaning the product as the surface or the lenses can easily crack. Because the product is easily scratched by a foreign substance, make sure to dust off the cloth before using it.
- Do not sleep while wearing the 3D glasses. Wearing the 3D glasses while sleeping may damage them.
- Do not disassemble, repair, or modify the 3D glasses yourself. Do not use a product that is damaged.
- Take care that you do not injure your eyes with the edges of the frame of the 3D glasses when wearing them.
- Put the 3D glasses on and take them off with both hands.
- Use only approved batteries, and make sure to insert the batteries in the correct polarities. If the batteries are inserted in the wrong polarities, the batteries may explode or leak internally, which may result in fire, injury, or contaminate the environment (applicable to the SSG-5100 only).
- Swallowing the cylindrical (button type) battery can cause serious damage to your internal organs. If this happens, contact a doctor immediately. (applicable to the SSG-5100 only)
- Keep old batteries out of the reach of children to prevent children from swallowing them. If they swallow them, consult a doctor immediately (applicable to the SSG-5100 only).

## Supported Resolutions for each 3D Mode

These specifications apply to the 16:9 display ratio only.

### HDMI

- 3D Mode:  (L/R),  (T/B)

| Resolution   | Frequency (Hz)                                 |
|--------------|--|
| 1280 x 720p  | 50 / 59.94 / 60                                |
| 1920 x 1080i | 50 / 59.94 / 60                                |
| 1920 x 1080p | 23.98 / 24 / 25 / 29.97 / 30 / 50 / 59.94 / 60 |
| 3840 x 2160p | 24 / 25 / 30                                   |

- 3D Mode:  (Horizontal Line),  (Vertical Line),  (Pixel),  (Frame)

| Resolution   | Frequency (Hz)               |
|--------------|------------------------------|
| 1280 x 720p  | 50 / 59.94 / 60              |
| 1920 x 1080i | 50 / 59.94 / 60              |
| 1920 x 1080p | 23.98 / 24 / 25 / 29.97 / 30 |

## Component

| Resolution   | Frequency (Hz)                                 |
|--------------|--|
| 1280 x 720p  | 50 / 59.94 / 60                                |
| 1920 x 1080i | 50 / 59.94 / 60                                |
| 1920 x 1080p | 23.98 / 24 / 25 / 29.97 / 30 / 50 / 59.94 / 60 |

## Digital Channel

| Resolution   | Frequency (Hz)  |
|--------------|-----------------|
| 1280 x 720p  | 50 / 59.94 / 60 |
| 1920 x 1080i | 50 / 59.94 / 60 |
| 1920 x 1080p | 25              |

## Videos/Photos

Refer to the "Photo, Video, and Music File Limitations" section.

## Computer via HDMI Cable.

The optimal resolution for computers connected to the TV via an HDMI cable is 1920 x 1080. If you select another resolution, the TV may not display 3D images correctly and may not be able to display the computer video in full screen.

# Read Before Using Voice, Motion, or Face Recognition

 Availability depends on the specific model and area.

## Precautions for Voice, Motion and Face Recognition

### Face Recognition

- This product saves thumbnail images of users' faces for use during the Face Login.
- Logging into the Smart Hub via Face Recognition may be less secure than logging in using an ID and password.

### Using the TV Camera

- Under some circumstances and under certain legal conditions, the use/misuse of the TV camera may result in illegal actions. There may be obligations under local privacy laws regarding the protection of individuals concerning personal data and on the free movement of such data, and possibly other laws including criminal laws regulating camera surveillance both in the workplace and elsewhere.
- By using the TV camera, users agree that it will not be used (i) in locations where cameras are generally prohibited (such as bathrooms, locker rooms or changing rooms), (ii) in any manner that will result in an invasion of a person's privacy, or (iii) in violation of any applicable laws, regulations or statutes.

## Motion Control

- **Motion Control** uses the camera. For **Motion Control** to work, you must be within the camera's recognition range. The camera's recognition range varies depending on the ambient light level and other factors.
- Run the **Motion Control Environment Test** before using Motion Control to determine the camera's recognition range.
- You may experience physical fatigue when using **Motion Control** for extended periods

## Voice Control

- For the best Voice Control experience, we recommend that you use a Samsung Smart Control.
- Voice Control does not support signs such as the minus (-) symbol and special characters, neither a word nor sentence that contains numbers or signs. It may be not available for certain languages or dialects, or in some areas. It also differs in performance depending on the selected language, pronunciation, voice sound level, and ambient noise.
- Voice Text Input requires that you agree to any third-party app's voice privacy policy and that you provide Samsung with the your MAC address and other private information.
- Voice Text Input lets you enter text using voice commands instead of a mouse, keyboard, or remote control. This feature is particularly useful for searching, browsing the web, and using applications.
- You must agree to the following privacy notices before using Interactive Voice Control:
  - Voice Recognition Privacy Notice and Nuance Privacy Notice

# Requirements for Using Voice, Motion, or Face Recognition

## Requirements for Using Voice Recognition

- The voice recognition rate varies depending on the volume/tone, pronunciation, and ambient sound environment (TV sound and ambient noise).

## Requirements for Using Motion Recognition

- Before using motion recognition, make sure the TV's camera has been turned on.
- You should be located between 1.5m and 4m from the camera. The actual recognition range may vary depending on the camera angle and other factors.
- Motion Control relies on the TV camera and therefore will not function if the camera is pointed up or down. Adjust the camera's angle using the wheel on the back of the camera. Do not point the camera directly at the sun or any other light source or obstruct its view.
- For the camera to recognise movement, you have to stand out from the background.
- The appropriate ambient brightness is 50 to 500 lux. (100 Lux: Bathroom, 400 Lux: Living Room)
- Avoid direct sunlight when using **Motion Control**.
- Run the **Motion Control Environment Test** to assess the camera's recognition range before using Motion Control.

## Requirements for using Face Recognition

- You should be located between 1.5m and 4m from the camera. The actual recognition range may vary depending on the camera angle and other factors.
- The appropriate ambient brightness is 50 to 500 lux. (100 Lux: Bathroom, 400 Lux: Living Room)
- Face Recognition can recognise up to 5 different users at a time.
- The TV may have difficulty recognising twins and people with similar faces as two different individuals.
- Note the following when using Face Recognition:
  - Do not cover your face with a hat, a pair of sunglasses, or your hair.
  - Your entire face must be visible to the camera. Avoid shadows over your face. Shadows prevent the camera from recognising your face accurately.
  - Keep your expression as neutral as possible. In addition, keep your mouth closed and as neutral as possible.
  - When you log into your Samsung account, your facial expression must be the same as the facial expression you had when you registered. Facial expression you had during the registration process.

# Read Before Using SAMSUNG APPS

- Due to the product characteristics featured on the Samsung Smart Hub, as well as limitations in available content, certain features, applications, and services may not be available on all devices or in all territories. Some Smart Hub features may also require additional peripheral devices or membership fees. Visit <http://www.samsung.com> for more information on specific device information and content availability. Services and content availability are subject to change without prior notice.
- Samsung Electronics takes no legal responsibility whatsoever for any interruption of app services caused by the service provider for any reason.
- Application services may be provided in English only and available content may vary depending on the area.
- For more information about applications, visit the applicable service provider's website.
- An unstable Internet connection may cause delays or interruptions. In addition, applications may terminate automatically depending on the network environment. If this occurs, check your Internet connection and try again.
- Application services and updates may become unavailable.
- Application content is subject to change by the service provider without prior notice.
- Specific services may vary depending on the version of the application installed on the TV.
- An application's functionality may change in future versions of the application. If this occurs, run the application's tutorial or visit the service provider's website.
- Depending on the service provider's policies, certain applications may not support multitasking.

# Web Browser Restrictions

- Select **Web Browser**. The browsing screen may differ from the one on your computer.
- The web browser is not compatible with Java applications.
- You cannot download files. If you attempt to download a file, you will receive an error message instead.
- The web browser may not be able to access certain websites.
- Playing Flash videos may be restricted.
- E-commerce for online purchases is not supported.
- With websites that have scrollable windows, scrolling a window can result in corrupted characters.
- ActiveX is not supported.
- Certain options are not accessible in Link Browsing mode. (Switch to Pointer Browsing to activate those options.)
- Only a limited number of fonts are supported. Certain symbols and characters may not be displayed properly.
- The response to remote commands and the resulting on-screen display may be delayed while a webpage is loading.
- Loading a webpage may be delayed or suspended completely with certain operating systems.
- The copy and paste operations are not supported.
- When composing an email or a simple message, certain functions such as the font size and colour selection may not be available.
- There is a limit to the number of bookmarks and the size of the log file that can be saved.
- The number of windows that can be opened concurrently varies depending on the search conditions and the TV model.

- The web browsing speed will vary depending on the network environment.
- Playing embedded video automatically disables PIP. Video playback may not commence after PIP is disabled. In this case, you will have to reload the page.
- The web browser supports .mp3 audio files only.
- The web browser supports a specific file format for importing and exporting bookmarks. (Compatible Format: Netscape-bookmark file- 1)
- The folder tree information is not included when importing and exporting bookmarks.
- Exporting bookmarks to a USB device connected to the TV saves the bookmarks under a folder named "Samsung SmartTV Bookmark".
- If the **Clock (System > Time > Clock)** has not been set, the browsing history will not be saved.
- The browsing history is saved from latest to oldest, with the oldest entries being overwritten first.
- Depending on the types of video/audio codecs supported, it might not be possible to play certain video and audio files while playing Flash content.
- Video sources from PC-optimised streaming service providers may not play properly on our proprietary web browser.
- Using the on-screen QWERTY keyboard automatically disables PIP. (Except when entering a URL.)

## Photo, Video, and Music File Limitations

- The TV supports MSC (Mass Storage Class) USB devices only. MSC is a class designation for mass USB Drives. Types of MSC devices include external hard drives, flash card readers, and digital cameras. (USB hubs are not supported.) These kinds of devices must be connected directly to the TV's USB port. The TV may not be able to recognise the USB device or read the files on the device if it is connected to the TV via a USB extension cable. Do not disconnect the USB device while transferring files.
- When connecting an external hard drive, use the USB (HDD) port. We recommend that you use an external hard drive with its own power adapter.
- Certain digital cameras and audio devices may not be compatible with the TV.
- If there are multiple USB devices connected to the TV, the TV might not be able to recognise some or all the devices. USB devices that use high-power input (500mA or 5V) may not be supported.
- The TV supports the FAT, exFAT, and NTFS file systems.
- After sorting files in the Folder view mode, the TV can display up to 1000 files per folder. If the USB device contains more than 8,000 files and folders, however, some files and folders might not be accessible.
- The PTP (pier to pier) connection mode is available only for digital cameras. If you connect a smartphone or tablet to the TV using PTP mode, the TV will not recognise it.

## Storage Device File Transfers

| Storage device containing media content | Target device  |
|---|--|
| USB Device                              | DLNA Device, SugarSync, Dropbox, SkyDrive, Mobile Device |
| Camera                                  | DLNA Device  |
| DLNA Device                             | USB Device   |
| SugarSync, Dropbox, SkyDrive            | USB Device   |
| Mobile Device                           | USB Device   |

## Supported External Subtitles

 Certain files, depending on how they were encoded, may not play on the TV.

| Name                      | Format       |
|---------------------------|--------------|
| MPEG-4 Timed text         | .txt         |
| SAMI                      | .smi         |
| SubRip                    | .srt         |
| SubViewer                 | .sub         |
| Micro DVD                 | .sub or .txt |
| SubStation Alpha          | .ssa         |
| Advanced SubStation Alpha | .ass         |
| Powerdivx                 | .psb         |
| SMPTE-TT Text             | .xml         |

## Supported Internal Subtitles

 Certain files, depending on how they were encoded, may not play on the TV.

| Name                      | Container |
|---------------------------|-----------|
| Xsub                      | AVI       |
| SubStation Alpha          | MKV       |
| Advanced SubStation Alpha | MKV       |
| SubRip                    | MKV       |
| VobSub                    | MKV       |
| MPEG-4 Timed text         | MP4       |
| TTML in smooth streaming  | MP4       |
| SMPTE-TT TEXT             | MP4       |
| SMPTE-TT PNG              | MP4       |

## Supported Image Formats and Resolutions

 Certain files, depending on how they were encoded, may not play on the TV.

| File Extension  | Format | Resolution |
|-----------------|--------|------------|
| *.jpg<br>*.jpeg | JPEG   | 15360x8640 |
| *.png           | PNG    | 4096x4096  |
| *.bmp           | BMP    | 4096x4096  |
| *.mpo           | MPO    | 15360x8640 |

## Supported Music Formats and Codecs

 Certain files, depending on how they were encoded, may not play on the TV.

| File Extension          | Format | Codec               | Note   |
|-------------------------|--------|---------------------|--|
| *.mp3                   | MPEG   | MPEG1 Audio Layer 3 |  |
| *.m4a<br>*.mpa<br>*.aac | MPEG4  | AAC                 |  |
| *.flac                  | FLAC   | FLAC                | Supports up to 2 channels  |
| *.ogg                   | OGG    | Vorbis              | Supports up to 2 channels  |
| *.wma                   | WMA    | WMA                 | Supports up to 10 Pro 5.1 channels<br>WMA lossless audio is not supported<br>Supports up to the M2 profile |
| *.wav                   | wav    | wav                 |  |
| *.mid<br>*.midi         | midi   | midi                | Supports type 0 and type 1<br>"Seek" not supported<br>Available only on USB storage devices                |
| *.ape                   | ape    | ape                 | NonSmart not supported   |
| *.aif<br>*.aiff         | AIFF   | AIFF                |  |
| *.m4a                   | ALAC   | ALAC                |  |

## Supported Video Codecs

 Certain files, depending on how they were encoded, may not play on the TV.

 The following table is for 8 series.

| File Format   | Container | Video Codecs       | Resolution                              | Frame Rate (fps)             | Bitrate (Mbps)              | Audio Codec  |    |
|---|-----------|--------------------|---|------------------------------|-----------------------------|--|----|
| *.avi<br>*.mkv<br>*.asf<br>*.wmv<br>*.mp4<br>*.mov<br>*.3gp<br>*.vro<br>*.mpg<br>*.mpeg<br>*.ts<br>*.tp<br>*.trp<br>*.mov<br>*.flv<br>*.vob<br>*.svi<br>*.m2ts<br>*.mts<br>*.divx |           | H.264 BP/MP/HP     | 4096x2160                               | UHD : MAX 30<br>FHD : MAX 30 | 60                          | AC3<br>LPCM<br>ADPCM (IMA, MS)<br>AAC<br>HE-AAC<br>WMA<br>DD+<br>MPEG(MP3)<br>DTS (Core, LBR)<br>G.711 (A-Law, $\mu$ -Law) |    |
|   |           | HEVC(H.265)        |   | HD : MAX 60                  |                             |  |    |
|   |           |                    | Motion JPEG                             | 1920x1080                    | FHD : MAX 30<br>HD : MAX 60 |  | 30 |
|   |           | AVI<br>MKV         | Divx 3.11 / 4 / 5 / 6                   |                              |                             |  |    |
|   |           | ASF<br>MP4         | MPEG4 SP/ASP                            |                              |                             |  |    |
|   |           | 3GP<br>MOV         | Microsoft MPEG-4<br>v1, v2, v3          |                              |                             |  |    |
|   |           | FLV<br>VRO         | Window Media Video<br>v7(WMV1)、v8(WMV2) |                              |                             |  |    |
|   |           | VOB<br>PS          | Window Media Video<br>v9(VC1)           |                              |                             |  |    |
|   |           | TS<br>SVAF         | MPEG2                                   |                              |                             |  |    |
|   |           |                    | MPEG1                                   |                              |                             |  |    |
|   |           | VP6                |   |                              |                             |  |    |
|   |           | H 263 Sorrenson    |   |                              |                             |  |    |
|   |           | MVC                |   |                              | 60                          |  |    |
| *.webm  | WebM      | VP8                | 1920x1080                               | 6~30                         | 20                          | Vorbis   |    |
| *.rmvb  | RMVB      | RV8/9/10 (RV30/40) | 1920x1080                               | 6~30                         | 20                          | RealAudio 6  |    |

 The following table is for 5/6/7 series.

| File Format   | Container   | Video Codecs                          | Resolution | Frame Rate (fps)   | Bitrate (Mbps) | Audio Codec   |          |         |
|---|---|---------------------------------------|------------|--|----------------|---|----------|---------|
| *.avi<br>*.mkv<br>*.asf<br>*.wmv<br>*.mp4<br>*.mov<br>*.3gp<br>*.vro<br>*.mpg<br>*.mpeg<br>*.ts<br>*.tp<br>*.trp<br>*.mov<br>*.flv<br>*.vob<br>*.svi<br>*.m2ts<br>*.mts<br>*.divx | AVI<br>MKV<br>ASF<br>MP4<br>3GP<br>MOV<br>FLV<br>VRO<br>VOB<br>PS<br>TS<br>SVAF | H.264 BP / MP / HP                    | 4096x2160  | 4096X2160:<br>MAX 30<br>3840X2160:<br>MAX 30<br>FHD: MAX 30<br>HD : MAX 60 | 50             | AC3<br>LPCM<br>ADPCM(IMA, MS)<br>AAC<br>HE-AAC<br>WMA<br>DD+<br>MPEG(MP3)<br>DTS(Core, LBR)<br>G.711(A-Law, $\mu$ -Law) |          |         |
|   |   | HEVC(H.265)                           | 4096x2160  | 4096X2160:<br>MAX 50<br>3840X2160:<br>MAX 60<br>FHD: MAX 30<br>HD : MAX 60 | 50             |   |          |         |
|   |   | MVC                                   | 1920x1080  | FHD: MAX 30<br>HD : MAX 60   | 60             |   |          |         |
|   |   | DivX 3,11 / 4 / 5 / 6                 |            |  | 30             |   |          |         |
|   |   | MPEG4 SP/ASP                          |            |  |                |   |          |         |
|   |   | Window Media Video v9(VC1)            |            |  |                |   |          |         |
|   |   | MPEG2                                 |            |  |                |   |          |         |
|   |   | MPEG1                                 |            |  |                |   |          |         |
|   |   | Motion JPEG                           |            |  |                |   |          |         |
|   |   | Microsoft MPEG-4 v1, v2, v3           |            |  |                |   | 1280x720 | MAX: 30 |
|   |   | Window Media Video v7(WMV1) ,v8(WMV2) |            |  |                |   |          |         |
|   |   | H.263 Sorrenson                       |            |  |                |   |          |         |
|   |   | VP6                                   |            |  |                |   |          |         |
|   |   | *.webm                                | WebM       | VP8  | 1920x1080      |   | 6~30     | 20      |
| *.rmvb  | RMVB  | RV8/9/10 (RV30/40)                    | 1920x1080  | 6~30   | 20             | RealAudio 6   |          |         |

## Other Restrictions

- Codecs may not function properly if there is a problem with the content data.
- Video content does not play or does not play correctly if there is an error in the content or container.
- Sound or video may not work if they have standard bit rates/frame rates above the TV's compatibility ratings.
- If the Index Table is wrong, the Seek (Jump) function does not work.
- When playing video over a network connection, the video may not play smoothly because of data transmission speeds.
- Some USB/digital camera devices may not be compatible with the player.
- HEVC codec is only available in MKV /MP4 / TS containers.

## Video Decoders

- Supports up to H.264, Level 4.1 (does not support FMO/ASO/RS)
- VC1 AP L4 is not supported.
- All video codecs excluding WMV v7, v8, MSMPEG4 v3, MVC, and VP6:  
**Below 1280x720:** 60 frame max  
**Above 1280x720:** 30 frame max
- GMC 2 or above is not supported.
- SVAf supports Top/Bottom, Side by side, and Left/Right view sequence types (2 ES).
- This can only support the BD MVC specifications.

## Audio Decoders

- WMA is supported up to 10 Pro 5.1 channels. Supports up to the M2 profile. This does not support WMA lossless audio.
- QCELP and AMR NB/WB are not supported.
- DD+ is supported for up to 5.1 channels.
- The DTS LBR codec is only available for MKV / MP4 /TS containers.

# Read After Installing the TV

## Picture Sizes and Input Signals

| Picture Size           | Input Signal  |
|------------------------|---|
| <b>Auto Wide</b>       | ATV, AV, DTV (576i/p, 720p), DTV (1080i, 1080p)   |
| <b>16:9</b>            | ATV, AV, DTV (576i/p, 720p, 1080i, 1080p), Component (480i/p, 576i/p, 720p, 1080i, 1080p), HDMI (480i/p, 576i/p, 720p, 1080i, 1080p), HDMI (4096 x 2160p) |
| <b>Wide Zoom, Zoom</b> | ATV, AV, DTV (576i/p, 720p, 1080i, 1080p), Component (480i/p, 576i/p, 720p, 1080i, 1080p), HDMI (480i/p, 576i/p, 720p, 1080i, 1080p)                      |
| <b>4:3</b>             | ATV, AV, DTV (576i/p, 720p, 1080i, 1080p), Component (480i/p, 576i/p, 720p, 1080i, 1080p), HDMI (480i/p, 576i/p, 720p, 1080i, 1080p)                      |
| <b>Smart View 1</b>    | HDMI (480i/p, 576i/p, 720p, 1080i, 1080p)   |
| <b>Smart View 2</b>    | DTV (576i/p, 720p, 1080i, 1080p), HDMI (480i/p, 576i/p, 720p, 1080i, 1080p)   |
| <b>Screen Fit</b>      | DTV (1080i, 1080p), Component (1080i, 1080p), HDMI (720p, 1080i, 1080p), HDMI (3840 x 2160p, 4096 x 2160p)  |

The **Picture Size** setting is applied to the current source. The applied **Picture Size** will remain in effect whenever you select that source unless you change it.

 The **Picture Size** option is not available for images in the UHD resolution because the supported screen size is fixed.

## Installing an Anti-Theft Kensington Lock

A Kensington Lock is a physical device that can be used to protect the TV against theft. Look for the Kensington slot on the back of the TV. The slot has a  icon next to it. To use the lock, wrap the lock cable around an object that is too heavy to carry and then thread it through the TV's Kensington slot. The lock is sold separately.

The method of using a Kensington Lock may differ for each TV model. Refer to the Kensington Lock manual for more information.

# Read Before Setting Up a Wireless Internet Connection

## Wireless Internet Precautions

- This TV supports the IEEE 802.11a/b/g /n communication protocols. Samsung recommends using IEEE 802.11n. Video files stored on a device connected to the TV via DLNA may not play back smoothly.
- To use wireless Internet, the TV must be connected to a wireless router or modem. If the wireless router supports DHCP, the TV can use a DHCP or static IP address to connect to the wireless network.
- Select a channel that is not currently in use for the wireless router. If the channel set for the wireless router is currently being used by another device, the result is usually interference and/or a communications failure.
- Most wireless networks have an optional security system. To enable a wireless network's security system, you need to create a security key using characters and numbers. This security key is then needed to connect to a security-enabled AP.

## Wireless Security Protocols

The TV only supports the following wireless network security protocols and is unable to connect to non-certified wireless routers:

- Authentication Modes: WEP, WPAPSK, WPA2PSK
- Encryption Types: WEP, TKIP, AES

In compliance with the newest Wi-Fi certification specifications, Samsung TVs do not support WEP or TKIP security encryption in networks running in the 802.11n mode.

If the wireless router supports WPS (Wi-Fi Protected Setup), you can connect the TV to your network using a PIN (Personal Identification Number). WPS automatically configures the SSID and WPA key settings.

# Computer Connection Precautions

When you connect your TV to a computer, set the computer's video card to one of the standard resolutions listed in the tables below or on the next page. The TV will automatically adjust to the resolution you choose. Note that the optimal and recommended resolution is 1920 x1080.

Choosing a resolution not included in the tables can result in a blank screen or just the power indicator turning on. Refer to the user manual of your graphics card for compatible resolutions.

## IBM

| Resolution (DotsxLines) | Display Format | Horizontal Frequency (KHz) | Vertical Frequency (Hz) | Clock Frequency (MHz) | Polarity (Horizontal/Vertical) |
|-------------------------|----------------|----------------------------|-------------------------|-----------------------|--------------------------------|
| 720x400                 | 70Hz           | 31.469                     | 70.087                  | 28.322                | -/+                            |

## MAC

| Resolution (DotsxLines) | Display Format | Horizontal Frequency (KHz) | Vertical Frequency (Hz) | Clock Frequency (MHz) | Polarity (Horizontal/Vertical) |
|-------------------------|----------------|----------------------------|-------------------------|-----------------------|--------------------------------|
| 640x480                 | 67Hz           | 35.000                     | 66.667                  | 30.240                | -/-                            |
| 832x624                 | 75Hz           | 49.726                     | 74.551                  | 57.284                | -/-                            |
| 1152x870                | 75Hz           | 68.681                     | 75.062                  | 100.000               | -/-                            |

## VESA DMT

| Resolution (DotsxLines) | Display Format | Horizontal Frequency (KHz) | Vertical Frequency (Hz) | Clock Frequency (MHz) | Polarity (Horizontal/Vertical) |
|-------------------------|----------------|----------------------------|-------------------------|-----------------------|--------------------------------|
| 640x480                 | 60Hz           | 31.469                     | 59.940                  | 25.175                | -/-                            |
| 640x480                 | 72Hz           | 37.861                     | 72.809                  | 31.500                | -/-                            |
| 640x480                 | 75Hz           | 37.500                     | 75.000                  | 31.500                | -/-                            |
| 800x600                 | 60Hz           | 37.879                     | 60.317                  | 40.000                | +/+                            |
| 800x600                 | 72Hz           | 48.077                     | 72.188                  | 50.000                | +/+                            |
| 800x600                 | 75Hz           | 46.875                     | 75.000                  | 49.500                | +/+                            |
| 1024x768                | 60Hz           | 48.363                     | 60.004                  | 65.000                | -/-                            |
| 1024x768                | 70Hz           | 56.476                     | 70.069                  | 75.000                | -/-                            |
| 1024x768                | 75Hz           | 60.023                     | 75.029                  | 78.750                | +/+                            |
| 1152x864                | 75Hz           | 67.500                     | 75.000                  | 108.000               | +/+                            |
| 1280x720                | 60Hz           | 45.000                     | 60.000                  | 74.250                | +/+                            |
| 1280x800                | 60Hz           | 49.702                     | 59.810                  | 83.500                | -/+                            |
| 1280x1024               | 60Hz           | 63.981                     | 60.020                  | 108.000               | +/+                            |
| 1280x1024               | 75Hz           | 79.976                     | 75.025                  | 135.000               | +/+                            |
| 1366x768                | 60Hz           | 47.712                     | 59.790                  | 85.500                | +/+                            |
| 1440x900                | 60Hz           | 55.935                     | 59.887                  | 106.500               | -/+                            |
| 1600x900RB              | 60Hz           | 60.000                     | 60.000                  | 108.000               | +/+                            |
| 1680x1050               | 60Hz           | 65.290                     | 59.954                  | 146.250               | -/+                            |
| 1920x1080               | 60Hz           | 67.500                     | 60.000                  | 148.500               | +/+                            |

## Licence



DivX Certified® to play DivX® video up to HD 1080p, including premium content.

ABOUT DIVX VIDEO: DivX® is a digital video format created by DivX, LLC, a subsidiary of Rovi Corporation. This is an official DivX Certified® device that has passed rigorous testing to verify that it plays DivX video. Visit [divx.com](http://divx.com) for more information and software tools to convert your files into DivX videos.

ABOUT DIVX VIDEO-ON-DEMAND: This DivX Certified® device must be registered in order to play purchased DivX Video-on-Demand (VOD) movies. To obtain your registration code, locate the DivX VOD section in your device setup menu. Go to [vod.divx.com](http://vod.divx.com) for more information on how to complete your registration.

DivX®, DivX Certified® and associated logos are trademarks of Rovi Corporation or its subsidiaries and are used under licence.

Covered by one or more of the following U.S. patents: 7,295,673; 7,460,668; 7,515,710; 7,519,274



Manufactured under a license from U.S. Patent No's: 5,956,674, 5,974,380, 5,978,762, 6,487,535, 6,226,616, 7,212,872, 7,003,467, 7,272,567, 7,668,723, 7,392,195, 7,930,184, 7,333,929 and 7,548,853. DTS, the Symbol, and DTS and the Symbol together are registered trademarks & DTS Premium Sound | 5.1 is a trademark of DTS, Inc. ©2012 DTS, Inc. All Rights Reserved.



Manufactured under a license from U.S. Patent No's: 6,285,767, 8,027,477, 5,319,713, 5,333,201, 5,638,452, 5,771,295, 5,970,152, 5,912,976, 7,200,236, 7,492,907, 8,050,434, 7,720,240, 7,031,474, 7,907,736 and 7,764,802. DTS, the Symbol, and DTS and the Symbol together are registered trademarks & DTS Studio Sound is a trademark of DTS, Inc. ©2012 DTS, Inc. All Rights Reserved.



Manufactured under license from Dolby Laboratories.

Dolby and the double-D symbol are trademarks of Dolby Laboratories.

## HDMI

The terms HDMI and HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing LLC in the United States and other countries.

Open Source Licence Notice

Open Source used in this product can be found on the following webpage. (<http://opensource.samsung.com>)

Open Source Licence Notice is written only English.



# Glossary

- **480i/480p/720p/1080i/1080p**

Generally refers to the number of effective scanning lines that determines the screen's resolution. There are two scanning methods: interlaced and progressive.

- Scanning

Sequential projection of pixels to form images. The higher the number of pixels, the clearer and more vivid the images.

- Progressive

A sequential scanning method that scans every line, one after another.

- Interlaced

A staggered scanning method that scans every other line until the end of the screen and then fills in the remaining lines.

Example) If the number of horizontal scan lines is 480i

Scans 240 lines from start to finish and then scans the remaining 240 lines for a total of 480 lines.

\* General differences between 480i and 480p are as follows:

|                      | 480i     | 480p    |
|----------------------|----------|---------|
| Horizontal Frequency | 15.75Khz | 31.5Khz |
| FPS                  | 30       | 60      |
| Lines on Screen      | 480      | 480     |

- **ARC (Audio Return Channel)**

Generally, a separate RCA or optical cable needs to be connected in order for the TV audio to be heard through an AV receiver. With receivers that support ARC, however, digital audio can be transmitted via the HDMI cable only.

- **DVI (Digital Visual Interface)**

Connecting the TV's DVI connector to a computer's DVI connector via an HDMI-to-DVI cable lets you use the TV as a computer monitor. However, HDMI-to-DVI cables deliver video signals only. You must connect a set of speakers to the computer using a separate cable to hear the computer's audio.

- **HDMI (High Definition Multimedia Interface)**

HDMI is a method of transmitting both video and audio signals via a single cable.

- **Dynamic versus Static IP Addresses**

If the network requires a dynamic IP address, use an ADSL modem or router that supports the Dynamic Host Configuration Protocol (DHCP). Modems and routers that support DHCP automatically provide the IP address, subnet mask, gateway and DNS values the TV needs to access the Internet, so they do not have to be entered manually. Most home networks use a dynamic IP address.

If the network requires a static IP address, enter the IP address, subnet mask, gateway, and DNS values manually when setting up the network connection. To get the IP address, subnet mask, gateway and DNS values, contact your Internet Service Provider (ISP).

If the network requires a static IP address, use an ADSL modem that supports DHCP. ADSL modems that support DHCP also allow static IP addresses.

- **Ethernet**

Ethernet is a LAN (Local Area Network) that uses coaxial cables standardised by the IEEE.

- **Component Connection**

Component connections are mostly used for game consoles and transmit the video signal by splitting it into a luminance signal (Y) and two colour signals (Pb and Pr). The connector is marked as [Component IN]\_(Pr, Pb, Y) on the back of the TV. On some devices, it is sometimes marked as Cr, Cb, Y. Cb and Cr are the digital conversions of the Pb and Pr signals.

The connectors are normally colour-coded red (R), blue (B), and green (G) and offer the best picture quality possible for an analogue connection.